



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 70167
Promised Date:
24 MAR 23

CUSTOMER WORK ORDER

WO #: 70167

Customer: 44317 - MAYDEN, JR.,
ROBERT CHAD - 812-306-4480

Tag:

Author: BJW

Location: 0428 CHECK STATUS WITH
BB

Stock #: 11131

Stock Desc: 2022 TT COACHMEN

APEX NANO 208BHS

Chassis #: 5ZT2CXKB0NL013519

Serial #: 5ZT2CXKB0NL013519

Mileage: 0

Licence:

Invoice #: 390274

Date In: 25 MAR 23

Promised: 31 MAR 23

Date Sched:

Completed: 26 APR 23

Warr. Date: 15 APR 22

Job #FALLROOF - External

COMPLAINT: COMPLETE ROOF INSPECTION - ADVISE CUSTOMER OF ANY ISSUES. (SEALANT NOT INCLUDED)

CORRECTION: WENT OVER ROOF AND LOOKS FINE

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #FALLROOF: 0.00

Job #1 - Warranty

COMPLAINT: CUSTOMER HAS NOTICED THAT THE SILICONE ON THE SIDES IS HARDENING AND YELLOWING. CUSTOMER NOTICED THAT ALL OF THE SILICONE IS DOING THIS, BUT THE OUTSIDE KITCHEN DOOR AND OVER THE TAIL LAMPS ARE SOME OF THE AREAS THE CUSTOMER POINTED OUT TO WRITER TO SHOW EXAMPLE. SEE BW FOR FURTHER DETAILS.

CORRECTION: WENT OVER TRAILER. THIS IS COMMON FOR SILICONE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	160.00

Subtotal for Job #1: 160.00

Job #LPTEST - External

COMPLAINT: PERFORM LP SYSTEM LEAK CHECK. CUSTOMER ADVISED THAT IT SEEMS THAT THEY ARE GOING THROUGH LP FASTER THAN THEY SHOULD.

CORRECTION: DID A LP DROP TEST. TURNED ON AND IT READ 11.5. LET LP OUT TO READ 8 AND IT HELD AT 8 FOR 5 MINS. NO LEAKS.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #LPTEST: 0.00



Customer #:
44317





Job #2 - Warranty

COMPLAINT: THERE IS BUMPS/WATER DAMAGE TO THE TRIM
 AROUND THE SINK IN THE BATHROOM.

CAUSE: .

CORRECTION: TOOK
 OFF ACCESS PLATE ON BACK OF SHOWER. DE
 WINTERIZED UNIT AND PUT FRESH WATER IN
 THE TANK. FLUSHED SYSTEM OUT. FILLED UP
 TUB AND FOUND NO WATER LEAKS.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	160.00

Parts

Part #	Description	Qty	Price	Total
F100173119	STILE 18MM x 5" x 96" SQ PRESTIGE POPLAR	8.00	2.10	16.80

Other Services

Code	Description	Qty	Price	Total
FRT	FRT & CRATE - JOBS 2,4,6,7,11,17	1.00	159.10	159.10

Subtotal for Job #2: 335.90

Job #3 - Warranty

COMPLAINT: THERE IS A BUMP ON THE LEFT SIDE OF THE
 COUNTER TOP BY THE SINK THAT APPEARS AS
 THOUGH A SCREW/NAIL HAS BEEN SHOT
 THROUGH IT FROM THE UNDERSIDE.

CORRECTION: TOOK
 PICS AND ORDERED COUNTER TOP. 3/27/23

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	3.20
Z990	MISC LABOUR CODE (EXTERNAL)	BB	156.80
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00

Parts

Part #	Description	Qty	Price	Total
F100169495	C-TOP, LAV BASE 208/245/290 ROUND OVER EDGE EARTH 3	1.00	31.50	31.50

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-BATH COUNTER	1.00	16.07	16.07

Subtotal for Job #3: 207.57

Job #4 - Warranty

COMPLAINT: THERE APPEARS TO BE WATER DAMAGE TO THE
 PANEL MATERIAL/TRIM GOING FROM THE
 BATHROOM SINK COUNTER TO THE SHOWER. SEE
 WRITER FOR DETAILS.

CORRECTION: REMOVED PIPE COVER.
 TOOK PICS OF WATER DAMAGED. ORDERED 5"
 PIECE OF WOOD.. AND ORDERED 1 1/2"



STILE FOR CABINET

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	80.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00

Parts

Part #	Description	Qty	Price	Total
F100173106	STILE 18MM x 1.5" x 96" SQ PRESTIGE POPLAR	8.00	0.79	6.32
F100173105	STILE, 18MM X 1.5" X 96" RAD PRESTIGE POPLAR	16.00	0.90	14.40
500627	CLEAR SIKASIL PLUS	1.00	16.84	16.84

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-STILE	1.00	31.46	31.46

Subtotal for Job #4: 149.02

Job #5 - Internal

COMPLAINT: CUSTOMER NOTICED WATER DAMAGE TO THE UNDERSIDE OF THE TRAILER ON THE OFF DOOR REAR CORNER WHICH IS DIRECTLY UNDER THE SHOWER. CUSTOMER'S CONCERN IS THAT THE SHOWER IS LEAKING. THERE IS MORE WATER PRESENT AFTER FAMILY SHOWERS ARE TAKEN.

CORRECTION: AS STATED ON THE OTHER JOB. FILLED UP TUB AND RAN WATER . FOUND NO LEAKS

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: THE BATHROOM ENTRY DOOR RUBS NEAR THE LATCH/CATCH AND IT IS DIGGING INTO THE DOOR ITSELF.

CORRECTION: TOOK PICS OF DOOR. ORDERED ON 3/27/23. REMOVED DOOR FRAME AND STRIKE PLATE. SCREWED BACK FRAME SO DOOR WOOD NOT HIT AT STRIKE PLATE. PUT TRIM AND FRAME BACK. PUTTY HOLES

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	120.00

Parts

Part #	Description	Qty	Price	Total
F100174268	DOOR, H-TYPE 1-3/8" x 21" x 73" W/CTR PRESTIGE POPLAR	1.00	65.39	65.39

Subtotal for Job #6: 185.39

Job #7 - Warranty

COMPLAINT: THE PART OF THE KITCHEN COUNTER THAT COVERS THE KITCHEN SINK HAS ABSORBED WATER AND IS BUBBLEING ON THE UNDERSIDE.

W/O: 70167
Promised Date:
31 MAR 23



Customer #:
44317



SEE WRITER FOR DETAILS.

CORRECTION: TOOK PICS AND
ORDERED NEW SINK COVER. 3/27/23

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00

Parts				
Part #	Description	Qty	Price	Total
F100174266	SINK COVER, APEX ULTRA LITE'S EART 3	1.00	28.43	28.43

Subtotal for Job #7: 28.43

Job #8 - Warranty

COMPLAINT: THE PANEL AROUND THE FURNACE IS NOT CUT TO THE PROPER SIZE AND IT IS
LOOSE.

CORRECTION: CUT OFF STAPLES AND SCREWED 1X2 BACK ON INSIDE CABINET. PUT PANEL
BACK.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	16.00

Subtotal for Job #8: 16.00

Job #9 - Warranty

COMPLAINT: WHEN RUNNING THE SLIDE ROOM IN AND OUT, IT RUBS THE FLOOR ON THE
LEFT/REAR SIDE.

CORRECTION: MOVED CABINET TRIM ON LOWER PART OF SLIDEROOM SO IT DOESNT HIT THE
FLOOR.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	80.00

Subtotal for Job #9: 80.00

Job #10 - Warranty

COMPLAINT: THE KITCHEN COUNTER SEALANT IS PEELING AWAY WHERE THE COUNTER TOP
MEETS THE SINK. SEE WRITER FOR DETAILS.

CORRECTION: SILICONED AROUND SINK.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	16.00

Subtotal for Job #10: 16.00

Job #11 - Warranty

COMPLAINT: THERE IS A PIECE OF BLACK TRIM NEAR THE
BUNKS THAT IS COVERED IN SILICONE AND IT
IS ALSO DENTED. CUSTOMER WOULD LIKE TO
KNOW IF THIS IS REPLACABLE UNDER
WARRANTY.

CORRECTION: TOOK PICS AND ORDERED TRIM.
3/27/23

Labor



W/O: 70167
Promised Date:
31 MAR 23



Customer #:
44317



W/O: 70167
Promised Date:
31 MAR 23



Customer #:
44317



Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	24.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	8.00

Parts

Part #	Description	Qty	Price	Total
C01305768	U-CHANNEL 1-7/8" x 8' BLACK	1.00	3.38	3.38

Subtotal for Job #11: 35.38

Job #12 - Warranty

COMPLAINT: THE CEILING PLENUM FOR THE A/C UNIT IS SCRATCHED. SEE WRITER FOR DETAILS.

CAUSE: .

CORRECTION: TOOK PICS AND ORDERED PLENUM 3/27/23

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	40.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	40.00

Parts

Part #	Description	Qty	Price	Total
7576	REFER DOOR 3316888.900 BOTTOM	1.00	142.31	142.31

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-PLENUM	1.00	32.23	32.23

Subtotal for Job #12: 254.54

Job #13 - Warranty

COMPLAINT: CUSTOMER HAS NOTICED THAT THE COMPRESSOR DOES NOT STAY ON VERY LONG AS IF IT IS GETTING A FALSE READING THAT THE CAMPER HAS HIT THE SET TEMPERATURE. ONE WEEKEND IT WOULD NOT COOL BELOW 78 DEGREES. CUSTMOER ADVISED THAT WHEN THE COMPRESSOR IS ON, IT DEFINITELY PUTS OUT COLD AIR.

CORRECTION: WASNT WARM ENOUGH TO CHECK. WHEN WOOD GETS HERE FOR OTHER JOBS I CHECK IT THAN.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	80.00

Subtotal for Job #13: 80.00

Job #14 - Warranty

COMPLAINT: CUSTOMER HAS NOTICED MOISTURE IN THE LEFT REAR (OFF DOOR) CORNER OF THE TRAILER. (SEE LINE 5). THE VERTICLE AND THE HORIZONTAL TRIM IS PULLING AWAY FROM THE TRAILER IN THIS AREA. CUSTOMER HAS TRIED TO RE-SILICONE IT, BUT IT PULLED AWAY AGAIN.

CORRECTION: CLEANED OFF SILICONE. TAPED OFF AND SILICONED. SHOT A FEW MORE SCREWS IN CORNER

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	80.00

Subtotal for Job #14: 80.00





Job #15 - Warranty

COMPLAINT: THE ENTRY DOOR CATCHES WHEN CLOSING. YOU CAN SEE WHERE IT HAS DENTED AND KNOCKED THE PAINT OFF OF THE DOOR WHERE IT HITS THE FRAME NEAR THE DOOR LATCH. SEE WRITER FOR MORE DETAILS.

CORRECTION: AFTER CHECKING DOOR. COULDN'T GET IT TO HIT STRIKE PLATE. MIGHT HAVE HAPPEN BEFORE PDI WAS DONE. TOUCHED UP MARKS.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	48.00
Subtotal for Job #15:			48.00

Job #16 - Warranty

COMPLAINT: THE TRIM AROUND THE BATHROOM DOOR AND THE SLIDE ROOM IS COMING LOOSE AND HANGING DOWN.

CORRECTION: STAPLED BACK TRIM AND PUT PUTTY WHERE NEEDED

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	16.00
Subtotal for Job #16:			16.00

Job #17 - Warranty

COMPLAINT: THERE IS BLACK TRIM AROUND THE SLIDE ROOM THAT IS SHRINKING AND EXPOSING UNFINISHED WOOD.

CORRECTION: TOOK PICS AND ORDERED TWO FACE PLATES 3/27/23

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	144.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00

Parts Part #	Description	Qty	Price	Total
F100176246	FASCIA, S/O SIDES 5" x 5.5" x 85" MDF PRESTIGE POPLAR	2.00	9.92	19.84
F100247245	FASCIA, INSERT 1/8X1.475X97 STIPPLE SAND BLACK HDBD NAUF SE	2.00	1.76	3.52
Subtotal for Job #17:				167.36

Job #22V243 - Warranty

COMPLAINT: RECALL 22V243 LP QUICK CONNECT

CORRECTION: PUT NEW DISCONNECT ON.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	48.00
Subtotal for Job #22V243:			48.00

Job #18 - Warranty

COMPLAINT: THE CITY WATER INLET IS LEAKING.

CORRECTION: REMOVED CITY WATER INLET AND INSTALLED NEW ONE. PUT NEW WASHER IN.



W/O: 70167
Promised Date:
31 MAR 23



Customer #:
44317



Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	32.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00

Parts Part #	Description	Qty	Price	Total
4850	WATER INLET, 2-3/4IN PLASTIC FLANGE, BLACK, LEAD-FREE, CARDED	1.00	9.29	9.29

Subtotal for Job #18: 41.29

Parts Total: 358.02
Labour Total: 1,352.00
Sublet Total: 0.00
Extras Total: 238.86
WORK ORDER TOTAL: 1,948.88

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 26 Apr 2023

