

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106		CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1456940
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CARB5PU041736
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate: \$160.00		SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT261BH-8
		DEALER RO #	70052
		CLAIM START DATE	03/14/2023
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1

Operation Code 24-30-101-001076	Operational Description Hinged Passage Door - Repair/Interior/Interior Doors		
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-03-14 08:34:36 :: BATHROOM DOOR WONT LATCH walls not lining up wall for bathroom door 3/4 in out of position with bottom of door sticking out of door frame by 3/4 in at bottom and flush at top, remove door, trims and door jam, remove wall board get to mounting screws for wall and move as far can it has bath sink cabnet on one side and refer cabnet on other side, pull staples from trim to reuse we do not have new trim strips to match wall board, install wall board, trim strips, door jam, door and reset catch for door latch, door wil latch now, clean up,			
Model #	Dlr Sub Hrs	3.00	Sub Labor Amt \$480.00
Serial #	Appr Hrs	2.50	Appr Labor Amt \$400.00
Notes EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO TYPICAL REPAIR TIME TO REFRAME DOOR AND REINSTALL.			

Labor

Line# 2	Operation Code		Operational Description	
	24-30-103-003398		Vinyl Flooring - Repair/Interior/Flooring	
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2023-03-14 08:35:37 :: FRONT COMPARTMENT LINOLEUM HAS A TEAR IN IT TOWARDS THE MIDDLE noted on delivery pull up vinal and work glue under vinal floor ing and press down			
	Model #	Dlr Sub Hrs	0.50	Sub Labor Amt \$80.00
	Serial #	Appr Hrs	0.50	Appr Labor Amt \$80.00
Notes				
Authorized as requested				

Labor

Line# 3	Operation Code 70-148-01-00-001714	Operational Description Radio Remote - Appliances/Radio/Replace/No Tread Code			
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-03-14 08:41:31 :: THE REMOTE FOR THE RADIO IS MISSING - JBL AURA-CUBE no remote get m# and ser#, turn in PO				
	Model #	Dlr Sub Hrs	0.05	Sub Labor Amt	\$8.00
	Serial #	Appr Hrs	0.00	Appr Labor Amt	\$0.00
	Notes PART ONLY - no labor required for remote				

Labor

Line# 4	Operation Code	Operational Description
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24-70-147-001769

TV Coax Cable - Repair/Appliances/Television

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-14 08:42:05 :: THE TELIVISION IS NOT RECIEIVING SIGNAL AT ALL. BOOSTER IS MISS WIRED TRACE WIRES FOUND CABLE IN WIRE CONETED TO ANTENA IN ON BOOSTER, ANTENA IN WIRE ON TV #2 OUT ON BOOSTER, TV #2 WIRE ON CABLE IN ON BOOSTER, REWIRE BOOSTER AND TEST FOR TV

Model #	Dlr Sub Hrs	0.80	Sub Labor Amt	\$128.00
Serial #	Appr Hrs	0.80	Appr Labor Amt	\$128.00

Notes

authorized as requested

Labor
Line# 5**Operation Code**

62-643-11-01-002120

Operational Description

Water Pump - Cargo Plumbing/Fresh Water Supply/Electrical/Replace

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-14 08:43:06 :: WHEN TURNING THE WATER PUMP ON THE PUMP MAKES A LOT OF NOISE water lines from pump rubbing cabnet and drain lines remove accesse panels in cabnet, found water lines from pump rubbing cabnet and drain lines, use window foam sel to put beteen lines and cabnets, and drain lines and test, put cabnet back to gether

Model #	NA	Dlr Sub Hrs	0.55	Sub Labor Amt	\$88.00
Serial #	NA	Appr Hrs	0.50	Appr Labor Amt	\$80.00

Notes

EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO FLAT RATE

Submitted

Labor Amt	\$784.00
Parts & Freight	\$0.00
Total	\$784.00

Approved

Labor Amt	\$688.00
Parts & Freight	\$0.00
Total	\$688.00

DEALER**DATE****SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER**DATE****SIGNATURE**

All repairs described have been inspected and are satisfactory.