

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

CLAIM STATUS Authorized
CLAIM 1511246
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2CAGC7NK003803
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 203 / 203
ITEM # BCAT184BHS
DEALER RO # 70356
CLAIM START DATE 04/27/2023
CLAIM END DATE 01/01/1900

Labor rate: \$160.00

OWNER INFORMATION

KRISTOPHER S RIDEOUT
1412 S HELFRICH AVE
Evansville, IN 47712
USA

Retail Date of Purchase 05/26/2022

WARRANTY EXPIRATION DATE 05/26/2023

Claim Line Details

Labor

Line#	Operation Code	Operational Description
1	10-38-01-00-000497	Lippert Schwintek In-Wall Slide Out Column - complete, per side - Frame & Chassis/Slide Out System (Lippert Schwintek)/Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-04-27 11:27:21 :: THE SLIDE ROOM WILL COME OUT ABOUT A FOOT ON THE FRONT SIDE OF THE ROOM. IT WILL GO OUT ABOUT TWICE AS FAR ON THE REAR SIDE, BUT THE ROOM TWISTS AND BINDS AND CUSTOMER HAS TO RUN THE ROOM BACK IN. WILL HAVE TO REPLACE BOTH SIDES THE SLIDE WILL NOT MOVE AT ALL Additional Note : bhoffman@americanrvcenter.com, 2023-04-27 11:30:22 :: WILL PROVIDE MORE PICS AFTER COMPLETED

Model #	Dlr Sub Hrs	Sub Labor Amt
Serial #	Appr Hrs	Appr Labor Amt

5.00 \$800.00
3.90 \$624.00

Notes

PENDING VENDOR REVIEW
OK THANK YOU
VENDOR AUTHORIZED

Case #3914816

Hello,

I will authorize a complete system replacement and 3.9 hours of labor time. This will be a standard system and not an inverted system. On complete systems we are sending standard systems.3 hours to replace the system, 0.4 hours to assemble the rails in the columns properly timing the system prior to install, and 0.5 hours to caulk the top edges of the rails to cover any exposed screw holes.

This coverage will be pending measurement photos post install of the new system showing 2 1/2". We will require 8 measurement photos, 4 with the slide fully extended, 4 with the slide almost fully retracted.

To place an order, please give us a call at 574-537-8900. We are available Monday through Friday 8am-7pm EST

Please let me know if I can help further.

David J.
Lippert Customer Care Center Tech
p: 432.LIPPERT | f: 574.534.7161
e: customerservice@lci1.com

Lippert

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Labor
Line# 2

Operation Code RC-026-01-00-004186	Operational Description 22V243, 2022-181 - FLEXTECH QUICK DISCONNECTS - REMEDY (INCLUDES INSPECTION) - Recall/LP Gas System/Replace/No Tread Code
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Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-04-27 11:28:09 :: RECALL 22V243 LP QUICK
CONNECT INSTALLED NEW QUICK CONNECT.

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$48.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$48.00

Notes

Submitted	Labor Amt	\$848.00	Approved	Labor Amt	\$672.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$848.00		Total	\$672.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	