



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 70309

CUSTOMER WORK ORDER

WO #: 70309 (Appointment Date: 08 APR 2023 - Time: 02:30pm)

Customer: 29507 - SMITH, BRIAN -
812-629-6468

Tag:

Author: BJW

Location: 0419 CUSTOMER WANTS
CAMPER BACK 0420 CHECK PARTS

Stock #: 11162

Stock Desc: (11162) 2022 KEYSTONE
MONTANA 3761FL

Chassis #: 4YDFM0T24N4701973

Serial #: 4YDFM0T24N4701973

Mileage:

Licence:

Invoice #:

Date In: 08 APR 23

Promised:

Date Sched:

Completed: 18 APR 23

Warr. Date: 25 MAR 23



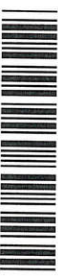
Job #1 - Warranty

COMPLAINT: CUSTOMER NOTICES WATER LEAK FROM SINK
FITTING IN HALF BATH. CUSTOMER STATES
IT MAY BE UP IN THE ACTUAL
VALVE

CAUSE: CUSTOMER NOTICES WATER LEAK FROM
SINK FITTING IN HALF BATH. CUSTOMER
STATES IT MAY BE UP IN THE ACTUAL
VALVE.

CORRECTION: Checked both water line
connections. Both tight and not
leaking. Water is leaking down from
inside faucet housing. Removed faucet
and checked for cut braided lines.
Could not find any. Water dripping from
higher inside faucet. 4/11/2023:
Turned in parts request for a new
faucet.

Customer #:
29507



Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	80.00

Parts

Part #	Description	Qty	Price	Total
679311	Faucet - Kitchen - High Rise - Vessel - Square - Matte Black	1.00	55.89	55.89

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-FAUCET	1.00	15.21	15.21

Subtotal for Job #1: 151.10

Job #2 - Warranty

COMPLAINT: THE BLOWER MOTOR ON THE FURNACE SOUNDS AS THOUGH IT MAY BE OFF
BALANCE. SAYS IT HAS A VIBRATION

CAUSE: THE BLOWER MOTOR ON THE FURNACE SOUNDS AS THOUGH IT MAY BE OFF BALANCE.
SAYS IT HAS A VIBRATION.

CORRECTION: Removed furnace from unit. Bench tested to find vibration. Could not find a vibration.





Customer #: 29507



Cleaned all old silicone from furnace and mounting ring. Set furnace back inside unit. Ran furnace without installing mounting ring. Furnace has a vibration. Checked vanes on blower wheel. About (5) of them are warped on one end. Blower wheel needs replaced. 4/11/2023: Turned in parts request for a new blower wheel.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	200.00
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00

Parts				
Part #	Description	Qty	Price	Total
41-1880	33126 BLOWER WHEEL	1.00	20.08	20.08
Subtotal for Job #2:				220.08

Job #3 - Internal

COMPLAINT: CUSTOMER ADVISED THAT THE ICE MAKER STOPPED MAKING ICE.

CAUSE: CUSTOMER ADVISED THAT THE ICE MAKER STOPPED MAKING ICE.

CORRECTION: Checked shut off valve under kitchen sink.. it is turned "ON". Turned refrig. on to get cold. Do not have key to open compartment doors to connect to water. Overnite the icemaker ejected ice cubes that were in icemaker. Found a key to open compartment door to connect to water. Connected to city water and pressurized system. Will wait to check if icemaker is making ice.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Subtotal for Job #3:			0.00

Job #4 - Internal

COMPLAINT: DINETTE SLIDE AT THE REAR APPEARS TO BE RUBBING THE FLOOR

CAUSE: DINETTE SLIDE AT THE REAR APPEARS TO BE RUBBING THE FLOOR.

CORRECTION: Checked operation of dinette slideout. Watched slide all the way in and out. Slide does not touch floor going in either direction. Cleaned black mark off of floor. Could not duplicate the problem.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Subtotal for Job #4:			0.00

Job #5 - External

MARK THE FRESH WATER TANK DRAIN FOR THE CUSTOMER

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #5:				0.00

Job #6 - Internal

COMPLAINT: LIGHTS ON MAIN AWNING ARE NOT STRAIGHT, MATT SAYS THEY ARE SWOOPY.

CAUSE: LIGHTS ON MAIN AWNING ARE NOT STRAIGHT, MATT SAYS THEY ARE SWOOPY.





CORRECTION: Took a picture of main awning lights that are swoopy. Lights are mounted in a flexible plastic track.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C

Subtotal for Job #6: 0.00

Job #7 - Warranty

COMPLAINT: SCREEN DOOR NOT LATCHING PROPERLY, NEEDS ADJUSTED

CAUSE: SCREEN DOOR NOT LATCHING PROPERLY, NEEDS ADJUSTED.

CORRECTION: Adjusted latch on screen door to latch properly. Screen door now opens and closes by itself and with entrance door.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	32.00

Subtotal for Job #7: 32.00

Parts Total: 75.97
 Labour Total: 312.00
 Sublet Total: 0.00
 Extras Total: 15.21

WORK ORDER TOTAL: 403.18

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 18 Apr 2023

Customer #: 29507

