



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 70069
Promised Date:
24 MAR 23



Customer #: 42459
HAYDEN, MARVIN NEAL



CUSTOMER WORK ORDER

WO #: 70069

Customer: 42459 - HAYDEN, MARVIN
NEAL - 270-903-5962

Tag:

Author: BH

Location: 0515 CHECK PREAUTH

Stock #: 10755

Stock Desc: 2022 TT COACHMEN
FREEDOM EXPRESS 252RBS

Chassis #: 5ZT2FEPB3NW025344

Serial #: 5ZT2FEPB3NW025344

Mileage:

Licence:

Invoice #: 390969

Date In: 11 MAR 23

Promised: 31 MAR 23

Date Sched:

Completed: 11 MAY 23

Warr. Date: 18 MAR 23

Job #1 - Warranty

COMPLAINT: THE FRONT LOWER METAL ROCK GUARD IS BUCKLED IN THE CENTER. CMC HAS SENT PICTURES TO BEN

CORRECTION: ADDED SCREW IN ROCK GUARD, DRILLED HOLE AND ADDED SCREWS.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	32.00
Subtotal for Job #1:			32.00

Job #2 - Warranty

COMPLAINT: THERE IS A BROKEN PIECE OF TRIM WOOD UNDER THE KITCHEN SINK.

CORRECTION: TOOK OUT PANEL AND TOOK TRIM OFF OF PANEL AND PULLED OUT ALL STAPLES, CUT BROKEN PIECE OUT AND STAPLED BACK TO PANEL AND USED TRIM PAPER OVER IT, ALL GOOD.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	32.00
Subtotal for Job #2:			32.00

Job #3 - Warranty

COMPLAINT: THE LEFT REAR TAILLAMP IS FULL OF MOISTURE.

CORRECTION: TOOK OFF OLD TAILLAMP AND INSTALLED NEW ONE AND WIRED IN AND SILICONED AROUND LIGHT.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	32.00

Parts

Part #	Description	Qty	Price	Total
7864	TAIL LIGHT, FLAT 6" OVAL SURFACE MOU	1.00	7.94	7.94

Subtotal for Job #3: 39.94

Job #4 - Internal

COMPLAINT: WHEN SITTING IN THE RECLINERS....THE LEFT RECLINER WILL NOT RELEASE TO RECLINE.



CORRECTION: TESTED RECLINERS ON BOTH SIDES AND THEY ARE FINE.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Subtotal for Job #4:			0.00

Job #5 - Warranty

COMPLAINT: SEAL WITH THE SLIDE ROOM OPEN IT IS NOT FLUSH IT HANGS UP

CORRECTION: CUT OFF EXCESS VINYL FLOORING UNDER BINDING SO FLOOR WOULD LAY DOWN.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	32.00
Subtotal for Job #5:			32.00

Job #6 - Internal

COMPLAINT: FIREPLACE FLAMES ARE NOT MOVING WHEN FIREPLACE IS TURNED ON. HE SAYS THEY FREEZE UP

CORRECTION: TURNED ON FIREPLACE AND LETTING IT RUN TO SEE IF IT LOCKS THE FLAMES IN PLACE. RAN FIREPLACE FOR 2 MORE HOURS AND IT STILL WORKS.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Subtotal for Job #6:			0.00

Job #7 - External

COMPLAINT: INSTALL WI-FI SYSTEM

329.99 P

300.00 L

CORRECTION: NO

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #7:				0.00

Job #COVER-M - External

COMPLAINT: INSTALL MEDIUM SLIDE COVER 102" TO 132"

CORRECTION: PUT PUTTY ON RAIL AND SCREWED ON TO SIDE OF CAMPER, INSTALLED BRACKETS ON SLIDE OUT AND SCREWED IN, INSTALLED AWNING IN RAIL AND SLIDE IN, INSTALLED SLIDE RAILS, AND SECURED, CENTERED UP AWNING AND SECURED BRACKETS, PULLED PINS AND RAN IN AND OUT, SECURED AWNING FABRIC TO RAIL, ALL IS GOOD.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Parts				
Part #	Description	Qty	Price	Total

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00-0486	V000168106 8' BLK SLIDE TOPPER - LIP	1.00	N/C	N/C
5407	DG72625VP 1 PK LED 1383 BW	1.00	N/C	N/C

Subtotal for Job #COVER-M: 0.00

Job #SUMMER - Internal

COMPLAINT: DE-WINTERIZE UNIT

CORRECTION: DEWINTERIZED UNIT,RAN WATER THROUGH EVERYTHING AND DRAINED BLACK AND GREY TANKS.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		DGH	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #SUMMER: 0.00

Job #8 - Warranty

COMPLAINT: OUTSIDE KITCHEN DOOR IS CROOKED

CORRECTION: TOOK SCREWS OUT OF TOP AND MOVED DOOR OVER TO LEFT ,NOW THE LATCHES CATCH AND DOOR DOESNT RUB RIGHT LOWER PANEL.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		DGH	48.00

Subtotal for Job #8: 48.00

Job #9 - External

COMPLAINT: ATTACH LICENSE PLATE. IT IS JUST STUCK ON RIGHT NOW

CORRECTION: GOT 2 BOLT AND NUTS AND INSTALLED.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		DGH	N/C

Subtotal for Job #9: 0.00

Job #10 - Warranty

COMPLAINT: PAINT RUSTY SCREWS ON REAR LADDER

CORRECTION: TOOK ALL SCREWS AND BOLTS OUT OF LADDER AND PAINTED THEM,LETTING THEM DRY .INSTALLED ALL SCREWS AND BOLTS BACK IN PLACE.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)		DGH	16.00

Subtotal for Job #10: 16.00

Job #11 - Warranty

COMPLAINT: OUTSIDE RANGE VENT COVER WONT CLOSE

CORRECTION: TOOK OFF COVER AND TRIMMED PLASTIC AND IT SHUTS REAL EASY NOW,INSTALLED COVER AND SEALED WITH SILICONE.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		DGH	32.00



Subtotal for Job #11: 32.00

Job #12 - Internal

COMPLAINT: CUSTOMER NOTICED THAT THE L BRACKET HAS MOVED AND NEEDS TO BE READJUSTED.

CORRECTION: STRAIGHTEN AND TIGHTEN.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C

Subtotal for Job #12: 0.00

Parts Total: 7.94
Labour Total: 224.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 231.94

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 11 May 2023

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