

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
 600 E. Baseline Rd.
 Evansville, IN
 US
 47725
 812-867-5200

WARRANTY CLAIM # 70419
 MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
 Customer: 53394 - ARLIN BULLOCK
 Address: 6603 N SR 65 HAZLETON, IN

47640

Phone: 812-677-6442

Stock Number: 10963 - 2023 COUGAR HALF-TON 27SGS 4YDFCGM25PV500817

VIN: 4YDFCGM25PV500817 HIN:

SER#: 4YDFCGM25PV500817

Mileage: 0

Work Order Comp: 30 APR 23

Auth. No:

Dealer #: 1194

Warr. Date: 25 FEB 23

Work Order Date: 19 APR 23

Inv #: 390558

| WO # | Job # | Description | JOB INFORMATION |
|-------|-------|---|-----------------|
| 70419 | 1 | CUSTOMER CALLED IN TO BW AND ADVISED THAT HE PUT RV ON CAMPSITE AT NEW LAKE CAMPGROUND. WHEN HE HOOKED TO CITY WATER, CUSTOMER NOTICED AND HEARD WATER RUNNING FROM THE AREA OF THE SHOWER AND INTO THE STORAGE AREA BELOW THE SHOWER. WENT OUT TO UNIT. HAD CUSTOMER TURN WATER ON. REMOVED SHOWER FAUCET TO CHECK LINES BEHIND SHOWER. THE HOT AND COLD WATER LINES HAVE GOUGES IN THEM AND ARE LEAKING. LOOKS LIKE THEY WERE FORCED THROUGH THE WALL AND DURING INSTALLATION AND WERE DAMAGED. NEED TO REPLACE BOTH HOT AND COLD WATER LINES. WILL ALSO NEED TO CHECK LINES GOING TO THE BLACK TANK FLUSH VALVE WHICH IS ALSO BEHIND THE SHOWER.**CUSTOMER WILL NEED TO BRING UNIT TO THE SHOP FOR REPAIRS. REMOVED SHOWER FAUCET. REMOVED HOT AND COLD LINES FROM FAUCET. CUT CLAMP RINGS OFF PEX. REMOVED DAMAGED PEX. PEX WAS HIT WITH STAPLES ON BOTH HOT AND COLD LINES. CUT NEW SECTION OF PEX LINES. INSTALLED FIITINGS AND INSTALLED ON 90 DEGREE UNION. INSTALLED LINES ON FAUCET. TESTED FOR LEAKS . NO LEAKS PRESENT. RAN WATER THROUGH BLACK TANK FLUSH LINES. NO LEAKS, INSTALLED FAUCET. SEALED WITH SILICONE. CLEANED UP MESS. | |
| 70419 | 2 | CUSTOMER ADVISES THAT ONE OF THE LEGS IS LOOSE ON THE RECLINER. foot is broken removed damaged foot and bent screw. replaced screw and foot. | |

| Part No | Job# | Description | PARTS | Qty | Price | Total |
|---------|------|--------------------|-------|------|-------|-------|
| 445637 | 1 | BLUE PEX 1/2" x 5' | | 2.00 | 3.00 | 6.00 |

Claim : 70419

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*****
Part No      Job#  Description          PARTS          Qty      Price      Total
*****
972626       1    RED PEX 1/2" X 10'    1.00        4.92        4.92
548829       2    ROUND FOOT - FOR PUSHBACK RECLINE 1.00       17.17       17.17
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*****
Lab Code Job#  Description          LABOUR          Hrs      Rate      Total
*****
Z990     1    MISCELLANEOUS REPAIR 0.00      160.00      0.00
Z990     1    MISCELLANEOUS REPAIR 1.89      160.00     302.40
Z990     1    MISCELLANEOUS REPAIR 0.24      160.00      38.40
Z990     1    MISCELLANEOUS REPAIR 1.47      160.00     235.20
Z990     1    MISCELLANEOUS REPAIR 0.40      160.00      64.00
Z990     2    MISCELLANEOUS REPAIR 0.20      160.00      32.00
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*****
Excode Job#  Description          EXTRAS          Qty      Price      Total
*****
FRT     2    UPS-FOOT            1.00       15.21      15.21
*****
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Parts Total: 28.09
Labour Total: 672.00
Sublet Total: 0.00
Extras Total: 15.21

>>>> Claim Total: 715.30

Customer Signature: _____

Date: _____