



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 70075



Customer #:
23199



CUSTOMER WORK ORDER

WO #: 70075

Customer: 23199 - HOFFMAN,
JOSEPH - 812-604-1758

Tag:

Author: BH

Location: 0325 CHECK WORK

Stock #: P4733

Stock Desc: 2022 5W KEYSTONE
COUGAR HALF-TON 32BHS

Chassis #: 4YDFCGR29N2504733

Serial #: 4YDFCGR29N2504733

Mileage:

Licence:

Invoice #:

Date In: 13 MAR 23

Promised:

Date Sched:

Completed: 22 MAR 23

Warr. Date: 14 JAN 23

Job #1 - Warranty

COMPLAINT: WINDOW BEHIND RECLINER WILL NOT LOCK

CAUSE: WINDOW BEHIND RECLINER WILL NOT LOCK.

CORRECTION: Checked operation of slider window. Screen was not all the way closed keeping window from locking closed. Checked operation several times. Window locked closed.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Subtotal for Job #1:			0.00

Job #2 - Warranty

COMPLAINT: SHOWER HEAD IS COMING OFF

CAUSE: SHOWER HEAD IS COMING OFF.

CORRECTION: Checked shower head holder on shower wall. Tightened mounting screws.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	32.00
Subtotal for Job #2:			32.00

Job #3 - Warranty

COMPLAINT: CUSTOMER SAYS THAT FURANCE FUSE KEEPS POPPING ALSO RELATED WITH THAT THERE IS NO FLOW TO THE FRONT BEDROOM OR BATHROOM DUCT WORK

CAUSE: CUSTOMER SAYS THAT THE FURNACE FUSE KEEPS POPPING. ALSO RELATED WITH THAT THERE IS NO FLOW TO THE FRONT BEDROOM OR BATHROOM.

CORRECTION: Checked for air flow to front bedroom and front bath. Factory did not install a flexible duct to floor register in front bath. Open hole, can see into basement area. Found heat duct going to front bedroom and bathroom laying in underbelly and not connected to floor register. Fished duct up through floor and connected to register. Secured with screw and sealed with alum. foil tape. Checked for air coming out of both floor registers with furnace running. OK. Cut boards to support cuts in underbelly at two cuts. Secured boards with screws to underbelly. Covered cuts with underbelly tape.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	40.00
Z990	MISCELLANEOUS REPAIR	DKM	128.00



Subtotal for Job #3: 480.00

Job #4 - Warranty

COMPLAINT: MICROWAVE DOES NOT OPEN HAVE TO PRY IT

CAUSE: MICROWAVE DOES NOT OPEN, HAVE TO PRY IT OPEN.

CORRECTION: Removed flange mounting screws. Held microwave away from cabinet at top. Door opens then. When microwave is in mounted position it will not come open. Must pry it open. 3/14/2023: Turned in parts request for a new microwave.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	48.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00

Parts

Part #	Description	Qty	Price	Total
4938	Microwave - .9 Cu Ft - NoTrim Kit - Black - FMSN09-BL	1.00	193.15	193.15

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-MICROWAVE	1.00	28.18	28.18

Subtotal for Job #4: 269.33

Job #5 - Warranty

LIGHT ABOVE BED IN MASTER BEDROOM WILL NOT TURN ON

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: CHECK BIG SCRATCH IN TUB MAKE SURE IT DOES NOT GO THROUGH

CAUSE: CHECK BIG SCRATCH IN TUB, MAKE SHURECHECK BIG SCRATCH IN TUB, MAKE SURE IT DOES NOT GO THROUGH.

CORRECTION: Tub appears to be cracked and needs to be replaced. 3/14/2023: Turned in parts request for a new tub.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	BB	240.00

Parts

Part #	Description	Qty	Price	Total
330725	Tub - Full - 24" x 40" - LH Drain - Next Gen - White	1.00	72.28	72.28

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-TUB	1.00	122.07	122.07

Subtotal for Job #6: 434.35

W/O: 70075

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**Job #7 - Warranty**

THE DOOR TO THE BUNKHOUSE WILL NOT LATCH AND CLSOE GOING DOWN THE ROAD IT
OPENED BYITS SELF

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00

Subtotal for Job #7: 0.00

Parts Total: 265.43
Labour Total: 800.00
Sublet Total: 0.00
Extras Total: 150.25

WORK ORDER TOTAL: 1,215.68

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited
to work performed. Consequential damages are not covered. All guaranteed work
must be completed in our service department.

Customer Signature : _____

Date: 22 Mar 2023

Customer #:
23199

