



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 70247  
Promised Date:  
20 APR 23

### CUSTOMER WORK ORDER

WO #: 70247 (Appointment Date: 03 APR 2023 - Time: 07:00am)

Customer: 53461 - MAGLISH, DONNA

L. - 317-694-5751

Tag:

Author: BJW

Location: 0410 BH TO CLOSE

Stock #: 11136

Stock Desc: 2022 TT KEYSTONE

SPRINGDALE 1750RD

Chassis #: 4YDTSGG18NW107460

Serial #: 4YDTSGG18NW107460

Mileage: 0

Licence:

Invoice #:

Date In: 03 APR 23

Promised: 29 APR 23

Date Sched:

Completed: 10 APR 23

Warr. Date: 18 MAR 23

#### Job #1 - Internal

COMPLAINT: CUSTOMER STATES THAT THE REFRIGERATOR IS NOT GETTING COLD. CUSTOMER DROPPING OFF SUNDAY NIGHT.

CAUSE: LEFT FRIDGE RUNNING OVERNIGHT. PLACED A BOTTLE ANTIFREEZE IN FREEZER AND FRIDGE. FRIDGE IS READING 40 DEGREES AND THE FREEZER FROZE THE "ANTI FREEZE"

CORRECTION: FRIDGE IS WORKING. NO CORRECTIONS.

#### Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Z990	MISCELLANEOUS REPAIR	ZMS	N/C

Subtotal for Job #1: 0.00

#### Job #2 - Warranty

COMPLAINT: THE METAL COVER FOR THE WATER HEATER FLEW OFF WHILE CUSTOMER WAS DRIVING DOWN THE ROAD.

CORRECTION: INSTALLED 2 NEW HINGES AND MOUNTED THE DOOR. INSTALLED NEW LATCH FOR THE DOOR.

#### Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	DWW	0.00
Z990	MISCELLANEOUS REPAIR	DWW	48.00

#### Parts

Part #	Description	Qty	Price	Total
119801	Door - Hardware - Kit - includes Clips	1.00	19.40	19.40
657245	Water Heater - Door - 6 Gal - Black	1.00	24.06	24.06

#### Other Services

Code	Description	Qty	Price	Total
FRT	UPS-DOOR HARDWARE KIT	1.00	14.61	14.61
FRT	FREIGHT	1.00	19.14	19.14

Subtotal for Job #2: 125.21

#### Job #3 - Warranty

COMPLAINT: THE DOOR SIDE FRONT STORAGE COMPARTMENT COMES OPEN WHILE DRIVING



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DOWN THE ROAD.

CAUSE: LATCH WAS LOOSE ON FRONT DOOR.

CORRECTION: TIGHTENED UP LATCH SO IT WILL STAY IN POSITION.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	32.00
<b>Subtotal for Job #3:</b>			<b>32.00</b>

**Job #4 - Internal**

COMPLAINT: WATER RUNS DOWN THE SIDE OF THE CAMPER WHEN UNIT IS HOOKED TO CITY WATER

CAUSE: hooked up hose to water inlet. turned hose on. no leaks present.

CORRECTION: no corrections at this time.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
<b>Subtotal for Job #4:</b>			<b>0.00</b>

**Job #5 - Internal**

COMPLAINT: CUSTOMER WAS HOOKED TO SHORE POWER OVER THE WEEKEND, BUT SHE DID NOT HAVE 110 VOLT POWER AT THE ELECTRICAL OUTLETS NOR WOULD THE MICROWAVE WORK.

CAUSE: pulled unit into shop. hooked up to shore 30 amp shore power. went inside unit and microwave was on. turned on a/c and let run. tested all 110 volt outlets. tested gfci.

CORRECTION: electrical system is working without any issues. no corrections made.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
<b>Subtotal for Job #5:</b>			<b>0.00</b>

**Job #6 - Internal**

COMPLAINT: CUSTOMER ADVISES THAT THE VENT IN THE BATHROOM OPENS ON IT'S OWN WHEN DRIVING DOWN THE ROAD.

CAUSE: went inside bathroom and inspected vent and hardware. everything is working and i can tighten down the vent very well. i dont see any way to help keep the vent from opening while customer is driving. TECH SUGGESTS MAX AIR COVER TO PREVENT WIND FROM PULLING THE VENT UP.

CORRECTION: NO CORRECTIONS AT THIS TIME.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
<b>Subtotal for Job #6:</b>			<b>0.00</b>

**Job #7 - Internal**

COMPLAINT: CUSTOMER WOULD LIKE TO HAVE THE TIRES CHECKED AND SET TO PROPER PSI

CAUSE: CHECK TIRES

CORRECTION: SET TIRES TO 75 PSI

Labor Code	Description	Mechanic	Total
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Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
<b>Subtotal for Job #7:</b>				<b>0.00</b>

**Job #8 - Internal**

COMPLAINT: THERE IS A LIGHT COVER OVER THE SINK THAT FELL DOWN AND NEEDS TO BE INSTALLED PROPERLY.

CORRECTION: PUT LIGHT LENS BACK UP

**Labor**

Code	Description	Mechanic	Total	
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	N/C	
<b>Subtotal for Job #8:</b>				<b>0.00</b>

Parts Total:	43.46
Labour Total:	80.00
Sublet Total:	0.00
Extras Total:	33.75
<b>WORK ORDER TOTAL:</b>	<b>157.21</b>

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 10 Apr 2023

