

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1537110
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CATB5PX028914
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT283RKSLE
		DEALER RO #	70511
		CLAIM START DATE	05/18/2023
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 40-106-24-11-001253 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-05-18 11:23:02 :: FRESH TANK NOT REGISTERING ON MONITOR FRESH TANK NOT REGISTERING ON MONITOR. Checked all wires to fresh tank. Found ground wire had been cut off. Pliced wires back together. Monitor panel now reading.	Operational Description Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical	
	Model #	Dlr Sub Hrs	0.50
	Serial #	Appr Hrs	0.50
		Sub Labor Amt	\$80.00
		Appr Labor Amt	\$80.00

Notes

Labor

Line# 2	Operation Code 01-60-136-001499 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-05-18 11:25:09 :: WATER NOT FLOWING TO BATHROOM & OUTSIDE SHOWER WATER NOT FLOWING TO BATHROOM AND OUTSIDE SHOWER. Underbelly had been cut and taped at factory. Pulled tape off and found water line bent over and pinched not letting water get to front bathroom. Cut Clamps off at tees next to low point drains. Cut off flattened area on both hoses. Installed 90 deg fittings to eliminate flattened hose sections. Crimped all hose clamps. Added water to fresh water tank and checked all fitting for leaks. All OK. Resealed holes that were cut in underbelly with underbelly tape.	Operational Description Water Line - Replace/Plumbing/Fresh Water Supply	
	Model #	Dlr Sub Hrs	2.50
	Serial #	Appr Hrs	2.25
		Sub Labor Amt	\$400.00
		Appr Labor Amt	\$360.00

Notes

EXCESSIVE AMOUNT REQUESTED
CHANGED TO SIMILAR REPAIR TIME

Labor

Line# 3	Operation Code 60-136-01-00-001484 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-05-18 11:29:05 :: FRESH WATER FILL HOSE LEAKING AT TANK Fill hose is not up on tank fitting to seal. Loosened hose clamp and removed fill hose from tank. Added silicone sealed to inside of hose. Pushed hose all the way onto tank fitting. Tightened hose clamp. Checked for water leak. OK.	Operational Description Fresh Water Fill Hose - Plumbing/Fresh Water Supply/Replace/No Tread Code	
	Model #	Dlr Sub Hrs	0.50
	Serial #	Appr Hrs	0.50
		Sub Labor Amt	\$80.00
		Appr Labor Amt	\$80.00

Notes**Labor**
Line# 4**Operation Code**

01-70-147-001769

Operational Description

TV Coax Cable - Replace/Appliances/Television

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-05-18 11:29:42 :: TEST TV WILL NOT PICK UP CHANNELS Checked coax from antenna to booster. It was connected to cable inlet on booster instead of to antenna on booster. Coax connector on antenna cable was shorted. Installed new cable end on antenna coax. Checked TV at all outlets.

Model #**Dlr Sub Hrs**

1.50

Sub Labor Amt \$240.00**Serial #****Appr Hrs**

1.50

Appr Labor Amt \$240.00**Notes****Labor**
Line# 5**Operation Code**

24-30-98-001015

Operational Description

Mini-Blind - Repair/Interior/Beds, Mattress

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-05-18 11:30:22 :: SHADE ON DOOR SIDE LIVING ROOM WILL NOT GO DOWN Checked operation of shade. right side string has a knot in it. Only allows shade to pull down about half way. Removed bottom screw anchor. Picked at knot until it came loose and untied. Remounted bottom screw anchor. Checked operation of shade. Shade now pulls down and pushes back up.

Model #**Dlr Sub Hrs**

0.10

Sub Labor Amt \$16.00**Serial #****Appr Hrs**

0.10

Appr Labor Amt \$16.00**Notes****Submitted**

Labor Amt	\$816.00
Parts & Freight	\$0.00
Total	\$816.00

Approved

Labor Amt	\$776.00
Parts & Freight	\$0.00
Total	\$776.00

DEALER**DATE****SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER**DATE****SIGNATURE**

All repairs described have been inspected and are satisfactory.