

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1515380
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CASB0PU041637
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT271DBS-8
GRETCHEN GINDER		DEALER RO #	70469
7019 E MT GILEAD		CLAIM START DATE	05/01/2023
Dundas, IL 62425		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	04/29/2023	WARRANTY EXPIRATION DATE	04/29/2024

Claim Line Details

Labor

Line# 1	Operation Code 20-55-01-11-000850	Operational Description Awning LED Light Strip - Exterior/Awnings - Electrical (Carefree of Colorado)/Replace/Electrical
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-05-01 14:42:48 :: THE BLUE LIGHT ON THE AWNING DOES NOT ILLUMINATE. FOUND THAT THE CONTROL BOARD HAD A BAD END ON THE WIRING GOING TO THE LED LIGHTS. I CHANGED THE CONTROLER AND TAPED IT UP. TESTED NEW CONTROLER AND ALL OF THE COLORS WORK NOW.		
	Model # Serial #	Dlr Sub Hrs Appr Hrs
	GZ252006EAR 2157416888	0.50 0.50
		Sub Labor Amt Appr Labor Amt
		\$80.00 \$80.00

Notes

Labor

Line# 2	Operation Code 01-70-147-001769	Operational Description TV Coax Cable - Replace/Appliances/Television
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-05-01 14:49:49 :: TELIVISION IS NOT GETT ANY RECEPTION. I WAS CHECKING THE TV ANTENNA AND I COULD NOT GET ANY OF THE TV'S TO PICK UP CHANNELS. I STARTED BY PULLING OUT THE BOOSTER AND CHECKING THE CABLES FROM THE BACK. I FOUND THAT A LOT OF THE CABLE ENDS DID NOT GET PUT ON RIGHT. I ALSO FOUND THAT THE CABLE AND ANTENNA HAD BEEN PUT ON THE BOOSTER WRONG. I REPLACED THE CABLE ENDS AS NEEDED. I PUT THE CABLES IN THE RIGHT PLACE ON THE BOOSTER AND THE MAIN TV WAS ABLE TO GET CHANNELS. I COULD NOT GET ANYTHING ON THE BEDROOM AND OUTSIDE TV'S. THE 2ND TV CABLE ON THE BACK OF THE BOOSTER SHOWED THAT IT HAD A SHORT ON THE LINE. I HAD TO PULL THE WALL APART TO GET THE BOOSTER OUT AND I FOUND THAT THE RADIO ANTENNA WAS STUCK IN THE WALL. I COULD NOT MOVE IT AT ALL. I UNHOOKED THE CABLES FROM THE BOOSTER AND TESTED EACH CABLE. THE BEDROOM AND OUTSIDE TV PORTS SHOWED TO BE OK. I CHECKED THE RADIO ANTENNA AND FOUND IT TO HAVE A SHORT. I REMOVED THE SCREWED ZIPTIE FROM INSIDE THE WALL AND FOUND THAT THE CABLE HAD BEEN DAMAGED BY THE SCREW. I REPLACED THE RADIO ANTENNA CABLE AND HOOKED EVERYTHING BACK UP TO TEST THE SYSTEM. THE BEDROOM AND OUTSIDE TV PORTS ARE NOW WORKING WITH NO SHORTS. I PUT THE WALL BACK TOGETHER AND REINSTALLED ALL OF THE CABLE PORTS. CHECKED THE CABLE INPUT ON THE ON THE OUTSIDE WALL. EVERYTHING IS WORKING AS IT CHOULD.		
	Model # Serial #	Dlr Sub Hrs Appr Hrs
		4.50 4.00
		Sub Labor Amt Appr Labor Amt
		\$720.00 \$640.00

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 3

Operation Code

70-671-01-11-001463

Operational Description

GE Roof AC - complete - Appliances/Roof AC (GE)/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-05-01 14:50:55 :: A/C NOT COMING ON TESTED AC UNIT AND IT WOULD NOT TURN ON. I REMOVED THE COVER TO CHECK FOR POWER AND WHEN I DID THE 120 VOLT WIRES SPARKED. I TURNED OFF THE POWER AND UNPLUGGED THE UNIT. I REMOVED THE TAPE ON THE WIRING AND FOUND THAT THE WHITE WIRE WAS NO LONGER IN THE WING NUT. I ALSO SEEN THAT THE WIRE HAD BEEN CUT BACK AROUND THE SIDE OF THE BOX. I COULD SEE THAT BOTH AREAS HAD BEEN ARKING TO GROUND. I REMOVED THE WIRING FROM THE BOX AND CUT OFF THE BAD PART AND REINSTALLED THE WIRING WITH FRESH CUT WIRING TO THE WING NUTS. I HOOKED UP THE WIRING AGAIN AND TESTED THE AC UNIT. EVERYTHING STARTED WORKING AS IT SHOULD. I PUT THE AC UNIT BACK TOGETHER AND TESTED IT AGAIN. SYSTEM IS NOW WORKING. Additional Note : bhoffman@americanrvcenter.com, 2023-05-01 14:52:37 :: NOT REPLACING JUST FIXING

Model #	FS320603R	Dlr Sub Hrs	0.50	Sub Labor Amt	\$80.00
Serial #	RARMC2A2	Appr Hrs	0.50	Appr Labor Amt	\$80.00

Notes

AUTHORIZED AS REQUESTED TO REPAIR NOT REPLACE

Submitted

Labor Amt	\$880.00
Parts & Freight	\$0.00
Total	\$880.00

Approved

Labor Amt	\$800.00
Parts & Freight	\$0.00
Total	\$800.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.