

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106		CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1495515
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKLB3NF002465
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	086 / 086A
OWNER INFORMATION		ITEM #	CKT22MKSE-86
DANIEL G STONE		DEALER RO #	70360
709 W MAIN ST		CLAIM START DATE	04/14/2023
Bruceville, IN 47516		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	09/14/2022	WARRANTY EXPIRATION DATE	09/14/2023

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description
	60-138-01-00-001537	Black Tank No Fuss Flush Valve - Plumbing/Drainage System/Replace/No Tread Code
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2023-04-14 10:13:48 :: CUSTOMER HOOKED UP BLACK TANK FLUSHER AND WATER STARTED RUNNING OUT OF THE BLACK TANK FLUSHER CHECK VALVE LOCATED UNDER THE KITCHEN SINK. BLACK TANK FLUSHER CHECK VALVE LEAKING, WORK OUT OF BATHROOM CABINET, CAN NOT GET SCREW GUN IN TO REMOVE SCREW HOLDING IN PLACE, REPLACE CHECK VALVE AND CONE WASHERS, WATER TEST,FASEN BACK TO CABINET,		
Model #	Dlr Sub Hrs	Sub Labor Amt
Serial #	Appr Hrs	Appr Labor Amt
	0.30	\$48.00
	0.30	\$48.00

Notes

Labor

Line# 2	Operation Code	Operational Description
	40-124-01-11-001409	Solar Controller - Electrical/Solar Power/Replace/Electrical
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2023-04-14 10:15:02 :: CHECK THAT SOLAR PANEL IS CHARGING WITH BATTERY DISCONETED, TEST VOLTAGE FROM RED WIRE TO LIGHT WIRE ON CONTROLER HAVE 0.52 VDC, RED TO BATTERY WIRE ON CONTROLER HAVE 0.53VDC, RED WIRE TO PANEL WIRE HAVE 20.24 VDC, BATTERY IS TESTING AT 12.3 VDC TURN IN PO FOR CONTROLER		
Model #	Dlr Sub Hrs	Sub Labor Amt
Serial #	Appr Hrs	Appr Labor Amt
RCD1230	0.20	\$32.00
NA	0.50	\$80.00

Notes

sent dealer vender form to fill out and return
SENT FORM BACK
sent to vender

Case #3880320

Thank you for contacting Lippert Components Customer Service Team. Case #3880320 has been created in response to your submission.

Whether you're reaching us to order parts, request technical assistance or receive general customer service, we will be in touch with you within the next 24 hours. We can also be reached via telephone at (574) 537-8900 during normal business hours or on the web at lci1.com.

Looking for prior authorization? Why wait?! Check out our flat rate manual below to see the allowed repair time and details about required photos or parts. All at your fingertips any time of the day!

Lippert Flat Rate Chart

Please reply to this email if you have additional information regarding your request.

Thank you,

Lippert Customer Service

[ref:_00Di0alhw._5005d20e5nx:ref]

ok thank you

Hello,

Case 3880320

VIN 5ZT2CKLB3NF002465

I can pre-approve up to .5 for labor. Please note: Your coach information AND/OR test results will need to satisfy the conditions for Warranty credit. Return parts authorization does not guarantee your claim will be paid.

Lippert does not cover mobile fees.

Lippert does not need this product back. We will require photos of the complete serial number tag submitted with your claim.

This is pre-auth for the R&R of the SOLAR CHARGE CONTROLLER-022302427 : PWM-30A.

Pre-authorization is information only and will not result in Lippert issuing the replacement.

Final claim should be submitted to claims@lci1.com

This case will be listed as "completed" until further communication has been received. It will be reopened/ revisited at that time. Communication can still be sent/received regarding this case.

Thank you,

Jackie J.

Pre-Authorization Specialist

www.lippert.com

Submitted

Labor Amt	\$80.00
Parts & Freight	\$0.00
Total	\$80.00

Approved

Labor Amt	\$128.00
Parts & Freight	\$0.00
Total	\$128.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.