

BASDEN RV CENTER, INC D.B.A. AMERICAN RV  
 600 E. Baseline Rd.  
 Evansville, IN  
 US  
 47725  
 812-867-5200

WARRANTY CLAIM # 70368  
 MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER  
 Customer: 50124 - JENNIFER N. NELSON  
 Address: 438 W CR 100 S PETERSBURG, IN

47567

Phone: 812-632-8622

Stock Number: 11011 - 2023 CHEROKEE GREY WOLF 26DBHBL 4X4TCKB21PK085955

VIN: 4X4TCKB21PK085955 HIN: SER#: 4X4TCKB21PK085955

Mileage: 0 Work Order Comp: 20 APR 23

Auth. No: Dealer #:

Warr. Date: 13 JAN 23 Work Order Date: 13 APR 23 Inv #: 390021

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 WO # Job # Description JOB INFORMATION  
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 70368 1 CUSTOMER HAS NOTICED THAT RAIN RUNS IN AROUND THE FRONT AND REAR  
 ENTRY DOOR.  
 HAD WARRANTY DEPARTMENT HELP INSPECT BOTH DOORS ON CAMPER.  
 SPRAYED BOTH DOORS WITH WATER AND THEY LEAKED AT THE TOP. TOOK  
 PICTURES OF BOTH DOORS AND DECALS, AND INFO STICKERS. THE FRONT  
 DOOR HAS A GAP AT THE BOTTOM ON DOOR HANDLE SIDE. 4-20-23  
 ADJUSTED BOTH DOORS THEN WATER TESTED. GOT NO LEAKS AT THIS TIME.  
  
 70368 2 SUBWOOFER IN CEILING WAS POPPING  
 GOT WITH WARRANTY DEPARTMENT AND WE TESTED THE SUBWOOFER ON HIGH  
 SETTINGS. NOTICED THE CEILING PANEL IS VIBRATING FROM THE  
 SUBWOOFER. WHEN THE SUBWOOFER IS ON, THE VIBRATION WOULD RADDLE  
 THE SPEAKER WIRES TO THE SUBWOOFER IN THE CEILING PANEL. REMOVED  
 THE SUBWOOFER FROM THE CEILING AND STUFFED INSULATION UNDER THE  
 WIRES TO STOP THE RADDLE. HAD WARRANTY DEPARTMENT INSPECT THE  
 BEFORE AND AFTER THER FIX. TOOK PICTURES OF THE PROCESS

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 Lab Code Job# Description LABOUR Hrs Rate Total  
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 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.25 160.00 40.00  
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.36 160.00 57.60  
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.39 160.00 62.40  
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.50 160.00 80.00

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 Excode Job# Description EXTRAS Qty Price Total  
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 SS 1 SHOP SUPPLIES 1.00 0.00 0.00

Claim : 70368

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Excode Job# Description EXTRAS Qty Price Total  
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Parts Total: 0.00  
Labour Total: 240.00  
Sublet Total: 0.00  
Extras Total: 0.00

>>>> Claim Total: 240.00

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_