

e-Authorization

4/18/20
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3-Authorization number PA03410953 Reference no: 70309 Status: Approved Approved by perry Approved date 4/13/2023
 Calling Name Address Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDFM0T24N4701973 3/18/2023
 600 E Baseline Rd
 Evansville, IN 47725

Lu Root operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6102815B Kitchen Faucet - F	0.00	1.00	0.50		1	0.50	Complaint: CUSTOMER NOTICES WATER LEAK FROM SINK FITTING IN HALF BATH. CUSTOMER STATES IT MAY BE UP IN THE ACTUAL VALVE Cause: CUSTOMER NOTICES WATER LEAK FROM SINK FITTING IN HALF BATH. CUSTOMER STATES IT MAY BE UP IN THE ACTUAL VALVE. Correction: Checked both water line connections. Both tight and not leaking. Water is leaking down from inside faucet housing. Removed faucet and checked for cut braided lines. Could not find any. Water dripping from higher inside faucet. 4/11/2023: Turned in parts request for a new faucet. KRV - Requires photos of the leak to claim KRV- VCB
2	4117612B Furnace - Atwood	0.00	3.00	1.25		1	0.40	Complaint: THE BLOWER MOTOR ON THE FURNACE SOUNDS AS THOUGH IT MAY BE OFF BALANCE. SAYS IT HAS A VIBRATION Cause: THE BLOWER MOTOR ON THE FURNACE SOUNDS AS THOUGH IT MAY BE OFF BALANCE. SAYS IT HAS A VIBRATION. Correction: Removed furnace from unit. Bench tested to find vibration. Could not find a vibration. Cleaned all old silicone from furnace and mounting ring. Set furnace back inside unit. Ran furnace without installing mounting ring. Furnace has a vibration. Checked vanes on blower wheel. About (5) of them are warped on one end. Blower wheel needs replaced. 4/11/2023: Turned in parts request for a new blower wheel. KRV - VCB
3	5102814A Light, LED-Striplig	0.00	2.00			1	0.30	Complaint: LIGHTS ON MAIN AWNING ARE NOT STRAIGHT, MATT SAYS THEY ARE SWOOPY. Cause: LIGHTS ON MAIN AWNING ARE NOT STRAIGHT, MATT

paper claims only use one pre-authorization number per warranty claim for
 please a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 m. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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								<p>SAYS THEY ARE SWOOPY. Correction: Took a picture of main awning lights that are swoopy. Lights are mounted in a flexible plastic track. WHAT WOULD YOU LIKE ME TO DO</p> <p>KRV - The submitted item is considered acceptable in regards to functionality and aesthetic appearance as stated in Keystone RV's Policy and Procedure Manual. KRV - Noted at this time</p>
4	2300818F Entrance Door - I-		0.00	0.50	0.20	1	0.20	<p>Complaint: SCREEN DOOR NOT LATCHING PROPERLY, NEEDS ADJUSTED Cause: SCREEN DOOR NOT LATCHING PROPERLY, NEEDS ADJUSTED. Correction: Adjusted latch on screen door to latch properly. Screen door now opens and closes by itself and with entrance door.</p>

3-Authorization number PA03410953 1.95

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