



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 70469
Promised Date:



Customer #:
53556



CUSTOMER WORK ORDER

WO #: 70469

Customer: 53556 - GINDER,
GRETCHEN - 618-843-1882

Tag:

Author: BH

Location: 0505 CHECK PREAUTH

Stock #: 11116

Stock Desc: 2023 TT COACHMEN

CATALINA SUMMIT SERIES 271DBS

Chassis #: 5ZT2CASB0PU041637

Serial #: 5ZT2CASB0PU041637

Mileage:

Licence:

Invoice #:

Date In: 24 APR 23

Promised: 29 APR 23

Date Sched:

Completed: 30 APR 23

Warr. Date: 29 APR 23

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CORRECTION: COMPLETED PDI AND REPAIRED UNIT AS I WENT.

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	GAH	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	GAH	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	GAH	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #EQUALIZER1000 - Internal

COMPLAINT: INSTALL 1000# EQUALIZER HITCH

CORRECTION: DISCONNECTED THE FIFTH WHEEL CAMPER. FINISHED SETUP FOR BUMPER
HITCHWORK. ADJUSTED HITCHWORK AS NEEDED.
INSTALLED L-BRACKETS ON TRAILER.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
710831	EQUALIZER 1000#/10000# ADJ. HITCH	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #EQUALIZER1000: 0.00

Job #JACK - Internal

COMPLAINT: INSTALL ELECTRIC TONGUE JACK

CORRECTION: INSTALLED ELECTRIC TONGUE JACK.





Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Parts Part #	Description	Qty	Price	Total
3291	3500# STROMBERG ELEC JACK -BULK	1.00	N/C	N/C

Subtotal for Job #JACK: 0.00

Job #WALK - Internal

WALK THRU

Estimated Amount: 180.00

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C

Subtotal for Job #WALK: 0.00

Job #1 - Warranty

COMPLAINT: THE BLUE LIGHT ON THE AWNING DOES NOT ILLUMINATE.

CORRECTION: FOUND THAT THE CONTROL BOARD HAD A BAD END ON THE WIRING GOING TO THE LED LIGHTS. I CHANGED THE CONTROLER AND TAPED IT UP. TESTED NEW CONTROLER AND ALL OF THE COLORS WORK NOW.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	80.00

Parts Part #	Description	Qty	Price	Total
F100207754	KIT, LED CONTROLLER/REMOTE	1.00	8.12	8.12

Subtotal for Job #1: 88.12

Job #2 - Warranty

COMPLAINT: TELIVISION IS NOT GETT ANY RECEPTION.

CORRECTION: I WAS CHECKING THE TV ANTENNA AND I COULD NOT GET ANY OF THE TV'S TO PICK UP CHANNELS. I STARTED BY PULLING OUT THE BOOSTER AND CHECKING THE CABLES FROM THE BACK. I FOUND THAT A LOT OF THE CABLE ENDS DID NOT GET PUT ON RIGHT. I ALSO FOUND THAT THE CABLE AND ANTENNA HAD BEEN PUT ON THE BOOSTER WRONG. I REPLACED THE CABLE ENDS AS NEEDED. I PUT THE CABLES IN THE RIGHT PLACE ON THE BOOSTER AND THE MAIN TV WAS ABLE TO GET CHANNELS. I COULD NOT GET ANYTHING ON THE BEDROOM AND OUTSIDE TV'S. THE 2ND TV CABLE ON THE BACK OF THE BOOSTER SHOWED THAT IT HAD A SHORT ON THE LINE. I HAD TO PULL THE WALL APART TO GET THE BOOSTER OUT AND I FOUND THAT THE RADIO ANTENNA WAS STUCK IN THE WALL. I COULD NOT MOVE IT AT ALL. I UNHOOKED THE CABLES FROM THE BOOSTER AND TESTED EACH CABLE. THE BEDROOM AND OUTSIDE TV PORTS SHOWED TO BE OK. I CHECKED THE RADIO ANTENNA AND FOUND IT TO HAVE A SHORT. I REMOVED THE SCREWED ZIPTIE FROM INSIDE THE WALL AND FOUND THAT THE CABLE HAD BEEN DAMAGED BY THE SCREW. I REPLACED THE RADIO ANTENNA CABLE AND HOOKED EVERYTHING BACK UP TO TEST THE SYSTEM. THE BEDROOM AND OUTSIDE TV PORTS ARE NOW WORKING WITH NO SHORTS. I PUT THE WALL BACK TOGETHER AND REINSTALLED ALL OF THE CABLE PORTS. CHECKED THE CABLE INPUT ON THE ON THE OUTSIDE WALL. EVERYTHING IS WORKING AS IT CHOULD.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	200.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	200.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	240.00



Subtotal for Job #2: 640.00

Job #3 - Warranty

COMPLAINT: A/C NOT COMING ON

CORRECTION: TESTED AC UNIT AND IT WOULD NOT TURN ON. I REMOVED THE COVER TO CHECK FOR POWER AND WHEN I DID THE 120 VOLT WIRES SPARKED. I TURNED OFF THE POWER AND UNPLUGGED THE UNIT. I REMOVED THE TAPE ON THE WIRING AND FOUND THAT THE WHITE WIRE WAS NO LONGER IN THE WING NUT. I ALSO SEEN THAT THE WIRE HAD BEEN CUT BACK AROUND THE SIDE OF THE BOX. I COULD SEE THAT BOTH AREAS HAD BEEN ARKING TO GROUND. I REMOVED THE WIRING FROM THE BOX AND CUT OFF THE BAD PART AND REINSTALLED THE WIRING WITH FRESH CUT WIRING TO THE WING NUTS. I HOOKED UP THE WIRING AGAIN AND TESTED THE AC UNIT. EVERYTHING STARTED WORKING AS IT SHOULD. I PUT THE AC UNIT BACK TOGETHER AND TESTED IT AGAIN. SYSTEM IS NOW WORKING.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	80.00
Subtotal for Job #3:			80.00

Parts Total: 8.12
Labour Total: 800.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 808.12

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 03 May 2023

W/O: 70469
Promised Date:
29 APR 23



Customer #:
53556

