

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1459812
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAEC5PK005555
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	203 / 203
OWNER INFORMATION		ITEM #	BCAT164RB
		DEALER RO #	70072
		CLAIM START DATE	03/15/2023
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 20-69-02-17-000708	Operational Description Compartment Door Lock or Slam Latch - Exterior/Compartment Doors/ Adjust/Latch
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-03-15 15:21:42 :: FRONT COMPARTMENT DOOR LOCK BROKEN FRONT COMPAARTMENT DOOR WOULDNT IOPEN. HAD TO PRY OPEN. FOUND THE NUT ATTACHONG LOCK ON VACK SIDE OF COMARTMENT WAS EXTREMELY TIGHT CAUSING IT NOT TO TURN. LOSENED NUT AND TESTED FUNCTION FRONT COMPAARTMENT DOOR WOULDNT IOPEN. HAD TO PRY OPEN. FOUND THE NUT ATTACHONG LOCK ON VACK SIDE OF COMARTMENT WAS EXTREMELY TIGHT CAUSING IT NOT TO TURN. LOSENED NUT AND TESTED FUNCTION		
	Model #	Dlr Sub Hrs 0.20
	Serial #	Appr Hrs 0.10
		Sub Labor Amt \$32.00
		Appr Labor Amt \$16.00

Notes

EXCESSIVE AMOUNT REQUESTED. ADJUSTED TIME TO FLAT RATE

Labor

Line# 2	Operation Code 20-43-01-00-000589	Operational Description Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Replace/ No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-03-15 15:23:39 :: STICKERS ON FRONT CAP ARE DAMAGED DANGER AND PROPANE STICKERS ON FRONT CAP WER TORE BEYOND REGONTION. HAD TO TAKE HEAT GUN AND PLASTIC SCRAPER TO REMOVE OLD DECALS. ONCE REMOVED USED CLENAER TO REMOVE ADHESIVE OFF OF OLD DECAL ON THE CAP. LET IT DRY. ONCE DRYED I ADDED TWO NEW ONES ON AND SMOOTHED OUT DANGER AND PROPANE STICKERS ON FRONT CAP WER TORE BEYOND REGONTION. HAD TO TAKE HEAT GUN AND PLASTIC SCRAPER TO REMOVE OLD DECALS. ONCE REMOVED USED CLENAER TO REMOVE ADHESIVE OFF OF OLD DECAL ON THE CAP. LET IT DRY. ONCE DRYED I ADDED TWO NEW ONES ON AND SMOOTHED OUT		
	Model #	Dlr Sub Hrs 0.20
	Serial #	Appr Hrs 0.20
		Sub Labor Amt \$32.00
		Appr Labor Amt \$32.00

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 3	Operation Code 20-66-02-17-000672	Operational Description Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-03-15 15:24:30 :: ENTRY DOOR LATCH NEEDS ADJUSTED entry door latch needed adjusted , striking plate was to far back causing door not latch properley. removed striking plate and reinstalled and moved up then tested door entry door latch needed		

adjusted , striking plate was to far back causing door not latch properly. removed striking plate and reinstalled and moved up then tested door

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$48.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$16.00

Notes

EXCESSIVE AMOUNT REQUESTED. ADJUSTED TIME TO FLAT RATE FOR ADJUSTMENT OF DOOR PLATE

Labor
Line# 4

Operation Code	Operational Description
40-106-01-00-001245	Pin & Lanyard Only - Break-Away Switch - Electrical/12 Volt Exterior/ Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-15 15:27:02 :: BRAKE AWAY CABLE GOING TO BATTERY NOT CONNECTED PROPERLY brake away cable going to battery was not crimped properly from factory, it was barely attached and was showing expose wiring causing brake control not work. vut off old connector stripped back new wire and crimped on new connection. attached to battery and tested brake away brake away cable going to battery was not crimped properly from factory, it was barely attached and was showing expose wiring causing brake control not work. vut off old connector stripped back new wire and crimped on new connection. attached to battery and tested brake away

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$48.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$48.00

Notes

AUTHORIZED AS REQUESTED

Labor
Line# 5

Operation Code	Operational Description
43-548-11-24-001297	Interior 12 Volt Wiring - Bus Electrical/Wiring - 12 Volt/Electrical/Repair

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-15 15:28:59 :: FRIDGE WONT TURN ON fridge would not turn on when you hit the switch. removed switch and founf one wire wasnt even connected and the other was barley crimped on to the wire. i also had remove fridge as the fridge was sitting on the wire providing no slack which caused connection to come lose at switch. crimped on a new connection and reattached the other two switch. reinstalled switch and fridge and tested for functionality fridge would not turn on when you hit the switch. removed switch and founf one wire wasnt even connected and the other was barley crimped on to the wire. i also had remove fridge as the fridge was sitting on the wire providing no slack which caused connection to come lose at switch. crimped on a new connection and reattached the other two switch. reinstalled switch and fridge and tested for functionality

Model #	Dlr Sub Hrs	0.60	Sub Labor Amt	\$96.00
Serial #	Appr Hrs	0.60	Appr Labor Amt	\$96.00

Notes

AUTHORIZED AS REQUESTED

Submitted	Labor Amt	\$256.00	Approved	Labor Amt	\$208.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$256.00		Total	\$208.00

DEALER
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

All repairs described have been inspected and are satisfactory.