

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1473095
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CXKB0NL013519
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	224 / 224
OWNER INFORMATION		ITEM #	AAPT208BHS
ROBERT CHAD MAYDEN JR		DEALER RO #	70167
4333 BELL RD APT 1105		CLAIM START DATE	03/27/2023
Newburgh, IN 47630		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	03/30/2022	WARRANTY EXPIRATION DATE	03/30/2023

Claim Line Details

Labor

Line#	Operation Code	Operational Description			
2	30-100-01-00-001050	Cabinet Stiles - Interior/Cabinetry/Replace/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2023-03-27 15:33:40 :: THERE IS BUMPS/WATER DAMAGE TO THE TRIM AROUND THE SINK IN THE BATHROOM. FOUND WATER DAMAGE AROUND THE BATHROOM AREA NEED TO REPLACE THE DAMAGED WOOD Additional Note : bhoffman@americanrvcenter.com, 2023-03-28 11:14:25 :: THE ISSUE WAS THE TUB WAS LEAKING AROUND THE SEALER IT IS SEALED NOW AND FIXED				
	Model #	Dlr Sub Hrs	1.50	Sub Labor Amt	\$240.00
	Serial #	Appr Hrs	1.00	Appr Labor Amt	\$160.00

Notes

I will need to know where the water damage is coming from and has it been addressed?
 I will need to know where the water damage is coming from and has it been addressed?
 THE ISSUE WAS THE TUB WAS LEAKING AROUND THE SEALER IT IS SEALED NOW AND FIXED
 Dealer has requested more time than what is normally approved for this repair. Forest River will allow 1.0 hr for this repair. If you have questions about the approved time, please contact me directly to discuss.

Labor

Line#	Operation Code	Operational Description			
3	30-100-01-00-001057	Bathroom/Lav Countertop - Interior/Cabinetry/Replace/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2023-03-27 15:35:18 :: THERE IS A BUMP ON THE LEFT SIDE OF THE COUNTER TOP BY THE SINK THAT APPEARS AS THOUGH A SCREW/NAIL HAS BEEN SHOT THROUGH IT FROM THE UNDERSIDE. TOOK PICS AND ORDERED COUNTER TOP. 3/27/23 FOUND SPOT ON THE COUNTER TOP AND NEED TO REPLACE THE BATHROOM COUNTER TOP WITH SINK Additional Note : bhoffman@americanrvcenter.com, 2023-03-28 11:15:08 :: THE ISSUE WAS THE TUB WAS LEAKING AROUND THE SEALER IT IS SEALED NOW AND FIXED				
	Model #	Dlr Sub Hrs	1.50	Sub Labor Amt	\$240.00
	Serial #	Appr Hrs	1.00	Appr Labor Amt	\$160.00

Notes

Dealer has requested more time than what is normally approved for this repair. Forest River will allow 1.0 hr for this repair. If you have questions about the approved time, please contact me directly to discuss.

Reset

Labor

Line#	Operation Code	Operational Description
4		

30-100-01-00-001050

Cabinet Stiles - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-27 15:38:11 :: THERE APPEARS TO BE WATER DAMAGE TO THE PANEL MATERIAL/TRIM GOING FROM THE BATHROOM SINK COUNTER TO THE SHOWER. REMOVED PIPE COVER. TOOK PICS OF WATER DAMAGED. ORDERED 5" PIECE OF WOOD.. AND ORDERED 1 1/2" STILE FOR CABINET HAVE TO PULL WALL PANEL OFF AND REPLACE THE WOOD STYLE Additional Note : bhoffman@americanrvcenter.com, 2023-03-28 11:14:52 :: THE ISSUE WAS THE TUB WAS LEAKING AROUND THE SEALER IT IS SEALED NOW AND FIXED

Model #	Dlr Sub Hrs	1.00	Sub Labor Amt	\$160.00
Serial #	Appr Hrs	0.50	Appr Labor Amt	\$80.00

Notes

I will need to know where the water damage is coming from and has it been addressed?
I will need to know where the water damage is coming from and has it been addressed?
THE ISSUE WAS THE TUB WAS LEAKING AROUND THE SEALER IT IS SEALED NOW AND FIXED
Dealer has requested more time than what is normally approved for this repair. Forest River will allow .50 hr for this repair. If you have questions about the approved time, please contact me directly to discuss.

Labor
Line# 5

Operation Code

30-101-01-00-001076

Operational Description

Hinged Passage Door - Interior/Interior Doors/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-27 15:43:20 :: THE BATHROOM ENTRY DOOR RUBS NEAR THE LATCH/CATCH AND IT IS DIGGING INTO THE DOOR ITSELF. TOOK PICS OF DOOR. ORDERED ON 3/27/23. REMOVED DOOR FRAME AND STRIKE PLATE. SCREWED BACK FRAME SO DOOR WOOD NOT HIT AT STRIKE PLATE. PUT TRIM AND FRAME BACK. PUTTY HOLES

Model #	Dlr Sub Hrs	1.20	Sub Labor Amt	\$192.00
Serial #	Appr Hrs	0.75	Appr Labor Amt	\$120.00

Notes

Dealer has requested more time than what is normally approved for this repair. Forest River will allow .75 hr for this repair. If you have questions about the approved time, please contact me directly to discuss.

reset

Labor
Line# 6

Operation Code

30-92-01-00-001154

Operational Description

Sink Cover - Interior/Interior Miscellaneous/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-27 15:44:50 :: THE PART OF THE KITCHEN COUNTER THAT COVERS THE KITCHEN SINK HAS ABSORBED WATER AND IS BUBBLEING ON THE UNDERSIDE. TOOK PICS AND ORDERED NEW SINK COVER. 3/27/23 FOUND SINK COVER DAMAGED INSTALL BACK IN CAMPER

Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$16.00
Serial #	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

This is a parts only code and no labor time authorized
Parts only

Labor
Line# 7

Operation Code

30-102-15-00-003365

Operational Description

Wall Access Panel - Interior/Panels, Ceilings, & Interior Moldings/Repair or Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-27 15:45:39 :: THE PANEL AROUND THE FURNACE IS NOT CUT TO THE PROPER SIZE AND IT IS LOOSE. CUT OFF STAPLES AND SCREWED 1X2 BACK ON INSIDE CABINET. PUT PANEL BACK.

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$48.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$16.00

Notes

Dealer has requested more time than what is normally approved for this repair. Forest River will allow .10 hr for this repair. If you have questions about the approved time, please contact me directly to discuss.

reset

Labor
Line# 8

Operation Code
10-13-02-00-000211

Operational Description
Slide Out Room - Frame & Chassis/Slide Out System/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-27 15:47:29 :: WHEN RUNNING THE SLIDE ROOM IN AND OUT, IT RUBS THE FLOOR ON THE LEFT/REAR SIDE. MOVED CABINET TRIM ON LOWER PART OF SLIDEROOM SO IT DOESNT HIT THE FLOOR.

Model #	Dlr Sub Hrs	0.50	Sub Labor Amt	\$80.00
Serial #	Appr Hrs	0.50	Appr Labor Amt	\$80.00

Notes

Labor
Line# 9

Operation Code
60-139-19-00-001562

Operational Description
Sink - Plumbing/Kitchen (Galley) Sink/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-27 15:49:04 :: THE KITCHEN COUNTER SEALANT IS PEELING AWAY WHERE THE COUNTER TOP MEETS THE SINK. SEE WRITER FOR DETAILS. SILICONED AROUND SINK.

Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$16.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$16.00

Notes

Labor
Line# 10

Operation Code
30-102-01-00-001096

Operational Description
Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-27 15:50:31 :: THERE IS A PIECE OF BLACK TRIM NEAR THE BUNKS THAT IS COVERED IN SILICONE AND IT IS ALSO DENTED. TOOK PICS AND ORDERED TRIM. 3/27/23 FOUND THE TRIM AREA AND PULL TRIM OFF AND REPLACE IT WITH NEW

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$32.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$32.00

Notes

Labor
Line# 11

Operation Code
70-671-01-00-001464

Operational Description
Inside Shroud - Appliances/Roof AC (GE)/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-27 15:51:52 :: THE CEILING PLENUM FOR THE A/C UNIT IS SCRATCHED TOOK PICS AND ORDERED PLENUM 3/27/23 REMOVE THE CEILING PLENUM AND REPLACE WITH NEW

Model #	RARMN1A	Dlr Sub Hrs	0.50	Sub Labor Amt	\$80.00
Serial #	HS204537R	Appr Hrs	0.50	Appr Labor Amt	\$80.00

Notes

Labor
Line# 12

Operation Code
20-86-01-00-000863

Operational Description
Starter Strip for Rolled Metal - Exterior/Side Molding/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-27 16:01:07 :: CUSTOMER HAS NOTICED MOISTURE IN THE LEFT REAR (OFF DOOR) CORNER OF THE TRAILER. (SEE LINE 5). THE VERTICLE AND THE HORIZONTAL TRIM IS PULLING AWAY FROM THE TRAILER IN THIS AREA. CUSTOMER HAS TRIED TO RE-SILICONE IT, BUT IT PULLED AWAY AGAIN. CLEANED OFF SILICONE. TAPED OFF AND SILICONED. SHOT

A FEW MORE SCREWS IN CORNER

Model #	Dlr Sub Hrs	1.00	Sub Labor Amt	\$160.00
Serial #	Appr Hrs	0.50	Appr Labor Amt	\$80.00

Notes

GOODWILL

This is part of lot maintenace since this unit has been on the lot for over 1 year now.
reset

Labor

Line# 13

Operation Code

20-66-02-00-000664

Operational Description

Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-27 16:04:05 :: THE ENTRY DOOR CATCHES WHEN CLOSING. YOU CAN SEE WHERE IT HAS DENTED AND KNOCKED THE PAINT OFF OF THE DOOR WHERE IT HITS THE FRAME NEAR THE DOOR LATCH. SEE WRITER FOR MORE DETAILS. AFTER CHECKING DOOR. COULDNT GET IT TO HIT STRIKE PLATE. MIGHT HAVE HAPPEN BEFORE PDI WAS DONE. TOUCHED UP MARKS.

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$48.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$48.00

Notes

Labor

Line# 14

Operation Code

30-102-12-00-001096

Operational Description

Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior
Moldings/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-27 16:05:00 :: THE TRIM AROUND THE BATHROOM DOOR AND THE SLIDE ROOM IS COMING LOOSE AND HANGING DOWN. STAPLED BACK TRIM AND PUT PUTTY WHERE NEEDED

Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$16.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$16.00

Notes

Labor

Line# 15

Operation Code

30-102-01-00-001101

Operational Description

Slide Out Fascia, each section - Interior/Panels, Ceilings, & Interior
Moldings/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-27 16:08:07 :: THERE IS BLACK TRIM AROUND THE SLIDE ROOM THAT IS SHRINKING AND EXPOSING UNFINISHED WOOD. TOOK PICS AND ORDERED TWO FACE PLATES 3/27/23 WILL HAVE T PULL SILDE TRIM OFF AND REPLACE WITH NEW Additional Note : bhoffman@americanrvcenter.com, 2023-03-27 16:09:05 :: THERE IS 2 PIECES ON BOTH SIDES

Model #	Dlr Sub Hrs	1.50	Sub Labor Amt	\$240.00
Serial #	Appr Hrs	0.90	Appr Labor Amt	\$144.00

Notes

VCB for delam

These are only inserts and auth .30 hrs. x 3
reset

Labor

Line# 16

Operation Code

RC-026-01-00-004186

Operational Description

22V243, 2022-181 - FLEXTech QUICK DISCONNECTS - REMEDY
(INCLUDES INSPECTION) - Recall/LP Gas System/Replace/No Tread
Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-28 10:59:29 :: RECALL 22V243 LP QUICK CONNECT FOUND IS IS UNDER RECALL AND SWAPED THE DISCONNECT PUT NEW DISCONNECT ON.AND DID LP DROP TEST

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$48.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$48.00

Notes

Labor
Line# 17

Operation Code	Operational Description
60-136-01-00-001480	City Water Connection - Plumbing/Fresh Water Supply/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-28 11:00:52 :: THE CITY WATER INLET IS LEAKING. REMOVED CITY WATER INLET AND INSTALLED NEW ONE. PUT NEW WASHER IN.

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$32.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$32.00

Notes

Submitted	Labor Amt	\$1,648.00	Approved	Labor Amt	\$1,112.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,648.00		Total	\$1,112.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.