

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1526921
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2FEPB3NW025344
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	320 / 320
OWNER INFORMATION		ITEM #	FET252RBS-320
MARVIN NEAL HAYDEN		DEALER RO #	70069
4184 ST RT 256		CLAIM START DATE	05/10/2023
Calhoun, KY 42327		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	03/11/2023	WARRANTY EXPIRATION DATE	03/11/2024

Claim Line Details

Labor

Line# 1	Operation Code 20-58-24-00-000813	Operational Description Lower Radius Metal - Exterior/Metal, Aluminum Siding/Repair/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-05-10 14:09:14 :: THE FRONT LOWER METAL ROCK GUARD IS BUCKLED IN THE CENTER. ADDED SCREW IN ROCK GUARD,DRILLED HOLE AND ADDED SCREWS.	
	Model #	Dlr Sub Hrs 0.20
	Serial #	Appr Hrs 0.20
		Sub Labor Amt \$32.00
		Appr Labor Amt \$32.00
	Notes re-secure bottom lip of diamond plate	

Labor

Line# 2	Operation Code 30-102-01-00-001096	Operational Description Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-05-10 14:10:18 :: THERE IS A BROKEN PIECE OF TRIM WOOD UNDER THE KITCHEN SINK. TOOK OUT PANEL AND TOOK TRIM OFF OF PANEL AND PULLED OUT ALL STAPLES,CUT BROKEN PIECE OUT AND STAPLED BACK TO PANEL AND USED TRIM PAPER OVER IT,ALL GOOD.	
	Model #	Dlr Sub Hrs 0.20
	Serial #	Appr Hrs 0.20
		Sub Labor Amt \$32.00
		Appr Labor Amt \$32.00
	Notes	

Labor

Line# 3	Operation Code 40-106-01-12-001221	Operational Description Tail Light Assembly - Surface Mount, each - Electrical/12 Volt Exterior/Replace/Exterior Lighting
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-05-10 14:11:10 :: THE LEFT REAR TAILLAMP IS FULL OF MOISTURE. TOOK OFF OLD TAILLAMP AND INSTALLED NEW ONE AND WIRED IN AND SILICONED AROUND LIGHT.	
	Model #	Dlr Sub Hrs 0.20
	Serial #	Appr Hrs 0.20
		Sub Labor Amt \$32.00
		Appr Labor Amt \$32.00
	Notes	

Labor
Line# 4

Operation Code		Operational Description	
30-103-24-00-001125		Linoleum - Interior/Flooring/Repair/No Tread Code	
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2023-05-10 14:12:05 :: SEAL WITH THE SLIDE ROOM OPEN IT IS NOT FLUSH IT HANGS UP CUT OFF EXCESS VINYL FLOORING UNDER BINDING SO FLOOR WOULD LAY DOWN.			
Model #	Dir Sub Hrs	0.20	Sub Labor Amt \$32.00
Serial #	Appr Hrs	0.20	Appr Labor Amt \$32.00

Notes

Labor
Line# 5

Operation Code 20-69-02-17-000708		Operational Description Compartment Door Lock or Slam Latch - Exterior/Compartment Doors/ Adjust/Latch	
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2023-05-10 14:13:31 :: OUTSIDE KITCHEN DOOR IS CROOKED TOOK SCREWS OUT OF TOP AND MOVED DOOR OVER TO LEFT ,NOW THE LATCHES CATCH AND DOOR DOESNT RUB RIGHT LOWER PANEL.			
Model #	Dlr Sub Hrs	0.30	Sub Labor Amt \$48.00
Serial #	Appr Hrs	0.30	Appr Labor Amt \$48.00

Notes

Straighten compartment door

Labor
Line# 6

Operation Code		Operational Description	
20-59-24-16-000617		Roof Rack or Ladder, each - Exterior/Ladder, Roof Rack/Repair/Structure	
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2023-05-10 14:14:30 :: PAINT RUSTY SCREWS ON REAR LADDER TOOK ALL SCREWS AND BOLTS OUT OF LADDER AND PAINTED THEM, LETTING THEM DRY .INSTALLED ALL SCREWS AND BOLTS BACK IN PLACE.			
Model #	Dlr Sub Hrs	0.10	Sub Labor Amt \$16.00
Serial #	Appr Hrs	0.10	Appr Labor Amt \$16.00

Notes
paint screws

Labor
Line# 7

Operation Code		Operational Description		
70-164-24-00-001973		Exterior Range Vent - Appliances/Range Hood/Repair/No Tread Code		
Complaint, Cause, Correction				
Original Note : bhoffman@americanrvcenter.com, 2023-05-10 14:19:35 :: OUTSIDE RANGE VENT COVER WONT CLOSE TOOK OFF COVER AND TRIMMED PLASTIC AND IT SHUTS REAL EASY NOW,INSTALLED COVER AND SEALED WITH SILICONE.				
Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$32.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$32.00

Notes

Submitted	Labor Amt	\$224.00	Approved	Labor Amt	\$224.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$224.00		Total	\$224.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER _____ **DATE** _____
SIGNATURE _____
 All repairs described have been inspected and are satisfactory.