

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106  
 BASDEN RV CENTER INC  
 DBA AMERICAN RV CENTER  
 600 E BASELINE ROAD  
 EVANSVILLE, IN 47725  
 USA

CLAIM STATUS Authorized  
 CLAIM 1488148  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 5ZT2CATB3PX028913  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 205 / 205  
 ITEM # ACAT283RKSLE  
 DEALER RO # 70246  
 CLAIM START DATE 04/07/2023  
 CLAIM END DATE 01/01/1900

Labor rate: \$160.00

**OWNER INFORMATION**

Retail Date of Purchase

WARRANTY EXPIRATION DATE

## Claim Line Details

**Labor**

Line# 1

**Operation Code** 02-30-101-001076  
**Operational Description** Hinged Passage Door - Adjust/Interior/Interior Doors  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2023-04-07 16:17:48 :: BATHROOM DOOR RUBBING BATHROOM DOOR RUBBING AGAINST STRIKE PLATE. STRIKE PLATE NEEDS ADJUSTED. LOSSENEED SCREWS AND READJUSTED STRIKE PLATE TO ALLW DOOR TO SHUT PROOPERLEY AND NOT RUB BATHROOM DOOR RUBBING AGAINST STRIKE PLATE. STRIKE PLATE NEEDS ADJUSTED. LOSSENEED SCREWS AND READJUSTED STRIKE PLATE TO ALLW DOOR TO SHUT PROOPERLEY AND NOT RUB

<b>Model #</b>	<b>Dlr Sub Hrs</b>	0.70	<b>Sub Labor Amt</b>	\$112.00
<b>Serial #</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b>	\$32.00

**Notes**  
 EXCESSIVE AMOUNT REQUESTED  
 CHANGED TIME TO FLAT RATE

**Labor**

Line# 2

**Operation Code** 02-30-100-001044  
**Operational Description** Drawer Guides or Tracks, pair - Adjust/Interior/Cabinetry  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2023-04-07 16:19:14 :: BEDROOM DRAWER NOT SHUTTING BEDROOM DRAWER NUT SHUUTING AS IT WAS OFF THE TRACK. REINSTATLE PROPERELY ON THE TRACK THEN TESTED BEDROOM DRAWER NUT SHUUTING AS IT WAS OFF THE TRACK. REINSTATLE PROPERELY ON THE TRACK THEN TESTED

<b>Model #</b>	<b>Dlr Sub Hrs</b>	0.40	<b>Sub Labor Amt</b>	\$64.00
<b>Serial #</b>	<b>Appr Hrs</b>	0.10	<b>Appr Labor Amt</b>	\$16.00

**Notes**  
 EXCESSIVE AMOUNT REQUESTED  
 CHANGED TIME TO SIMILAR REPAIR

**Labor**

Line# 3

**Operation Code** 24-60-141-001617  
**Operational Description** Shower Stall - Repair/Plumbing/Shower, Tub Surround  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2023-04-07 16:20:42 :: SHOWER SURROUND NEEDS SEALED shower surround needed sealed up on top. sealed up shower surround with clear silicone shower surround needed sealed up on top. sealed up shower surround with clear silicone

<b>Model #</b>	<b>Dlr Sub Hrs</b>	0.30	<b>Sub Labor Amt</b>	\$48.00
<b>Serial #</b>	<b>Appr Hrs</b>	0.15	<b>Appr Labor Amt</b>	\$24.00

**Notes**  
 EXCESSIVE AMOUNT REQUESTED

CHANGED TIME TO SIMILAR REPAIR

Labor  
Line# 4

**Operation Code**  
60-139-01-00-001564  
**Operational Description**  
Sink Drain Hose - Plumbing/Kitchen (Galley) Sink/Replace/No Tread Code

**Complaint, Cause, Correction**  
Original Note : bhoffman@americanrvcenter.com, 2023-04-07 16:21:58 :: KITCHEN SINK DRAIN PIPE NOT CONNECTED KITCHEN SINK DRAIN PIPE WASNT SCREWED ON FROM FACTORY, CAUSING A LEAK WHEN RUNNING WATER. REATTACHED FITTING AND TESTED KITCHEN SINK DRAIN PIPE WASNT SCREWED ON FROM FACTORY, CAUSING A LEAK WHEN RUNNING WATER. REATTACHED FITTING AND TESTED

<b>Model #</b>	<b>Dlr Sub Hrs</b>	0.50	<b>Sub Labor Amt</b>	\$80.00
<b>Serial #</b>	<b>Appr Hrs</b>	0.30	<b>Appr Labor Amt</b>	\$48.00

**Notes**  
EXCESSIVE AMOUNT REQUESTED  
CHANGED TIME TO FLAT RATE

Labor  
Line# 5

**Operation Code**  
70-151-01-00-001801  
**Operational Description**  
Freezer Door - Appliances/Refrigerator (House Type)/Replace/No Tread Code

**Complaint, Cause, Correction**  
Original Note : bhoffman@americanrvcenter.com, 2023-04-07 16:23:13 :: FREEZER DOOR HITTING LATCH FREEZER DOOR HITTING LATCH WHEN YOU GO TO CLOSE IT. LATCH NEEDS TO BE ADJUSTED DOWN. ADJUSTED LATCH DOWN SO THAT FREEZER DOOR CAN SHUT PROPERLEY FREEZER DOOR HITTING LATCH WHEN YOU GO TO CLOSE IT. LATCH NEEDS TO BE ADJUSTED DOWN. ADJUSTED LATCH DOWN SO THAT FREEZER DOOR CAN SHUT PROPERLEY

<b>Model #</b>	NA	<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b>	\$32.00
<b>Serial #</b>	NA	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b>	\$32.00

**Notes**  
AUTHORIZED AS REQUESTED

Labor  
Line# 6

**Operation Code**  
42-623-11-24-001297  
**Operational Description**  
Interior 12 Volt Wiring - Cargo Electrical/12 Volt Interior/Electrical/Repair

**Complaint, Cause, Correction**  
Original Note : bhoffman@americanrvcenter.com, 2023-04-07 16:25:55 :: FRIDGE SWITCH NOT ATTACHED fridge switch was not attached all the way. reattached switch properley and tested fridge switch was not attached all the way. reattached switch properley and tested

<b>Model #</b>		<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b>	\$32.00
<b>Serial #</b>		<b>Appr Hrs</b>	0.05	<b>Appr Labor Amt</b>	\$8.00

**Notes**  
EXCESSIVE AMOUNT REQUESTED  
CHANGED TIME TO SIMILAR REPAIR

**Submitted**

Labor Amt	\$368.00
Parts & Freight	\$0.00
Total	\$368.00

**Approved**

Labor Amt	\$160.00
Parts & Freight	\$0.00
Total	\$160.00

DEALER \_\_\_\_\_ DATE \_\_\_\_\_

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_

SIGNATURE

All repairs described have been inspected and are satisfactory.