

RE: 11217 - 2022 TT RIVERSIDE RV RETRO 165 Ser#: 59CCC4812NL005729, RO 70200

Warranty @Riverside RV <warranty@goriversiderv.com>

Mon 4/3/2023 3:58 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

AUTH # 040323-1

TRIM ON DINNETTE COMING OFF .1

INSIDE SKYLIGHT DOUBLE STICK TAPE COMMING APART .1

BED SLAT IS BROKEN .5

WATER COMING OUT OF CITY INLET WHEN RUNNING WATER PUMP .5

ROOF HAS GAPS IN IT .4

NO TV CHANNELS , TOOK BOOSTER OUT OF WALL AND FOUND CABELS WERE HOOKED UP BACKWARDS .2

Thank you ,

Erin Meade

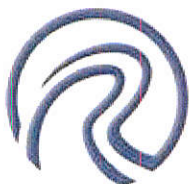
Warranty Manager

Riverside RV

PH: 260-499-4578

warranty@goriversiderv.com

www.GoRiversideRV.com



RIVERSIDE RV



From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Saturday, April 1, 2023 3:38 PM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Subject: 11217 - 2022 TT RIVERSIDE RV RETRO 165 Ser#: 59CCC4812NL005729, RO 70200

11217 - 2022 TT RIVERSIDE RV RETRO 165 Ser#: 59CCC4812NL005729, RO 70200

1. TRIM ON BACK OF DINETTE IS COMING OFF

a. STAPLED TRIM BACK IN PLACE.

i. LABOR 0.1

2. INSIDE SKYLIGHT DOUBLE STICK TAPE COMING OFF

a. TOOK INNER SKYLIGHT OUT AND RETAPPED IT DOWN AND REINSTALLED ,.

i. LABOR 0.1

3. BED SLAT IS BROKEN

a. repaired 2x2 stud under the bed and added a 2x4 stud

i. LABOR 0.7

4. WATER COMING OUT OF CITY INLET WHEN RUNNING WATER PUMP

a. TOOK OUT SCREWS FROM CITY FILL AND PULLED OUT AND INSTALLED A IN LINE CHECK VALVE AND PUT BACK TOGETHER AND SEALED WITH SILICONE.

i. LABOR 0.5

5. ROOF HAS GAPS IN IT

a. TOUCHED UP SEVERAL PLACES ON ROOF THAT WERE CRACKED OPEN.

i. LABOR .4

6. NO TV CHANNELS

a. TOOK BOOSTER OUT OF WALL AND FOUND CABLES WERE HOOKED BACKWARDS, REVERESED AND GOT 18 CHANNELS.

i. LABOR 0.3

BEN HOFFMAN

WARRANTY/SERVICE

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I'm not yelling at you.our system only recognizes capitol letters.