



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 70308
Promised Date:

CUSTOMER WORK ORDER

WO #: 70308 (Appointment Date: 08 APR 2023 - Time: 07:00am)

Customer: 52193 - SPIEHLER, MARK -
812-319-2757

Tag:

Author: PH

Location: 0426 CHECK STATUS

Stock #: 11156

Stock Desc: 2022 TT KEYSTONE

COUGAR HALF-TON 29BHS

Chassis #: 4YDTCGP21NV507131

Serial #: 4YDTCGP21NV507131

Mileage:

Licence:

Invoice #: 390228

Date In: 08 APR 23

Promised: 29 APR 23

Date Sched:

Completed: 26 APR 23

Warr. Date: 28 FEB 23

Job #1 - Warranty

COMPLAINT: FRONT CAP WINDOW LEAKING. ALSO THE TRIM
ON THE INSIDE OF THIS WINDOW DOES NOT
SEEM TO BE INSTALLED CORRECTLY

CORRECTION: set up
for water test out side, remove trim for
window over bed, has water damage, wood
is ceacked, water test for leak, found
water getting in around LED light wires
above window, reseal wires, let sealer
set up over night retest with water,,
turn in po for trim, close up unit and
bring in bay

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	JP	160.00
Z990	MISCELLANEOUS REPAIR	JP	0.00
Z990	MISCELLANEOUS REPAIR	JP	0.00
Z990	MISCELLANEOUS REPAIR	JP	0.00

Parts

Part #	Description	Qty	Price	Total
660441	Trim - Windshield Frame - 26 3/4" x 53" - w/Holes - Hardwood - Boardwalk Oak	1.00	125.97	125.97

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	4.50	4.50
FRT	FREIGHT	1.00	59.91	59.91

Subtotal for Job #1: 350.38

Job #2 - Warranty

COMPLAINT: LEAK AROUND THE BASE OF THE TOILET

CORRECTION: test for leaks traced to floor gasket, install new floor gasket

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	160.00

Parts

Part #	Description	Qty	Price	Total
--------	-------------	-----	-------	-------

Printed On: 4/26/2023 9:45:41AM

© 2023 Integrated Dealer Systems



Customer #:
52193



Subtotal for Job #2: 169.33

Job #3 - Warranty

COMPLAINT: TRIM IN FRONT STORAGE COMPARTMENT HAS COME OFF

CORRECTION: unload compartment to get to trim climb in to compartment to restaple down trim strip, reload customer stuff in to compartment

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	16.00
Z990	MISCELLANEOUS REPAIR	JP	0.00

Subtotal for Job #3: 16.00

Job #4 - Warranty

COMPLAINT: DOOR SIDE OUTSIDE KITCHEN DOOR LOCK NEEDS ADJUSTED

CORRECTION: LOCK PLATE IS HITTING FRAME BEND IT OUT TO LOCK ON FRAME

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	32.00
Z990	MISCELLANEOUS REPAIR	JP	0.00

Subtotal for Job #4: 32.00

Job #5 - Internal

COMPLAINT: MAIN TV IS NOT CLEAR AND GETS A RED HUE ON 1/3 OF THE TV FREQUENT.

CAUSE: BH WATCHED TV AND DIDNT SEE ANY THING AND WILL ASK CUSTOMER TO TAKE PICS OF TV IF IT HAPPENS AGAIN

CORRECTION: SUMMIT TV, ADJUST CONTRAST DOSE NOT CHANGE

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		N/C
Z990	MISCELLANEOUS REPAIR	JP	N/C
Z990	MISCELLANEOUS REPAIR	JP	N/C

Subtotal for Job #5: 0.00

Job #6 - External

COMPLAINT: INSTALL MATTRESS THAT HAS COME IN AFTER THE WINDOW IS FIXED AND CUSTOMER WANTS TO KEEP OLD MATTRESS.

CORRECTION: PUT NEW MATTRESS UNDER OLD

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

Subtotal for Job #6: 0.00

Job #7 - Internal

CYCLE THROUGH THE AUTO LEVEL SYSTEM TO MAKE SURE IT IS WORKING CORRECTLY. WHEN HE DROPPED OFF THE TONGUE JACK STOPPED WORKING AND WOULD ONLY WORK IF THE AUTO LEVEL SYSTEM WAS ON.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JP	N/C

W/O: 70308
Promised Date:
29 APR 23



Customer #:
52193



W/O: 70308
Promised Date:
29 APR 23



Customer #:
52193



Subtotal for Job #7: 0.00

Parts Total:	135.30
Labour Total:	368.00
Sublet Total:	0.00
Extras Total:	64.41
WORK ORDER TOTAL:	567.71

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 26 Apr 2023

Customer Order

