



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 70419  
Promised Date:  
2023 APR 23

### CUSTOMER WORK ORDER

WO #: 70419

Customer: 53394 - BULLOCK, ARLIN -  
812-677-6442

Tag:

Author: BJW

Location: 0502 CHECK PREAUTH

Stock #: 10963

Stock Desc: 2023 5W KEYSTONE

COUGAR HALF-TON 27SGS

Chassis #: 4YDFCGM25PV500817

Serial #: 4YDFCGM25PV500817

Mileage:

Licence:

Invoice #:

Date In: 19 APR 23

Promised: 29 APR 23

Date Sched:

Completed: 30 APR 23

Warr. Date: 25 FEB 23

#### Job #1 - Warranty

COMPLAINT: CUSTOMER CALLED IN TO BW AND ADVISED THAT HE PUT RV ON CAMPSITE AT NEW LAKE CAMPGROUND. WHEN HE HOOKED TO CITY WATER, CUSTOMER NOTICED AND HEARD WATER RUNNING FROM THE AREA OF THE SHOWER AND INTO THE STORAGE AREA BELOW THE SHOWER.

CAUSE: WENT OUT TO UNIT. HAD CUSTOMER TURN WATER ON. REMOVED SHOWER FAUCET TO CHECK LINES BEHIND SHOWER. THE HOT AND COLD WATER LINES HAVE GOUGES IN THEM AND ARE LEAKING. LOOKS LIKE THEY WERE FORCED THROUGH THE WALL AND DURING INSTALLATION AND WERE DAMAGED. NEED TO REPLACE BOTH HOT AND COLD WATER LINES. WILL ALSO NEED TO CHECK LINES GOING TO THE BLACK TANK FLUSH VALVE WHICH IS ALSO BEHIND THE SHOWER.\*\*CUSTOMER WILL NEED TO BRING UNIT TO THE SHOP FOR REPAIRS.

CORRECTION: REMOVED SHOWER FAUCET. REMOVED HOT AND COLD LINES FROM FAUCET. CUT CLAMP RINGS OFF PEX. REMOVED DAMAGED PEX. PEX WAS HIT WITH STAPLES ON BOTH HOT AND COLD LINES. CUT NEW SECTION OF PEX LINES. INSTALLED FITTINGS AND INSTALLED ON 90 DEGREE UNION. INSTALLED LINES ON FAUCET. TESTED FOR LEAKS . NO LEAKS PRESENT. RAN WATER THROUGH BLACK TANK FLUSH LINES. NO LEAKS, INSTALLED FAUCET. SEALED WITH SILICONE. CLEANED UP MESS.

#### Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	302.40
Z990	MISCELLANEOUS REPAIR	ZMS	38.40
Z990	MISCELLANEOUS REPAIR	ZMS	235.20
Z990	MISCELLANEOUS REPAIR	ZMS	64.00

#### Parts

Part #	Description	Qty	Price	Total
972625	BLUE PEX 1/2" x 5'	2.00	3.00	6.00
972626	RED PEX 1/2" X 10'	1.00	4.92	4.92

Subtotal for Job #1: 650.92

#### Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT ONE OF THE LEGS IS LOOSE ON THE RECLINER.

CAUSE: foot is broken

CORRECTION: removed damaged foot and bent screw. replaced screw and foot.

#### Labor



Customer #:  
53394



Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	32.00

**Parts**

Part #	Description	Qty	Price	Total
548829	ROUND FOOT - FOR PUSHBACK RECLINER - THOMAS PAYNE	1.00	17.17	17.17

**Other Services**

Code	Description	Qty	Price	Total
FRT	UPS-FOOT	1.00	15.21	15.21

**Subtotal for Job #2: 64.38**

Parts Total:	28.09
Labour Total:	672.00
Sublet Total:	0.00
Extras Total:	15.21

**WORK ORDER TOTAL: 715.30**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 02 May 2023

W/O: 70419  
 Promised Date:  
 29 APR 23



Customer #:  
 53394

