

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1493893
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKB25PK086722
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	094 / 094A
OWNER INFORMATION		ITEM #	CKT26DBH-94
		DEALER RO #	70340
		CLAIM START DATE	04/13/2023
		CLAIM END DATE	01/01/1900

Retail Date of Purchase \_\_\_\_\_ WARRANTY EXPIRATION DATE \_\_\_\_\_

## Claim Line Details

### Labor

**Line# 1**

<b>Operation Code</b>	<b>Operational Description</b>			
40-196-24-11-001297	Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical			
<b>Complaint, Cause, Correction</b>				
Original Note : bhoffman@americanrvcenter.com, 2023-04-13 09:46:28 :: E3 CODE ON THERMOSTATE E3 CODE ON THERMOSTATE MEANING COMMUNICATION ERROR REMOVED THERMOSAT ALL THE WIRINES WERE TIGHT AND HOOKED UP PROPERLEY. TRACED TO AC PLENUM REMOVED COVER AND FOUND WIRES UNCLIPPED. AS SONN AS I CLIPPED BACK IN THEY WORKED FINE E3 CODE ON THERMOSTATE MEANING COMMUNICATION ERROR REMOVED THERMOSAT ALL THE WIRINES WERE TIGHT AND HOOKED UP PROPERLEY. TRACED TO AC PLENUM REMOVED COVER AND FOUND WIRES UNCLIPPED. AS SONN AS I CLIPPED BACK IN THEY WORKED FINE				
Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$64.00
Serial #	Appr Hrs	0.40	Appr Labor Amt	\$64.00

#### Notes

Authorized as requested.

Factory install issue.

### Labor

**Line# 2**

<b>Operation Code</b>	<b>Operational Description</b>			
20-66-02-00-000664	Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code			
<b>Complaint, Cause, Correction</b>				
Original Note : bhoffman@americanrvcenter.com, 2023-04-13 09:49:25 :: MAIN ENTRY DOOR HITTING MAIN ENTRY DOOR WAS HITTING STRIKING PLATE AS STRIKING PLATE NEEDED ADJUSTED. ADJUSTED STRIKE PLATE TO ALL MAIN ENTRY DOOR TO SHUT RIGHT MAIN ENTRY DOOR WAS HITTING STRIKING PLATE AS STRIKING PLATE NEEDED ADJUSTED. ADJUSTED STRIKE PLATE TO ALL MAIN ENTRY DOOR TO SHUT RIGHT				
Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$48.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$48.00

#### Notes

### Labor

**Line# 3**

<b>Operation Code</b>	<b>Operational Description</b>			
30-100-02-00-001044	Drawer Guides or Tracks, pair - Interior/Cabinetry/Adjust/No Tread Code			
<b>Complaint, Cause, Correction</b>				
Original Note : bhoffman@americanrvcenter.com, 2023-04-13 09:51:08 :: DINETTE DRAWER NOT SHUTTING DINETTE DRAWER NOT SHUTTING AS IT WAS NOT INSTALLED PROPPERLEY REMOVED AND REINSTALLED PROPPERLEY DINETTE DRAWER NOT SHUTTING AS IT WAS NOT INSTALLED PROPPERLEY REMOVED AND REINSTALLED PROPPERLEY				
Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$32.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$32.00

**Notes**

**Labor**

Line# 4

**Operation Code**  
60-140-12-00-001560

**Operational Description**  
P-Trap - Plumbing/Bathroom (Lavatory) Sink/Resecure or Tighten/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2023-04-13 09:51:57 :: BTHROOM SINK DRAIN LOOSE NTO ATTACHED RIGHT BATHROOM SINK WASNT ATTACHED RIGHT CAUSING LEAK WHEN RUNNING WATER. ALSO FOUND THE SEAL WAS NOT IN PLACE WHICH ISA WAHT CAUSED THE PIPE TO BE LOSE. REINSTALLED SEAL ANND INSTALLED DRAIN PIPE PROPERLEY THEN TESTED FOR LEAKS NO LEAKS FOUND AFTER FIX BATHROOM SINK WASNT ATTACHED RIGHT CAUSING LEAK WHEN RUNNING WATER. ALSO FOUND THE SEAL WAS NOT IN PLACE WHICH ISA WAHT CAUSED THE PIPE TO BE LOSE. REINSTALLED SEAL ANND INSTALLED DRAIN PIPE PROPERLEY THEN TESTED FOR LEAKS NO LEAKS FOUND AFTER FIX

<b>Model #</b>	<b>Dlr Sub Hrs</b>	0.70	<b>Sub Labor Amt</b>	\$112.00
<b>Serial #</b>	<b>Appr Hrs</b>	0.40	<b>Appr Labor Amt</b>	\$64.00

**Notes**

Authorized for 0.40 hrs. Flatrate is 0.10 hrs, allowing additional 0.30 hrs.

Factory install issue.

**Labor**

Line# 5

**Operation Code**  
20-66-02-00-000678

**Operational Description**  
Screen Door - Exterior/Entry Doors/Adjust/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2023-04-13 09:52:39 :: REAR SCREEN DOOR HITTING LATCH REAR SCREEN DOOR WAS HITTING LATCH AS THEY USED THE WRONG SCREWS, REMOVED OLD SCREWS AND INSTALL THE PROPPER ONES AND ADJUSTED LATCH AS WELL REAR SCREEN DOOR WAS HITTING LATCH AS THEY USED THE WRONG SCREWS, REMOVED OLD SCREWS AND INSTALL THE PROPPER ONES AND ADJUSTED LATCH AS WELL

<b>Model #</b>	<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b>	\$32.00
<b>Serial #</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b>	\$32.00

**Notes**

Authorized as requested.

Factory install issue.

<b>Submitted</b>	Labor Amt	\$288.00	<b>Approved</b>	Labor Amt	\$240.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$288.00		Total	\$240.00

\_\_\_\_\_  
**DEALER** **DATE**  
**SIGNATURE**  
 I certify that I have performed these repairs consistent with Forest River Policies.

\_\_\_\_\_  
**CUSTOMER** **DATE**  
**SIGNATURE**  
 All repairs described have been inspected and are satisfactory.