

Pre-Authorization

3/22/20
12:20:03

Pre-Authorization number PA03390146 Reference no: 70075
 Servicing Name Address

Status: Approved
VIN

Approved by papca
Retail sold on

Approved date 3/15/2023

34 Basden's American RV Basden's American RV
 600 E Baseline Rd
 Evansville, IN 47725 4YDFCGR29N2504733 10/13/2022

Item #	Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6103606A	Shower/Tub Faucet	0.00	0.20	0.20		1	0.30	Complaint:SHOWER HEAD IS COMING OFF Cause:SHOWER HEAD IS COMING OFF. Correction:Checked shower head holder on shower wall. found shower holder off the wall and reinstalled KRV - REPAIR ONLY approved.
2	4116814B	Furnace - Atwood	0.00	3.00	3.00		1	0.20	Complaint:CUSTOMER SAYS THAT FURNACE FUSE KEEPS POPPING ALSO RELATED WITH THAT THERE IS NO FLOW TO THE FRONT BEDROOM OR BATHROOM DUCT WORK CUSTOMER SAYS THAT THE FURNACE FUSE KEEPS POPPING, ALSO RELATED WITH THAT THERE IS NO FLOW TO THE FRONT BEDROOM OR BATHROOM. Cause:CUSTOMER SAYS THAT THE FURNACE FUSE KEEPS POPPING, ALSO RELATED WITH THAT THERE IS NO FLOW TO THE FRONT BEDROOM OR BATHROOM. Correction:Checked for air flow to front bedroom and front bath. Factory did not install a flexible duct to floor register in front bath. Open hole, can see into basement area. Found heat duct going to front bedroom and bathroom laying in underbelly and not connected to floor register. Fished duct up through floor and connected to register. Secured with screw and sealed with alum. foil tape. Checked for air coming out of both floor registers with furnace running. OK. Cut boards to support cuts in underbelly at two cuts. Secured boards with screws to underbelly. Covered cuts with underbelly tape. KRV - Labor time adjusted allowing for proper repair procedure to be performed.
3	4205306B	Microwave - Repl:	0.00	0.50	0.30		1	0.30	Complaint:MICROWAVE DOES NOT OPEN HAVE TO PRY IT OPEN. Cause:MICROWAVE DOES NOT OPEN, HAVE TO PRY IT OPEN. Correction:Removed flange mounting screws. Held microwave away from cabinet at top. Door opens then. When microwave is in mounted position it will not come open. Must pry it open.

Customer must use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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Ju	Root	Description	Sublet	Sub hours	Approved	Actual	Qty	Base	Complaint / Cause / Correction
ne	operation			hours	hours	hours		hours	
4	6104125B	Shower/Tub - Bas	0.00	1.50	1.50		1	1.50	<p>3/14/2023: Turned in parts reques for a new microwave. KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item.</p> <p>Complaint:CHECK BIG SCRATCH IN TUB MAKE SURE IT DOES NOT GO THROUGH Cause:CHECK BIG SCRATCH IN TUB, MAKE SHURECHECK BIG SCRATCH IN TUB, MAKE SURE IT DOES NOT GO THROUGH. Correction:Tub appears to be cracked and needs to be replaced. 3/14/2023: Turned in parts request for a new tub. KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item.</p>
<p>Pre-Authorization number PA03390146</p>									<p>5.00</p>

For paper claims only use one pre-authorization number per warranty claim for
 multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the