

e-Authorization

5/2/20
10:08:21

Authorization number PA03424158 Reference no: 70419 Status: Approved Approved by samya Approved date 5/2/2023
 Billing Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDFCGM25PV500817 2/20/2023
 600 E Baseline Rd
 Evansville, IN 47725

Root operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1 6101315B	Fresh Water Pres	0.00	4.00	4.00		1	0.30	Complaint: CUSTOMER CALLED IN TO BW AND ADVISED THAT HE PUT RV ON CAMPSITE AT NEW LAKE CAMPGROUND. WHEN HE HOOKED TO CITY WATER, CUSTOMER NOTICED AND HEARD WATER RUNNING FROM THE AREA OF THE SHOWER AND INTO THE STORAGE AREA BELOW THE SHOWER. Cause: WENT OUT TO UNIT. HAD CUSTOMER TURN WATER ON. REMOVED SHOWER FAUCET TO CHECK LINES BEHIND SHOWER. THE HOT AND COLD WATER LINES HAVE GOUGES IN THEM AND ARE LEAKING. LOOKS LIKE THEY WERE FORCED THROUGH THE WALL AND DURING INSTALLATION AND WERE DAMAGED. NEED TO REPLACE BOTH HOT AND COLD WATER LINES. WILL ALSO NEED TO CHECK LINES GOING TO THE BLACK TANK FLUSH VALVE WHICH IS ALSO BEHIND THE SHOWER. **CUSTOMER WILL NEED TO BRING UNIT TO THE SHOP FOR REPAIRS. Correction: REMOVED SHOWER FAUCET. REMOVED HOT AND COLD LINES FROM FAUCET. CUT CLAMP RINGS OFF PEX. REMOVED DAMAGED PEX. PEX WAS HIT WITH STAPLES ON BOTH HOT AND COLD LINES. CUT NEW SECTION OF PEX LINES. INSTALLED FITTINGS AND INSTALLED ON 90 DEGREE UNION. INSTALLED LINES ON FAUCET. TESTED FOR LEAKS. NO LEAKS PRESENT. RAN WATER THROUGH BLACK TANK FLUSH LINES. NO LEAKS, INSTALLED FAUCET. SEALED WITH SILICONE. CLEANED UP MESS.
2 3300808A	Chair - Recliner -	0.00	0.20	0.20		1	0.20	Complaint: CUSTOMER ADVISES THAT ONE OF THE LEGS IS LOOSE ON THE RECLINER. Cause: foot is broken Correction: removed damaged foot and bent screw. replaced screw and foot.

paper claims only use one pre-authorization number per warranty claim for
 multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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In Root operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
				4.20				KRv-Approved to replace foot.

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