

Pre-Authorization

5/24/20
06:00:41 PM

Pre-Authorization number PA03431528 Reference no: 70471 Status: Approved Approved by samya Approved date 5/10/2023
Customer Name Address VIN Retail sold on

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDFCGR29N2504733	10/13/2022					
Item	Root Cause of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6109415B	Holding Tank Flus	0.00	1.50	1.00		1	0.20	Complaint:WHEN FLUSHING THE REAR BLACK TANK FLUSH NO WATER RUNS OUTFRONT ONE WORKS FINE Cause:STARTED CHECKING AND COULD NOT GET WATER TO FLOW ON ONE OF THE FLUSHERS I TOOK UNDERBELLY DOWN AND TRACED THE ONE TO THE BACK VALVE UNDER THE KITCHEN SINK AND ONE UNDER THE BATHROOM SINK THE ONE UNDER THE KITCHEN WAS HOOKED UP INCORRECTLY Correction:SO I INSTALLED NEW ENDS ON THE LINES AND RECONNECTED AND TESTED OPERATION AND THEN PUT THE UNDERBELLY BACK UP AND TAPED IT.
2	4202006B	Awning - Main - H	0.00	2.00	0.50		1	0.20	Complaint:CHECK AWNING FRONT ARM DOES NOT FOLD ALL THEY WAY BACK IN Cause:FOUND THE AWNING ARM THAT ATTACHES TO THE SHOCK HAS A LITTLE BEND IN IT AND IT WILL NOT CLOSE ALL THE WAY Correction:REPLACE THE FRONT AWNING ARM KRV - Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item.
3	3304814A	Window Treatmer	0.00	0.40	0.20		1	0.20	Complaint:WHEN LOOKING AT THE SLIDEROOM THE LEFT VALANCE IS FALLING DOWN-- NEXT TO THE DINNETTE Cause:SCREWS DIDNT HOLD IT UP Correction:SCREWED VALANCE BACK IN PLACE.
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This paper claims ~~only~~ use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the