

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 70075
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 23199 - JOSEPH HOFFMAN
Address: 715 N 11TH AVE EVANSVILLE, IN

47712

Phone: 812-604-1758

Stock Number: P4733 - 2022 COUGAR HALF-TON 32BHS 4YDFCGR29N2504733

VIN: 4YDFCGR29N2504733 HIN:

SER#: 4YDFCGR29N2504733

Mileage: 0

Work Order Comp: 22 MAR 23

Auth. No:

Dealer #: 1194

Warr. Date: 14 JAN 23

Work Order Date: 13 MAR 23

Inv #: 388747

WO # Job # Description JOB INFORMATION

70075	4	MICROWAVE DOES NOT OPEN HAVE TO PRY IT MICROWAVE DOES NOT OPEN, HAVE TO PRY IT OPEN. Removed flange mounting screws. Held microwave away from cabinet at top. Door opens then. When microwave is in mounted position it will not come open. Must pry it open. 3/14/2023: Turned in parts reques for a new microwave.
70075	6	CHECK BIG SCRATCH IN TUB MAKE SURE IT DOES NOT GO THROUGH CHECK BIG SCRATCH IN TUB, MAKE SHURECHECK BIG SCRATCH IN TUB, MAKE SURE IT DOES NOT GO THROUGH. Tub appears to be cracked and needs to be replaced. 3/14/2023: Turned in parts request for a new tub.
70075	2	SHOWER HEAD IS COMING OFF SHOWER HEAD IS COMING OFF. Checked shower head holder on shower wall. Tightened mounting screws.
70075	3	CUSTOMER SAYS THAT FURANCE FUSE KEEPS POPPING ALSO RELATED WITH THAT THERE IS NO FLOW TO THE FRONT BEDROOM OR BATHROOM DUCT WORK CUSTOMER SAYS THAT THE FURNACE FUSE KEEPS POPPING. ALSO RELATED WITH THAT THERE IS NO FLOW TO THE FRONT BEDROOM OR BATHROOM. Checked for air flow to front bedroom and front bath. Factory did not install a flexible duct to floor register in front bath. Open hole, can see into basement area. Found heat duct going to front bedroom and bathroom laying in underbelly and not connected

Claim : 70075

 WO # Job # Description JOB INFORMATION

to floor register. Fished duct up through floor and connected to register. Secured with screw and sealed with alum. foil tape. Checked for air coming out of both floor registers with furnace running. OK. Cut boards to support cuts in underbelly at two cuts. Secured boards with screws to underbelly. Covered cuts with underbelly tape.

 Part No Job# Description PARTS Qty Price Total

 603196 4 Microwave - .9 Cu Ft - NoTrim Kit 1.00 193.15 193.15
 330725 6 Tub - Full - 24" x 40" - LH Drain 1.00 72.28 72.28

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 4 MISCELLANEOUS REPAIR 0.30 160.00 48.00
 Z990 4 MISCELLANEOUS REPAIR 0.00 160.00 0.00
 Z990 4 MISCELLANEOUS REPAIR 0.00 160.00 0.00
 Z990 4 MISCELLANEOUS REPAIR 0.00 160.00 0.00
 Z990 6 MISCELLANEOUS REPAIR 0.00 160.00 0.00
 Z990 6 MISCELLANEOUS REPAIR 0.00 160.00 0.00
 Z990 6 MISCELLANEOUS REPAIR 1.50 160.00 240.00
 Z990 2 MISCELLANEOUS REPAIR 0.20 160.00 32.00
 Z990 3 MISCELLANEOUS REPAIR 0.25 160.00 40.00
 Z990 3 MISCELLANEOUS REPAIR 0.80 160.00 128.00
 Z990 3 MISCELLANEOUS REPAIR 1.95 160.00 312.00

 Excode Job# Description EXTRAS Qty Price Total

 FRT 4 UPS-MICROWAVE 1.00 28.18 28.18
 FRT 6 UPS-TUB 1.00 122.07 122.07

Parts Total: 265.43
 Labour Total: 800.00
 Sublet Total: 0.00
 Extras Total: 150.25

>>>> Claim Total: 1,215.68

Customer Signature: _____

Date: _____