

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

CLAIM STATUS Authorized
CLAIM 1496586
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2CKEC3PY029338
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 095 / 095A
ITEM # CKTR16CW-95
DEALER RO # 70358
CLAIM START DATE 04/15/2023
CLAIM END DATE 01/01/1900

Labor rate: \$160.00

OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1

Operation Code
70-167-01-00-001998

Operational Description
Water Heater Door Latch - Appliances/Water Heater (Suburban)/F
Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-04-15 10:14:17 :: WATER HEATER DOOR NOT LATCH-
HEATER DOOR NOT LATCHING AS PLASTIC LATCH IS BROKE OFF NEED NEW LATCH WATER HEATER DOO
AS PLASTIC LATCH IS BROKE OFF NEED NEW LATCH

Model #	F2GWH	Dlr Sub Hrs	0.20	Sub Labor Amt	:
Serial #	10000811052201609	Appr Hrs	0.20	Appr Labor Amt	:

Notes

Labor

Line# 2

Operation Code
20-69-24-00-000699

Operational Description
Compartment Door Frame - Exterior/Compartment Doors/Repair/No
Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-04-15 10:16:12 :: FRONT COMPARTMENT DOOR
WONT OPEN FRONT COMPARTMENT DOOR WONT OPEN AS LATCH WAS SCREWED ON WAY TO TIGHT
CAUSING IT NOT TO MOVE. LOOSENED SCREW AND NUT TO ALLW IT TO LOCK AND UNLOCK PROPPERLEY
FRONT COMPARTMENT DOOR WONT OPEN AS LATCH WAS SCREWED ON WAY TO TIGHT CAUSING IT NOT
TO MOVE. LOOSENED SCREW AND NUT TO ALLW IT TO LOCK AND UNLOCK PROPPERLEY

Model #		Dlr Sub Hrs	0.15	Sub Labor Amt	\$24.00
Serial #		Appr Hrs	0.10	Appr Labor Amt	\$16.00

Notes

Labor

Line# 3

Operation Code
20-58-01-00-000608

Operational Description
Metal - Aluminum Siding, each - Exterior/Metal, Aluminum Siding/
Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-04-15 10:26:01 :: SCUFF MARK ON METAL NEAR
AWNING ARM SCUFF MARKS ON METAL AROUND AWNING WHERE THEY PUT AWNING ARM ON. TOOK
CLEANER AND CLEANED SCUFF MARKS UP. UPON FURTHER INSPECTION FOUND METAL HAS A SCRATCH
IN IT. NEEDS NEW METAL 2 SPEAKERS 1 OUTLET 1 AWNING 1 DOOR 3 DECALS 1 BLACK TANK FLUSH 1
CABLE PORT 1 OUTLET ALL WILL HAVE TO BE TAKING OFF TO INSTALL NEW METAL

Model #		Dlr Sub Hrs	4.00	Sub Labor Amt	\$640.00
Serial #		Appr Hrs	4.00	Appr Labor Amt	\$640.00

Notes
please attach pictures of each one of the scuff marks
Photo is attached

Labor
Line# 4

Operation Code 20-66-01-16-000689	Operational Description Assist Door Handle - Folding - Exterior/Entry Doors/Replace/Structure	
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-04-15 10:27:01 :: TORN SPOT ON THE ENTRY HANDLE TORN SPOT IN ENTRY HANDLE NEEDS NEW ONE TORN SPOT IN ENTRY HANDLE NEEDS NEW ONE		
Model #	Dlr Sub Hrs 0.20	Sub Labor Amt \$32.00
Serial #	Appr Hrs 0.20	Appr Labor Amt \$32.00

Notes

Submitted	Labor Amt	\$728.00	Approved	Labor Amt	\$720.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$728.00		Total	\$720.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.