

# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b> 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA  <b>Labor rate:</b> \$160.00 <b>OWNER INFORMATION</b> PATRICK D MILLICAN  2602 N CR 700 W Richland, IN 47634 USA  <b>Retail Date of Purchase</b> 05/27/2022	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%;"><b>CLAIM STATUS</b></td> <td>Authorized</td> </tr> <tr> <td><b>CLAIM</b></td> <td>1499727</td> </tr> <tr> <td><b>CLAIM ORIGIN</b></td> <td>WEB</td> </tr> <tr> <td><b>ORIGINAL CLAIM ID</b></td> <td></td> </tr> <tr> <td><b>VIN</b></td> <td>4X4TCKH25NX157800</td> </tr> <tr> <td><b>CHASSIS VIN</b></td> <td></td> </tr> <tr> <td><b>MILEAGE</b></td> <td>0</td> </tr> <tr> <td><b>SITE/WAREHOUSE</b></td> <td>017 / 017A</td> </tr> <tr> <td><b>ITEM #</b></td> <td>ACKT324TS</td> </tr> <tr> <td><b>DEALER RO #</b></td> <td>70385</td> </tr> <tr> <td><b>CLAIM START DATE</b></td> <td>04/18/2023</td> </tr> <tr> <td><b>CLAIM END DATE</b></td> <td>01/01/1900</td> </tr> </table> <table border="0" style="width: 100%;"> <tr> <td style="width: 50%;"><b>WARRANTY EXPIRATION DATE</b></td> <td>05/27/2023</td> </tr> </table>	<b>CLAIM STATUS</b>	Authorized	<b>CLAIM</b>	1499727	<b>CLAIM ORIGIN</b>	WEB	<b>ORIGINAL CLAIM ID</b>		<b>VIN</b>	4X4TCKH25NX157800	<b>CHASSIS VIN</b>		<b>MILEAGE</b>	0	<b>SITE/WAREHOUSE</b>	017 / 017A	<b>ITEM #</b>	ACKT324TS	<b>DEALER RO #</b>	70385	<b>CLAIM START DATE</b>	04/18/2023	<b>CLAIM END DATE</b>	01/01/1900	<b>WARRANTY EXPIRATION DATE</b>	05/27/2023
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## Claim Line Details

### Labor

<b>Line# 1</b>	<b>Operation Code</b> 20-66-02-00-000664	<b>Operational Description</b> Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code	
	<b>Complaint, Cause, Correction</b> Original Note : bhoffman@americanrvcenter.com, 2023-04-18 13:59:54 :: BATHROOM OUTSIDE DOOR DOESNT LATCH DOOR WOULD LATCH WHEN SHUT BUT WHEN YOU LOCK IT AND PULL ON HANDLE IT WOULD COME OPEN,TOOK OFF INNER TRIM AND SHIMMED DOOR FRAME,PULLED OUT LATCH ASSY AND IT ALSO MOVED BACK AND FORTH,ALSO HAD TO SHIM LOCK ASSY AND PUT BACK TOGETHER,SHUT DOOR AND LOCK AND PULLED ON DOOR HANDLE AND IT STAYS LATCHED.INSTALLED TRIM BACK IN PLACE,ALL GOOD.		
	<b>Model #</b>	<b>Dlr Sub Hrs</b> 0.30	<b>Sub Labor Amt</b> \$48.00
	<b>Serial #</b>	<b>Appr Hrs</b> 0.30	<b>Appr Labor Amt</b> \$48.00

### Notes

### Labor

<b>Line# 2</b>	<b>Operation Code</b> 70-187-01-11-002228	<b>Operational Description</b> Coleman AC Unit - complete (Read Notes!!!) - Appliances/Roof AC (Coleman-RVP)/Replace/Electrical	
	<b>Complaint, Cause, Correction</b> Original Note : bhoffman@americanrvcenter.com, 2023-04-18 14:01:15 :: A/C DOESNT COOL WELL ALWAYS RUNNING CHECKED TEMP OUTSIDE AND AC ON IT WAS 65 OUTSIDE AND 61 WITH AC BLOWING,DID AMP DRAW TEST AND IT WAS 4.88 AC IS BAD NEED TO GET NEW ONE.FILLED OUT PERFORMANCE SHEET TO GET NEW ONE. INSTALL NEW A/C		
	<b>Model #</b> 48254C966	<b>Dlr Sub Hrs</b> 1.50	<b>Sub Labor Amt</b> \$240.00
	<b>Serial #</b> 220024837	<b>Appr Hrs</b> 1.50	<b>Appr Labor Amt</b> \$240.00

### Notes

sent back at dealers request to add data tag  
 PHOTO IS ADDED  
 sent vender form to the dealer to fill out and return  
 cooling performance sheet is already uploaded  
 sent to vender

Please note that the replacement unit will be authorized only for the current direct replacement model. There will be no exceptions for upgraded models as far as authorized replacement via RVP/Airxcel.  
 Please replace and field scrap this unit, returning the data tag per the attached form, we would allow 1.5 labor and please use authorization INC-0098695 UR:L

Thanks

Mike Dickey  
HVAC TRAINING AND RALLY COORDINATOR  
Coleman-Mach and Maxxair, Brands of Airxcel  
3050 N. St Francis  
Wichita, KS 67219  
Office: 574.247.9235  
Fax: 316.832.3417  
www.airxcel.com

**Labor  
Line# 3**

**Operation Code** 20-66-01-16-000688 **Operational Description** Assist Door Handle - Stationary - Exterior/Entry Doors/Replace/Structure  
**Complaint, Cause, Correction**  
Original Note : bhoffman@americanrvcenter.com, 2023-04-18 14:13:39 :: OUTSIDE DOOR HANGLE DOSENT LATCH MAIN DOOR FOUND ENTRY DOOR HANDLE NOT LOCKING IN PLACE PULLED HANDLE OFF OF THE SIDE OF THE CAMPER AND INSTALLED  
**Model #** **Dlr Sub Hrs** 0.10 **Sub Labor Amt** \$16.00  
**Serial #** **Appr Hrs** 0.10 **Appr Labor Amt** \$16.00

**Notes**

**Labor  
Line# 4**

**Operation Code** RC-026-01-00-004186 **Operational Description** 22V243, 2022-181 - FLEXTech QUICK DISCONNECTS - REMEDY (INCLUDES INSPECTION) - Recall/LP Gas System/Replace/No Tread Code  
**Complaint, Cause, Correction**  
Original Note : bhoffman@americanrvcenter.com, 2023-04-18 14:19:28 :: RECALL 22V243 LP QUICK CONNECT TOOK PICS OF QUICK DISCONNECT,AND REPLACE WITH NEW ONE.  
**Model #** **Dlr Sub Hrs** 0.30 **Sub Labor Amt** \$48.00  
**Serial #** **Appr Hrs** 0.30 **Appr Labor Amt** \$48.00

**Notes**

**Labor  
Line# 5**

**Operation Code** RC-042-05-00-004214 **Operational Description** 22V556, 2022-368 - LCI AWNINGS 20E-055 - INSPECTION ONLY - Recall/Awning/Inspect/No Tread Code  
**Complaint, Cause, Correction**  
Original Note : bhoffman@americanrvcenter.com, 2023-04-18 14:20:27 :: #22-434 LIPPERT AWNING RECALL (INSPECTION) ROLLED AWNING OUT AND TOOK PICS OF TOP AND BOTTOM ON BOTH SIDES AND THEY ARE FINE.AND TOOK PIC OF TAG ON TUBE.  
**Model #** **Dlr Sub Hrs** 0.30 **Sub Labor Amt** \$48.00  
**Serial #** **Appr Hrs** 0.30 **Appr Labor Amt** \$48.00

**Notes**

<b>Submitted</b>	Labor Amt	\$400.00	<b>Approved</b>	Labor Amt	\$400.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$400.00		Total	\$400.00

DEALER \_\_\_\_\_ DATE \_\_\_\_\_  
SIGNATURE \_\_\_\_\_  
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_  
SIGNATURE \_\_\_\_\_  
All repairs described have been inspected and are satisfactory.