



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 70240
Promised Date:
29 APR 23

CUSTOMER WORK ORDER

WO #: 70240
Customer: 1000 - BASDEN'S
AMERICAN RV -
Tag:
Author: BH
Location: 0412 SEE IF BH CAN CLOSE

Stock #: 11262
Stock Desc: 2023 TT FOREST RIVER
CHEROKEE GREY WOLF 29TE
Chassis #: 4X4TCKE23PX161612
Serial #: 4X4TCKE23PX161612
Mileage: 0
Licence:

Invoice #:
Date In: 03 APR 23
Promised: 29 APR 23
Date Sched:
Completed: 12 APR 23
Warr. Date:



Job #PDINTT - Internal

COMPLAINT: Transferred to BAS*70288 on 07 APR 23
Estimate amount was 0.00
PDI - NEW TRAVEL TRAILER

CORRECTION: DID PDI ON NEW UNIT. I FOUND A FEW ISSUES. HAD BJ ADD TIME LINES FOR CORRECTIONS

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DWW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DWW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DWW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DWW	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #2 - Warranty

COMPLAINT: ADJUST FRONT DOOR AND SCREEN DOOR.

CORRECTION: I HAD TO ADJUST THE HING SIDE OF THE DOOR IT WAS HITTING THE DOOR FRAME. SCREEN DOOR STRIKE NEEDED ADJUSTED AND THEY HAD LEFT THE PLASTIC SPACERS ON THE TOP OF THE DOOR

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	96.00

Subtotal for Job #2: 96.00

Job #3 - Warranty

COMPLAINT: ADJUST BRACKET ON STEPS

CORRECTION: I HAD TO MOVE THE 2 LATCHING BRACKETS IN SOME. WHEN YOU WOULD FOLD DOWN THE STEPS THEY WERE RUBBING ON BOTH SIDES.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	16.00

Customer #:
1000





Subtotal for Job #3: 16.00

Job #4 - Warranty

COMPLAINT: THE PANTRY DOOR WILL NOT LATCH

CORRECTION: shimmed out the strick plate with 2 washers. the door stays latched now

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	32.00

Subtotal for Job #4: 32.00

Job #5 - Warranty

COMPLAINT: THE BATHROOM DOOR WILL NOT LATCH

CORRECTION: ADJUSTED KNOB IT WAS WAY TO TIGHT, SHIMMED OUT STRIKE PLATE WITH 2 WASHERS. DOOR LATCHES FINE NOW

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	32.00

Subtotal for Job #5: 32.00

Job #6 - Warranty

COMPLAINT: THE LEG ON THE TABLE ARE MISSING SCREWS.

CORRECTION: 3 SCREWS HAD FALLEN OUT FROM THE BOTTOM OF THE TABLE. THE REST OF THE SCREWS WERE STRIPPED. I REMOVED 12 SCREWS AND REPLACED WITH 12 6X1/4 SCREWS. THE TABLE IS MORE SECURED NOW

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	96.00

Subtotal for Job #6: 96.00

Job #7 - Warranty

COMPLAINT: THE ZEBRA BLIND BEHIND THE COUCH WILL NOT STAY UP

CORRECTION: THE ZEBRA BLIND BEHIND THE COUCH WOULD NOT STAY IN THE DOWN POSITION. I TOOK THE VALANCE DOWN ALONG WITH THE BLIND. TRIED TO ADJUST THE TENSION ON THE BRACKETS THE RIGHT SIDE BRACKET HAD NO TENSION IN THE GEARS THE LEFT SIDE DID BUT THAT WASNT ENOUGH TO LET THE BLID WORK PROPERLY. DENNY SAID TO JUST ORDER A NEW ONE AND INSTALL IT. I UP IN A PURCHJAS ORDER IN ON 4-4-23 THE BLIND SIZE IS 64X26

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	32.00
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	0.00

Parts

Part #	Description	Qty	Price	Total
F100141513	SHADE, 64" X 24" ZEBRA SHADE / 2020	1.00	80.78	80.78

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-SHADE	1.00	31.46	31.46



Subtotal for Job #7: 144.24

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Job #8 - Warranty

COMPLAINT: THE WATER HEATER DOOR WILL NOT CLOSE PROPERLY.

CORRECTION: THE DOOR ON WATER HEATER WOULD NOT CLOSE PROPERLY BECAUSE THE VENT PIPE WAS HITTING THE DOOR I UNMOUNTED THE WATER HEATER BY 4 SCREWS. I HAD TO MOVE IT COUNTER CLOCKWISE TO GET THE VENT SO IT WOULD GO THROUGH THE DOOR PROPERLY. SCREWD IT BACK DOWN . THE DOOR IS WORKING PROPERLY NOW.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DWW	80.00

Subtotal for Job #8: 80.00

Parts Total: 80.78
Labour Total: 384.00
Sublet Total: 0.00
Extras Total: 31.46

WORK ORDER TOTAL: 496.24

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 12 Apr 2023

Customer #:
1000

