

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 70469
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 53556 - GRETCHEN GINDER
Address: 7019 E MT GILEAD LN DUNDAS, IL

62425

Phone: 618-843-1882

Stock Number: 11116 - 2023 CATALINA SUMMIT SERIES 271DBS 5ZT2CASB0PU041637

VIN: 5ZT2CASB0PU041637 HIN: SER#: 5ZT2CASB0PU041637

Mileage: 0 Work Order Comp: 30 APR 23

Auth. No: Dealer #:

Warr. Date: 29 APR 23 Work Order Date: 24 APR 23 Inv #: 390619

WO # Job # Description JOB INFORMATION

70469 1 THE BLUE LIGHT ON THE AWNING DOES NOT ILLUMINATE.
FOUND THAT THE CONTROL BOARD HAD A BAD END ON THE WIRING GOING TO
THE LED LIGHTS. I CHANGED THE CONTROLER AND TAPED IT UP. TESTED
NEW CONTROLER AND ALL OF THE COLORS WORK NOW.

70469 2 TELEVISION IS NOT GETT ANY RECEPTION.
I WAS CHECKING THE TV ANTENNA AND I COULD NOT GET ANY OF THE TV'S
TO PICK UP CHANNELS. I STARTED BY PULLING OUT THE BOOSTER AND
CHECKING THE CABLES FROM THE BACK. I FOUND THAT A LOT OF THE
CABLE ENDS DID NOT GET PUT ON RIGHT. I ALSO FOUND THAT THE CABLE
AND ANTENNA HAD BEEN PUT ON THE BOOSTER WRONG. I REPLACED THE
CABLE ENDS AS NEEDED. I PUT THE CABLES IN THE RIGHT PLACE ON THE
BOOSTER AND THE MAIN TV WAS ABLE TO GET CHANNELS. I COULD NOT GET
ANYTHING ON THE BEDROOM AND OUTSIDE TV'S. THE 2ND TV CABLE ON THE
BACK OF THE BOOSTER SHOWED THAT IT HAD A SHORT ON THE LINE. I HAD
TO PULL THE WALL APART TO GET THE BOOSTER OUT AND I FOUND THAT
THE RADIO ANTENNA WAS STUCK IN THE WALL. I COULD NOT MOVE IT AT
ALL. I UNHOOKED THE CABLES FROM THE BOOSTER AND TESTED EACH
CABLE. THE BEDROOM AND OUTSIDE TV PORTS SHOWED TO BE OK. I
CHECKED THE RADIO ANTENNA AND FOUND IT TO HAVE A SHORT. I REMOVED
THE SCREWED ZIPTIE FROM INSIDE THE WALL AND FOUND THAT THE CABLE
HAD BEEN DAMAGED BY THE SCREW. I REPLACED THE RADIO ANTENNA CABLE
AND HOOKED EVERYTHING BACK UP TO TEST THE SYSTEM. THE BEDROOM AND
OUTSIDE TV PORTS ARE NOW WORKING WITH NO SHORTS. I PUT THE WALL
BACK TOGETHER AND REINSTALLED ALL OF THE CABLE PORTS. CHECKED THE
CABLE INPUT ON THE ON THE OUTSIDE WALL. EVERYTHING IS WORKING AS

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 IT SHOULD.

70469 3 A/C NOT COMING ON
 TESTED AC UNIT AND IT WOULD NOT TURN ON. I REMOVED THE COVER TO
 CHECK FOR POWER AND WHEN I DID THE 120 VOLT WIRES SPARKED. I
 TURNED OFF THE POWER AND UNPLUGGED THE UNIT. I REMOVED THE TAPE
 ON THE WIRING AND FOUND THAT THE WHITE WIRE WAS NO LONGER IN THE
 WING NUT. I ALSO SEEN THAT THE WIRE HAD BEEN CUT BACK AROUND THE
 SIDE OF THE BOX. I COULD SEE THAT BOTH AREAS HAD BEEN ARKING TO
 GROUND. I REMOVED THE WIRING FROM THE BOX AND CUT OFF THE BAD
 PART AND REINSTALLED THE WIRING WITH FRESH CUT WIRING TO THE WING
 NUTS. I HOOKED UP THE WIRING AGAIN AND TESTED THE AC UNIT.
 EVERYTHING STARTED WORKING AS IT SHOULD. I PUT THE AC UNIT BACK
 TOGETHER AND TESTED IT AGAIN. SYSTEM IS NOW WORKING.

 Part No Job# Description PARTS Qty Price Total

 F100207754 1 KIT, LED CONTROLLER/REMOTE 1.00 8.12 8.12

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.50 160.00 80.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 1.25 160.00 200.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 1.25 160.00 200.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 1.50 160.00 240.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.50 160.00 80.00

Parts Total: 8.12
 Labour Total: 800.00
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 808.12

Customer Signature: _____

Date: _____