

Pre-Authorization

Pre-Authorization number PA03437549 Reference no: 70513 Status: Approved Approved by johnj Approved date 5/16/2023
 Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDFCGR23P2505962
 600 E Baseline Rd
 Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3400424B	Letter/Key Holder	0.00	0.10	0.10		1	0.20	Complaint:ONE 751 KEY IS MISSING AND THIS WAS NOTED ON THE DELIVERY. Cause:GET KEY Correction:PUT KEYS WITH CAMPER
2	3300708B	Chair - Freestandi	0.00	0.30	0.10		1	0.10	Complaint:THE BOTTOM BOARD IS CRACKED ON ONE OF THE DINING CHAIRS. Cause:bottom board on chair is cracked Correction:REPLACE THE CHAIR
3	3100914B	Cabinet Door - Ca	0.00	0.40	0.20		1	0.10	Complaint:THE CABINET DOORS BY THE RADIO HAVE LATCHES THAT ARE BENT AND RUBBING WHICH IS DAMAGING THE CABINET DOORS. THIS WAS NOTED ON THE DELIVERY Cause:was installed in wrong place THERE ARE 2 DIFFERANT DRAWER Correction:remove latches off of doors, straten latches, fill screw holes with wood and glue, reset latches on doors KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual. 0.2
4	3401308B	Backsplash - Batr	0.00	1.20	1.00		1	0.30	Complaint:THE WALL BY THE PANTRY HAS A DARK MARK ON IT WHERE IT HAS BEEN RUBBED. THIS WAS NOTED ON DELIVERY. Cause:back slasp over cabnet has rub mark Correction:try to clean mark off wall board is damaged need new board for back splash
5	3102814B	Dinette Table - Re	0.00	1.50	0.20		1	0.20	Complaint:DINING TABLE TOP HAS A SCREW SHOT THROUGH THE TOP Cause:FOUND TABLE DAMAGED Correction:REPLACED THE TABLE

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For paper claims only use one pre-authorization number per warranty claim for
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company