

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1465297
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAEC3PK005554
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	203 / 203
Labor rate:	\$160.00	ITEM #	BCAT164RB
OWNER INFORMATION		DEALER RO #	70073
		CLAIM START DATE	03/21/2023
		CLAIM END DATE	01/01/1900

Retail Date of Purchase	WARRANTY EXPIRATION DATE
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Claim Line Details

Labor				
Line# 1	Operation Code	Operational Description		
	22-613-00-24-000698	Compartment Door - Cargo Exterior/Compartment/No Tread Code/Repair		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2023-03-21 10:59:40 :: DOOR UNDER COUCH NEEDS ADJUSTED DOOR UNDER COUCH NEEDS ADJUSTED SCREWS ARE BACKING OUT OF HINGE DOOR UNDER COUCH NEEDS ADJUSTED SCREWS ARE BACKING OUT OF HINGE. ATTACHED NEW SCREWS			
	Model #	Dlr Sub Hrs	Sub Labor Amt	\$32.00
	Serial #	Appr Hrs	Appr Labor Amt	\$32.00

Notes

Labor				
Line# 2	Operation Code	Operational Description		
	10-7-02-00-000141	Entry Step - Frame & Chassis/Manual Entry Step/Adjust/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2023-03-21 11:01:05 :: LATCH ON STEP NEEDS ADJUSTED latch on steps was hitting door frame and needed adjusted adjused stair laych			
	Model #	Dlr Sub Hrs	Sub Labor Amt	\$40.00
	Serial #	Appr Hrs	Appr Labor Amt	\$16.00

Notes

Excessive time requested per repair description

Labor				
Line# 3	Operation Code	Operational Description		
	01-70-506-001800	Refrigerator Door - Replace/Appliances/Refrigerator		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2023-03-21 11:02:10 :: FRIDGE DOOR HITTING LATCH FRIDGHE DOOR WAS HIITING LATCH NEEDS SHIMS TO RAISE IT UP FRIDGHE DOOR WAS HIITING LATCH NEEDS SHIMS TO RAISE IT UP. INTSALLED SHIMS WHICH FIXED THE PROBLEM Additional Note : bhoffman@americanrvcenter.com, 2023-03-21 11:03:18 :: WE ARE NOT REPLACING THE FRIDGE JUST A REPAIR			
	Model #	Dlr Sub Hrs	Sub Labor Amt	\$16.00
	Serial #	Appr Hrs	Appr Labor Amt	\$16.00

Notes

Labor		
Line# 4	Operation Code	Operational Description
	43-548-11-24-001297	Interior 12 Volt Wiring - Bus Electrical/Wiring - 12 Volt/Electrical/Repair

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-21 11:04:53 :: FRIDGE SWITCH IS COMING OUT OF THE WALL FRIDGE ON AND OFF SWITCH WAS COMING OUT OF WALL. REINSTALLED PROPERLEY
FRIDGE ON AND OFF SWITCH WAS COMING OUT OF WALL. REINSTALLED PROPERLEY

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$32.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$32.00

Notes

Labor
Line# 5

Operation Code

01-30-102-001100

Operational Description

Seam Tape - Replace/Interior/Panels, Ceilings, & Interior Moldings

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-21 11:05:41 :: SEAM TAPE PEALING AWAY IN KITCHEN SEAM TAPE PEALING AWAY NEEDS NEW SEEM TAPE INSTALLED NEW SEAM TAPE

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$32.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$16.00

Notes

excessive time requested per repair description

Submitted	Labor Amt	\$152.00	Approved	Labor Amt	\$112.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$152.00		Total	\$112.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.