

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1565757
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKJB5PF004529
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	086 / 086A
OWNER INFORMATION		ITEM #	CKT20RDSE-86
		DEALER RO #	70482
		CLAIM START DATE	06/12/2023
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 60-138-24-00-001519	Operational Description Grey Water Tank (Read Notes!!!) - Plumbing/Drainage System/Repair/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-06-12 14:13:50 :: WATER LEAKING FROM GREY TANK water is leaking at fitting coming out of tank water is leaking at fitting coming out of tank, jack up left side of unit, and set on jack stands, remove left front tire and let axle drop to have room for tech to get to leak, loosen band and cut drain pipe and try to separate from tank, line will not move, remove screws from underbelly, end screws of underbelly was shot from top before floor was put on, underbelly is around tanks, cut underbelly and pull down to find parts #s on tank put together po and turn ip for tanks fittings and line (3in to 1 1/2in) put tire back on and unjack		
	Model #	Dlr Sub Hrs 4.50
	Serial #	Appr Hrs 3.50
		Sub Labor Amt \$720.00
		Appr Labor Amt \$560.00

Notes

Authorized for 3.50 hrs.

Factory install issue.

Labor

Line# 2

Operation Code 60-138-24-00-001519	Operational Description Grey Water Tank (Read Notes!!!) - Plumbing/Drainage System/Repair/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-06-27 16:22:15 :: ASKING FOR MORE TIME Additional Note : bhoffman@americanrvcenter.com, 2023-06-27 16:22:48 :: WATER LEAKING FROM GREY TANK water is leaking at fitting coming out of tank water is leaking at fitting coming out of tank, jack up left side of unit, and set on jack stands, remove left front tire and let axle drop to have room for tech to get to leak, loosen band and cut drain pipe and try to separate from tank, line will not move, remove screws from underbelly, end screws of underbelly was shot from top before floor was put on, underbelly is around tanks, cut underbelly and pull down to find parts #s on tank put together po and turn ip for tanks fittings and line (3in to 1 1/2in) put tire back on and unjack BRING BACK IN GET PARTS FROM PARTS DEPT. OPEN CABNETS REMOVING DRAWS AND ACSESS PANELS ON KITCHEN SINK DRAIN LINE, REMOVE WALL BOARD IN HALL TO GAIN ACSESS TO DRAIN LINES FOR SHOWER AND BATHROOM SINK, CUT DRAIN LINES, CUT TANK DRAIN LINE, REMOVE MONITOR WIRES, RE MOVE TANK SUPORT, AND PULL TANK OUT, SET NEW TANK NEXT TO OLD TANK AND MARK FOR HOLE LOCATIONS, DRILL HOLES AND INSERT TANK GRAMLETS IN TANK, CUT LINES TO FITAN WORK TANK IN PLACE, INSTALL SUPORT, RUN LINES FOR 2 SINKS AND SHOWER TO TANK AND FASEN UP, CONET WIRE FROM MONITORS AND TEST, CONET UP DRAIN LIN, WATER TEST FOR LEAKS, FILL TANK WITH WATER AND LET SIT, PUT KITCHEN CABNET BACK TOGETHERPUT WALL BACK TOGETHER, DRAIN TANK, PUT UNDERBELLY BACK UP, SEAL UNDER BELLY WITH TAPE AND FOAN SEALER, CLEAN UP BUILD TRASH OUT OF UNIT CLOSE UP UNIT AND PUT OUT ON SALES LOT	

Model #
Serial #

Dlr Sub Hrs
Appr Hrs

5.00
2.00

Sub Labor Amt \$800.00
Appr Labor Amt \$320.00

Notes

Authorized for 2.00 hrs.

Factory install issue.

Submitted

Labor Amt	\$1,520.00
Parts & Freight	\$0.00
Total	\$1,520.00

Approved

Labor Amt	\$880.00
Parts & Freight	\$0.00
Total	\$880.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.