

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 70511
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 1000 - BASDEN'S AMERICAN RV
Address: 600 E. BASELINE RD. EVANSVILLE, IN
USA
47725
Phone:
Stock Number: 10745 - 2023 CATALINA 283RKSLE 5ZT2CATB5PX028914
VIN: 5ZT2CATB5PX028914 HIN: SER#: 5ZT2CATB5PX028914
Mileage: 0 Work Order Comp: 23 MAY 23
Auth. No: Dealer #:
Warr. Date: Work Order Date: 27 APR 23 Inv #: 391468

WO # Job # Description JOB INFORMATION

70511 2 WATER NOT FLOWING TO BATHROOM & OUTSIDE SHOWER
WATER NOT FLOWING TO BATHROOM AND OUTSIDE SHOWER.
Underbelly had been cut and taped at factory. Pulled tape off
and found water line bent over and pinched not letting water get
to front bathroom. Cut Clamps off at tees next to low point
drains. Cut off flattened area on both hoses. Installed 90 deg
fittings to eliminate flattened hose sections. Crimped all hose
clamps. Added water to fresh water tank and checked all fitting
for leaks. All OK. Resealed holes that were cut in underbelly
with underbelly tape.
70511 1 FRESH TANK NOT REGISTERING ON MONITOR
FRESH TANK NOT REGISTERING ON MONITOR.
Checked all wires to fresh tank. Found ground wire had been cut
off. Pliced wires back together. Monitor panel now reading.
70511 3 FRESH WATER FILL HOSE LEAKING AT TANK
FRESH WATER FILL HOSE LEAKING AT TANK.
Fill hose is not up on tank fitting to seal. Loosened hose clamp
and removed fill hose from tank. Added silicone sealed to inside
of hose. Pushed hose all the way onto tank fitting. Tightened
hose clamp. Checked for water leak. OK.
70511 4 TEST TV WILL NOT PICK UP CHANNELS
TEST TV WILL NOT PICK UP CHANNELS.
Checked coax from antenna to booster. It was connected to cable

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 inlet on booster instead of to antenna on booster. Coax
 connector on antenna cable was shorted. Installed new cable end
 on antenna coax. Checked TV at all outlets.

 70511 5 SHADE ON DOOR SIDE LIVING ROOM WILL NOT GO DOWN
 SHADE ON DOOR SIDE LIVING ROOM WILL NOT GO DOWN.
 Checked operation of shade. right side string has a knot in it.
 Only allows shade to pull down about half way. Removed bottom
 screw anchor. Picked at knot until it came loose and untied.
 Remounted bottom screw anchor. Checked operation of shade.
 Shade now pulls down and pushes back up.

 Part No Job# Description PARTS Qty Price Total

 ESC51139 2 1/2" BRASS PEX ELBOW 2.00 2.22 4.44

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.30 160.00 48.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.35 160.00 56.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.50 160.00 80.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.20 160.00 32.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.90 160.00 144.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.32 160.00 51.20
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.18 160.00 28.80
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.50 160.00 80.00
 Z990 4 MISC LABOUR CODE (EXTERNAL) 1.50 160.00 240.00
 Z990 5 MISC LABOUR CODE (EXTERNAL) 0.10 150.00 15.00

Parts Total: 4.44
 Labour Total: 775.00
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 779.44

Customer Signature: _____

Date: _____