



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 70368  
Promised Date:

### CUSTOMER WORK ORDER

WO #: 70368 (Appointment Date: 13 APR 2023 - Time: 07:00am)

Customer: 50124 - NELSON,  
JENNIFER N. - 812-632-8622

Tag:

Author: BJW

Location: 0425 SEE IF CUSTOMER  
BROUGHT CAMPER BACK

Stock #: 11011

Stock Desc: 2023 TT FOREST RIVER

CHEROKEE GREY WOLF 26DBHBL

Chassis #: 4X4TCKB21PK085955

Serial #: 4X4TCKB21PK085955

Mileage:

Licence:

Invoice #:

Date In: 13 APR 23

Promised: 29 APR 23

Date Sched:

Completed: 20 APR 23

Warr. Date: 13 JAN 23



#### Job #1 - Warranty

COMPLAINT: CUSTOMER HAS NOTICED THAT RAIN RUNS IN AROUND THE FRONT AND REAR ENTRY DOOR.

CORRECTION: HAD WARRANTY DEPARTMENT HELP INSPECT BOTH DOORS ON CAMPER. SPRAYED BOTH DOORS WITH WATER AND THEY LEAKED AT THE TOP. TOOK PICTURES OF BOTH DOORS AND DECALS, AND INFO STICKERS. THE FRONT DOOR HAS A GAP AT THE BOTTOM ON DOOR HANDLE SIDE. 4-20-23 ADJUSTED BOTH DOORS THEN WATER TESTED. GOT NO LEAKS AT THIS TIME.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	40.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	57.60
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	62.40

#### Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 160.00

#### Job #2 - Warranty

COMPLAINT: SUBWOOFER IN CEILING WAS POPPING

CORRECTION: GOT WITH WARRANTY DEPARTMENT AND WE TESTED THE SUBWOOFER ON HIGH SETTINGS. NOTICED THE CEILING PANEL IS VIBRATING FROM THE SUBWOOFER. WHEN THE SUBWOOFER IS ON, THE VIBRATION WOULD RATTLE THE SPEAKER WIRES TO THE SUBWOOFER IN THE CEILING PANEL. REMOVED THE SUBWOOFER FROM THE CEILING AND STUFFED INSULATION UNDER THE WIRES TO STOP THE RATTLE. HAD WARRANTY DEPARTMENT INSPECT THE BEFORE AND AFTER THEIR FIX. TOOK PICTURES OF THE PROCESS

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	80.00

Subtotal for Job #2: 80.00

Customer #:  
50124



W/O: 70368  
Promised Date:  
29 APR 23

Parts Total:	0.00
Labour Total:	240.00
Sublet Total:	0.00
Extras Total:	0.00
<b>WORK ORDER TOTAL:</b>	<b>240.00</b>

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 20 Apr 2023



Customer #:  
50124

