

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1484273
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKE23PX161612
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	017 / 017A
OWNER INFORMATION		ITEM #	ACKT29TE
		DEALER RO #	70240
		CLAIM START DATE	04/05/2023
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1

Operation Code	Operational Description		
20-66-02-00-000664	Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code		
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2023-04-05 10:14:34 :: ADJUST FRONT DOOR AND SCREEN DOOR. I HAD TO ADJUST THE HING SIDE OF THE DOOR IT WAS HITTING THE DOOR FRAME. SCREEN DOOR STRIKE NEEDED ADJUSTED AND THEY HAD LEFT THE PLASTIC SPACERS ON THE TOP OF THE DOOR			
Model #	Dlr Sub Hrs	0.60	Sub Labor Amt \$96.00
Serial #	Appr Hrs	0.60	Appr Labor Amt \$96.00

Notes

Labor

Line# 2

Operation Code	Operational Description		
10-7-02-00-000141	Entry Step - Frame & Chassis/Manual Entry Step/Adjust/No Tread Code		
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2023-04-05 10:17:02 :: ADJUST BRACKET ON STEPS I HAD TO MOVE THE 2 LATCHING BRACKETS IN SOME. WHEN YOU WOULD FOLD DOWN THE STEPS THEY WERE RUBBING ON BOTH SIDES.			
Model #	Dlr Sub Hrs	0.10	Sub Labor Amt \$16.00
Serial #	Appr Hrs	0.10	Appr Labor Amt \$16.00

Notes

Labor

Line# 3

Operation Code	Operational Description		
30-101-02-00-001076	Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code		
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2023-04-05 10:18:56 :: THE PANTRY DOOR WILL NOT LATCH shimmed out the strick plate with 2 washers. the door stays latched now			
Model #	Dlr Sub Hrs	0.20	Sub Labor Amt \$32.00
Serial #	Appr Hrs	0.20	Appr Labor Amt \$32.00

Notes

Labor

Line# 4

Operation Code	Operational Description		
30-101-02-00-001076	Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code		
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2023-04-05 10:20:59 :: THE BATHROOM DOOR WILL NOT			

LATCH ADJUSTED KNOB IT WAS WAY TO TIGHT, SHIMMED OUT STRIKE PLATE WITH 2 WASHERS. DOOR LATCHES FINE NOW

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$32.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$32.00

Notes

Labor Line# 5

Operation Code
30-96-24-00-000969

Operational Description
Folding Table Leg, each - Interior/Folding Leg/Repair/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-04-05 10:24:11 :: THE LEG ON THE TABLE ARE MISSING SCREWS. 3 SCREWS HAD FALLEN OUT FROM THE BOTTOM OF THE TABLE. THE REST OF THE SCREWS WERE STRIPPED. I REMOVED 12 SCREWS AND REPLACED WITH 12 6X1/4 SCREWS. THE TABLE IS MORE SECURED NOW

Model #	Dlr Sub Hrs	0.60	Sub Labor Amt	\$96.00
Serial #	Appr Hrs	0.60	Appr Labor Amt	\$96.00

Notes

Labor Line# 6

Operation Code
30-99-01-00-001012

Operational Description
Mini-Blind - Interior/Soft Goods/Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-04-05 10:26:54 :: THE ZEBRA BLIND BEHIND THE COUCH WILL NOT STAY UP THE ZEBRA BLIND BEHIND THE COUCH WOULD NOT STAY IN THE DOWN POSITION. I TOOK THE VALANCE DOWN ALONG WITH THE BLIND. TRIED TO ADJUST THE TENSION ON THE BRACKETS THE RIGHT SIDE BRACKET HAD NO TENSION IN THE GEARS THE LEFT SIDE DID BUT THAT WASNT ENOUGH TO LET THE BLIND WORK PROPERLY. DENNY SAID TO JUST ORDER A NEW ONE AND INSTALL IT. I UP IN A PURCHJAS ORDER IN ON 4-4-23 THE BLIND SIZE IS 64X26 GOT NEW BLIND AND INSTALLED NEW

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$32.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$32.00

Notes

Labor Line# 7

Operation Code
70-222-01-00-002717

Operational Description
Girard Water Heater Door Frame - Flange - Appliances/Water Heater
No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-04-05 10:28:39 :: THE WATER HEATER DOOR WILL NOT CLOSE PROPERLY. THE DOOR ON WATER HEATER WOULD NOT CLOSE PROPERLY BECAUSE THE VENT PIPE WAS I UNMOUNTED THE WATER HEATER BY 4 SCREWS. I HAD TO MOVE IT COUNTER CLOCKWISE TO GET THE VENT PIPE GO THROUGH THE DOOR PROPERLY. SCREWED IT BACK DOWN . THE DOOR IS WORKING PROPERLY NOW. A
Original Note : bhoffman@americanrvcenter.com, 2023-04-05 10:31:43 :: WE ARE NOT REPLACING JUST FIXING

Model #	F2GWH	Dlr Sub Hrs	1.20	Sub Labor Amt	\$384.00
Serial #	10000817062200566	Appr Hrs	0.50	Appr Labor Amt	\$153.60

Notes
repaired

Submitted	Labor Amt	\$496.00	Approved	Labor Amt	\$384.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$496.00		Total	\$384.00

DEALER _____ DATE _____

SIGNATURE _____
I certify that I have performed these repairs consistent with Forest

CUSTOMER _____ DATE _____

SIGNATURE _____
All repairs described have been inspected and are satisfactory.

