



600 E. Baseline Rd.  
Evansville, IN 47725

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W/O: 70072

### CUSTOMER WORK ORDER

WO #: 70072

Customer: 1000 - BASDENS  
AMERICAN RV -

Tag:

Author: PH

Location: 0331 IF PARTS DONT SHOW  
TRANSFER PDI OFF

Stock #: 10744

Stock Desc: 2023 TT COACHMEN

CATALINA SUMMIT SERIES 164RB

Chassis #: 5ZT2CAEC5PK005555

Serial #: 5ZT2CAEC5PK005555

Mileage: 0

Licence:

Invoice #:

Date In: 13 MAR 23

Promised:

Date Sched:

Completed: 21 MAR 23

Warr. Date:



#### Job #SUMMERLAND - Internal

COMPLAINT: SUMMERLAND PDI

CAUSE: PDIED NEW TRAVEL TRAILER

CORRECTION: PDIED NEW TRAVEL TRAILER

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	N/C
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Z990	MISC LABOUR CODE (EXTERNAL)	RAB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	N/C

#### Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

#### Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	12.00	N/C	N/C

**Subtotal for Job #SUMMERLAND: 0.00**

#### Job #1 - Warranty

COMPLAINT: FRONT COMPARTMENT DOOR LOCK BROKEN

CAUSE: FRONT COMPAARTMENT DOOR WOULDNT IOPEN. HAD TO PRY OPEN. FOUND THE NUT ATTACHONG LOCK ON VACK SIDE OF COMARTMENT WAS EXTREMELY TIGHT CAUSING IT NOT TO TURN. LOSEMED NUT AND TESTED FUNCTION

CORRECTION: FRONT COMPAARTMENT DOOR WOULDNT IOPEN. HAD TO PRY OPEN. FOUND THE NUT ATTACHONG LOCK ON VACK SIDE OF COMARTMENT WAS EXTREMELY TIGHT CAUSING IT NOT TO TURN. LOSEMED NUT AND TESTED FUNCTION

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	16.00

**Subtotal for Job #1: 16.00**

Customer #: 1000





**Job #2 - Warranty**

COMPLAINT: STICKERS ON FRONT CAP ARE DAMAGED

CAUSE: DANGER AND PROPANE STICKERS ON FRONT CAP WER TORE BEYOND REGONTION. HAD TO TAKE HEAT GUN AND PLASTIC SCRAPER TO REMOVE OLD DECALS. ONCE REMOVED USED CLENAER TO REMOVE ADHESIVE OFF OF OLD DECAL ON THE CAP. LET IT DRY. ONCE DRYED I ADDED TWO NEW ONES ON AND SMOOTHED OUT

CORRECTION: DANGER AND PROPANE STICKERS ON FRONT CAP WER TORE BEYOND REGONTION. HAD TO TAKE HEAT GUN AND PLASTIC SCRAPER TO REMOVE OLD DECALS. ONCE REMOVED USED CLENAER TO REMOVE ADHESIVE OFF OF OLD DECAL ON THE CAP. LET IT DRY. ONCE DRYED I ADDED TWO NEW ONES ON AND SMOOTHED OUT

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	32.00

**Parts**

Part #	Description	Qty	Price	Total
C01299075	LABEL, USA MASS LABEL INFO ( LARGE -12.5" X 18.5") FR-101 2017	1.00	3.76	3.76

**Other Services**

Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	15.84	15.84

**Subtotal for Job #2: 51.60**

**Job #3 - Warranty**

COMPLAINT: ENTRY DOOR LATCH NEEDS ADJUSTED

CAUSE: entry door latch needed adjusted , striking plate was to far back causing door not latch properley. removed striking plate and reinstalled and moved up then tested door

CORRECTION: entry door latch needed adjusted , striking plate was to far back causing door not latch properley. removed striking plate and reinstalled and moved up then tested door

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	16.00

**Subtotal for Job #3: 16.00**

**Job #WINTER - Internal**

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

\*\*\*INCLUDES 2 GALLONS OF ANTI-FREEZE\*\*\*

UNITS WITH WASHING MACHINE OR ICEMAKER

WILL BE EXTRA

\*\*DE-WINTERIZATION IS NOT INCLUDED\*\*

NUMBER OF GALLONS USED \_\_\_\_\_

CAUSE: WINTERIZED UNIT TOOK 1 GAL OF ANTIFREEZE

CORRECTION: WINTERIZED UNIT TOOK 1 GAL OF ANTIFREEZE

**Labor**

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	RAB	N/C
Z990	WINTERIZE UNIT	RAB	N/C

**Parts**

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C



**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

**Subtotal for Job #WINTER: 0.00**

**Job #4 - Warranty**

COMPLAINT: BRAKE AWAY CABLE GOING TO BATTERY NOT CONNECTED PROPERLY

CAUSE: brake away cable going to battery was not crimped properly from factory, it was barely attached and was showing expose wiring causing brake control not work. vut off old connector stripped back new wire and crimped on new connection. attached to battery and tested brake away

CORRECTION: brake away cable going to battery was not crimped properly from factory, it was barely attached and was showing expose wiring causing brake control not work. vut off old connector stripped back new wire and crimped on new connection. attached to battery and tested brake away

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	48.00

**Subtotal for Job #4: 48.00**

**Job #5 - Warranty**

COMPLAINT: FRIDGE WONT TURN ON

CAUSE: fridge would not turn on when you hit the switch. removed switch and founf one wire wasnt even connected and the other was barley crimped on to the wire. i also had remove fridge as the fridge was sitting on the wire providing no slack which caused connection to come lose at switch. crimped on a new connection and reattached the other two switch. reinstalled switch and fridge and tested for functionality

CORRECTION: fridge would not turn on when you hit the switch. removed switch and founf one wire wasnt even connected and the other was barley crimped on to the wire. i also had remove fridge as the fridge was sitting on the wire providing no slack which caused connection to come lose at switch. crimped on a new connection and reattached the other two switch. reinstalled switch and fridge and tested for functionality

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	96.00

**Subtotal for Job #5: 96.00**

Parts Total:	3.76
Labour Total:	208.00
Sublet Total:	0.00
Extras Total:	15.84
<b>WORK ORDER TOTAL:</b>	<b>227.60</b>

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 21 Mar 2023



Customer #: 1000

