

# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0005106	<b>CLAIM STATUS</b>	Authorized
BASDEN RV CENTER INC		<b>CLAIM</b>	1496092
DBA AMERICAN RV CENTER		<b>CLAIM ORIGIN</b>	WEB
600 E BASELINE ROAD		<b>ORIGINAL CLAIM ID</b>	
EVANSVILLE, IN 47725		<b>VIN</b>	4X4TCKB21PK085955
USA		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
<b>Labor rate:</b>	\$160.00	<b>SITE/WAREHOUSE</b>	094 / 094A
<b>OWNER INFORMATION</b>		<b>ITEM #</b>	CKT26DBHBL-94
JENNIFER N NELSON		<b>DEALER RO #</b>	70368
438 W CR 100 S		<b>CLAIM START DATE</b>	04/14/2023
Petersburg, IN 47567		<b>CLAIM END DATE</b>	01/01/1900
USA			
<b>Retail Date of Purchase</b>	01/14/2023	<b>WARRANTY EXPIRATION DATE</b>	01/14/2024

## Claim Line Details

### Labor

Line# 1

<b>Operation Code</b>	<b>Operational Description</b>		
20-66-24-00-000658	Entry Door - Exterior/Entry Doors/Repair/No Tread Code		
<b>Complaint, Cause, Correction</b>			
Original Note : bhoffman@americanrvcenter.com, 2023-04-14 14:00:53 :: CUSTOMER HAS NOTICED THAT RAIN RUNS IN AROUND THE FRONT AND REAR ENTRY DOOR. HAD WARRANTY DEPARTMENT HELP INSPECT BOTH DOORS ON CAMPER. SPRAYED BOTH DOORS WITH WATER AND THEY LEAKED AT THE TOP. TOOK PICTURES OF BOTH DOORS AND DECALS, AND INFO STICKERS. THE FRONT DOOR HAS A GAP AT THE BOTTOM ON DOOR HANDLE SIDE. 2 DOORS!!!			
<b>Model #</b>	<b>Dlr Sub Hrs</b>	3.00	<b>Sub Labor Amt</b> \$480.00
<b>Serial #</b>	<b>Appr Hrs</b>	1.00	<b>Appr Labor Amt</b> \$160.00

**Notes**

From the CCC the doors need adjusted and resealed not replaced.  
Adjust doors not replace

### Labor

Line# 2

<b>Operation Code</b>	<b>Operational Description</b>		
70-148-24-00-001705	Speaker Wiring - Appliances/Radio/Repair/No Tread Code		
<b>Complaint, Cause, Correction</b>			
Original Note : bhoffman@americanrvcenter.com, 2023-04-14 14:03:04 :: SUBWOOFER IN CEILING WAS POPPING GOT WITH WARRANTY DEPARTMENT AND WE TESTED THE SUBWOOFER ON HIGH SETTINGS. NOTICED THE CEILING PANEL IS VIBRATING FROM THE SUBWOOFER. WHEN THE SUBWOOFER IS ON, THE VIBRATION WOULD RADDLE THE SPEAKER WIRES TO THE SUBWOOFER IN THE CEILING PANEL. REMOVED THE SUBWOOFER FROM THE CEILING AND STUFFED INSULATION UNDER THE WIRES TO STOP THE RADDLE. HAD WARRANTY DEPARTMENT INSPECT THE BEFORE AND AFTER THER FIX. TOOK PICTURES OF THE PROCESS			
<b>Model #</b>	<b>Dlr Sub Hrs</b>	0.50	<b>Sub Labor Amt</b> \$80.00
<b>Serial #</b>	<b>Appr Hrs</b>	0.50	<b>Appr Labor Amt</b> \$80.00

**Notes**

<b>Submitted</b>	Labor Amt	\$560.00	<b>Approved</b>	Labor Amt	\$240.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$560.00		Total	\$240.00

DEALER \_\_\_\_\_ DATE \_\_\_\_\_

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_

**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

**SIGNATURE**

All repairs described have been inspected and are satisfactory.