

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 70167
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 44317 - ROBERT CHAD MAYDEN, JR.
Address: 4333 BELL RD APT 1105
NEWBURGH, IN
47630
Phone: 812-306-4480
Stock Number: 11131 - 2022 APEX NANO 208BHS 5ZT2CXKB0NL013519
VIN: 5ZT2CXKB0NL013519 HIN: SER#: 5ZT2CXKB0NL013519
Mileage: 0 Work Order Comp: 26 APR 23
Auth. No: Dealer #:
Warr. Date: 15 APR 22 Work Order Date: 25 MAR 23 Inv #: 390275

WO # Job # Description JOB INFORMATION

70167 2 THERE IS BUMPS/WATER DAMAGE TO THE TRIM AROUND THE SINK IN THE BATHROOM.

TOOK OFF ACCESS PLATE ON BACK OF SHOWER. DE WINTERIZED UNIT AND PUT FRESH WATER IN THE TANK. FLUSHED SYSTEM OUT. FILLED UP TUB AND FOUND NO WATER LEAKS.

70167 3 THERE IS A BUMP ON THE LEFT SIDE OF THE COUNTER TOP BY THE SINK THAT APPEARS AS THOUGH A SCREW/NAIL HAS BEEN SHOT THROUGH IT FROM THE UNDERSIDE.
TOOK PICS AND ORDERED COUNTER TOP. 3/27/23

70167 4 THERE APPEARS TO BE WATER DAMAGE TO THE PANEL MATERIAL/TRIM GOING FROM THE BATHROOM SINK COUNTER TO THE SHOWER. SEE WRITER FOR DETAILS.
REMOVED PIPE COVER. TOOK PICS OF WATER DAMAGED. ORDERED 5'' PIECE OF WOOD.. AND ORDERED 1 1/2'' STILE FOR CABINET

70167 6 THE BATHROOM ENTRY DOOR RUBS NEAR THE LATCH/CATCH AND IT IS DIGGING INTO THE DOOR ITSELF.
TOOK PICS OF DOOR. ORDERED ON 3/27/23. REMOVED DOOR FRAME AND STRIKE PLATE. SCREWED BACK FRAME SO DOOR WOOD NOT HIT AT STRIKE PLATE. PUT TRIM AND FRAME BACK. PUTTY HOLES

70167 7 THE PART OF THE KITCHEN COUNTER THAT COVERS THE KITCHEN SINK HAS ABSORBED WATER AND IS BUBBLEING ON THE UNDERSIDE. SEE WRITER

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WO #      Job #      Description      JOB INFORMATION  
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FOR DETAILS.  
TOOK PICS AND ORDERED NEW SINK COVER. 3/27/23  
  
70167      11      THERE IS A PIECE OF BLACK TRIM NEAR THE BUNKS THAT IS COVERED IN  
SILICONE AND IT IS ALSO DENTED. CUSTOMER WOULD LIKE TO KNOW IF  
THIS IS REPLACABLE UNDER WARRANTY.  
TOOK PICS AND ORDERED TRIM. 3/27/23  
  
70167      12      THE CEILING PLENUM FOR THE A/C UNIT IS SCRATCHED. SEE WRITER FOR  
DETAILS.  
  
TOOK PICS AND ORDERED PLENUM 3/27/23  
  
70167      17      THERE IS BLACK TRIM AROUND THE SLIDE ROOM THAT IS SHRINKING AND  
EXPOSING UNFINISHED WOOD.  
TOOK PICS AND ORDERED TWO FACE PLATES 3/27/23  
  
70167      18      THE CITY WATER INLET IS LEAKING.  
REMOVED CITY WATER INLET AND INSTALLED NEW ONE. PUT NEW WASHER  
IN.  
  
70167      1      CUSTOMER HAS NOTICED THAT THE SILICONE ON THE SIDES IS HARDENING  
AND YELLOWING. CUSTOMER NOTICED THAT ALL OF THE SILICONE IS DOING  
THIS, BUT THE OUTSIDE KITCHEN DOOR AND OVER THE TAIL LAMPS ARE  
SOME OF THE AREAS THE CUSTOMER POINTED OUT TO WRITER TO SHOW  
EXAMPLE. SEE BW FOR FURTHER DETAILS.  
WENT OVER TRAILER. THIS IS COMMON FOR SILICONE.  
  
70167      8      THE PANEL AROUND THE FURNACE IS NOT CUT TO THE PROPER SIZE AND IT  
IS LOOSE.  
CUT OFF STAPLES AND SCREWED 1X2 BACK ON INSIDE CABINET. PUT PANEL  
BACK.  
  
70167      9      WHEN RUNNING THE SLIDE ROOM IN AND OUT, IT RUBS THE FLOOR ON THE  
LEFT/REAR SIDE.  
MOVED CABINET TRIM ON LOWER PART OF SLIDEROOM SO IT DOESNT HIT  
THE FLOOR.  
  
70167      10     THE KITCHEN COUNTER SEALANT IS PEELING AWAY WHERE THE COUNTER TOP  
MEETS THE SINK. SEE WRITER FOR DETAILS.  
SILICONED AROUND SINK.  
  
70167      13     CUSTOMER HAS NOTICED THAT THE COMPRESSOR DOES NOT STAY ON VERY  
LONG AS IF IT IS GETTING A FALSE READING THAT THE CAMPER HAS HIT  
THE SET TEMPERATURE. ONE WEEKEND IT WOULD NOT COOL BELOW 78  
DEGREES. CUSTMOER ADVISED THAT WHEN THE COMPRESSOR IS ON, IT
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 WO # Job # Description JOB INFORMATION

DEFINITELY PUTS OUT COLD AIR.
 WASNT WARM ENOUGH TO CHECK. WHEN WOOD GETS HERE FOR OTHER JOBS I
 CHECK IT THAN.

- 70167 14 CUSTOMER HAS NOTICED MOISTURE IN THE LEFT REAR (OFF DOOR) CORNER
 OF THE TRAILER. (SEE LINE 5). THE VERTICLE AND THE HORIZONTAL
 TRIM IS PULLING AWAY FROM THE TRAILER IN THIS AREA. CUSTOMER HAS
 TRIED TO RE-SILICONE IT, BUT IT PULLED AWAY AGAIN.
 CLEANED OFF SILICONE. TAPED OFF AND SILICONED. SHOT A FEW MORE
 SCREWS IN CORNER
- 70167 15 THE ENTRY DOOR CATCHES WHEN CLOSING. YOU CAN SEE WHERE IT HAS
 DENTED AND KNOCKED THE PAINT OFF OF THE DOOR WHERE IT HITS THE
 FRAME NEAR THE DOOR LATCH. SEE WRITER FOR MORE DETAILS.
 AFTER CHECKING DOOR. COULDNT GET IT TO HIT STRIKE PLATE. MIGHT
 HAVE HAPPEN BEFORE PDI WAS DONE. TOUCHED UP MARKS.
- 70167 16 THE TRIM AROUND THE BATHROOM DOOR AND THE SLIDE ROOM IS COMING
 LOOSE AND HANGING DOWN.
 STAPLED BACK TRIM AND PUT PUTTY WHERE NEEDED
- 70167 2V243 RECALL 22V243 LP QUICK CONNECT
 PUT NEW DISCONNECT ON.

Part No	Job#	Description	PARTS	Qty	Price	Total
F100173119	2	STILE 18MM x 5" x 96"	SQ PRESTIGE	8.00	2.10	16.80
F100169495	3	C-TOP, LAV BASE 208/245/290	ROUND	1.00	31.50	31.50
F100173106	4	STILE 18MM x 1.5" x 96"	SQ PRESTI	8.00	0.79	6.32
F1001733105	4	STILE, 18MM X 1.5" X 96"	RAD PRES	16.00	0.90	14.40
500627	4	CLEAR SIKASIL PLUS		1.00	16.84	16.84
F100174268	6	DOOR, H-TYPE 1-3/8" x 21" x 73"	W	1.00	65.39	65.39
F100174266	7	SINK COVER, APEX ULTRA LITE'S	EAR	1.00	28.43	28.43
C01305768	11	U-CHANNEL 1-7/8" x 8'	BLACK	1.00	3.38	3.38
USERPART	12	REFER DOOR 3316888.900	BOTTOM	1.00	142.31	142.31
F100176246	17	FASCIA, S/O SIDES 5" x 5.5" x 85"		2.00	9.92	19.84
F100247245	17	FASCIA, INSERT 1/8X1.475X97	STIPP	2.00	1.76	3.52
4850	18	WATER INLET, 2-3/4IN	PLASTIC FLAN	1.00	9.29	9.29

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		1.00	160.00	160.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00

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Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total

Z990	3	MISC LABOUR CODE (EXTERNAL)		0.02	160.00	3.20
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.98	160.00	156.80
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.50	160.00	80.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	6	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	6	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	6	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	6	MISC LABOUR CODE (EXTERNAL)		0.75	160.00	120.00
Z990	7	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	7	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	11	MISC LABOUR CODE (EXTERNAL)		0.15	160.00	24.00
Z990	11	MISC LABOUR CODE (EXTERNAL)		0.05	160.00	8.00
Z990	12	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	12	MISC LABOUR CODE (EXTERNAL)		0.25	160.00	40.00
Z990	12	MISC LABOUR CODE (EXTERNAL)		0.25	160.00	40.00
Z990	12	MISC LABOUR CODE (EXTERNAL)		0.90	160.00	144.00
Z990	17	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	17	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	18	MISC LABOUR CODE (EXTERNAL)		0.20	160.00	32.00
Z990	18	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		1.00	160.00	160.00
Z990	8	MISC LABOUR CODE (EXTERNAL)		0.10	160.00	16.00
Z990	9	MISC LABOUR CODE (EXTERNAL)		0.50	160.00	80.00
Z990	10	MISC LABOUR CODE (EXTERNAL)		0.10	160.00	16.00
Z990	13	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	13	MISC LABOUR CODE (EXTERNAL)		0.00	160.00	0.00
Z990	13	MISC LABOUR CODE (EXTERNAL)		0.50	160.00	80.00
Z990	14	MISC LABOUR CODE (EXTERNAL)		0.50	160.00	80.00
Z990	15	MISC LABOUR CODE (EXTERNAL)		0.30	160.00	48.00
Z990	16	MISC LABOUR CODE (EXTERNAL)		0.10	160.00	16.00
Z990	V243	MISC LABOUR CODE (EXTERNAL)		0.30	160.00	48.00

Excode	Job#	Description	EXTRAS	Qty	Price	Total

FRT	2	FRT & CRATE - JOBS 2,4,6,7,11,17		1.00	159.10	159.10
FRT	3	UPS-BATH COUNTER		1.00	16.07	16.07
FRT	4	UPS-STILE		1.00	31.46	31.46
FRT	12	UPS-PLENUM		1.00	32.23	32.23

Parts Total: 358.02
 Labour Total: 1,352.00
 Sublet Total: 0.00
 Extras Total: 238.86

>>>> Claim Total: 1,948.88

Customer Signature: _____

Date: _____