



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 70044
Promised Date:
24 MAR 23

CUSTOMER WORK ORDER

WO #: 70044 (Appointment Date: 07 MAR 2023 - Time: 04:30pm)

Customer: 53445 - CONNER,
BRANDON - (812) 708-0696

Tag:

Author: BJW

Location: 0331 CHECK WORK

Stock #:

Stock Desc: 2023 O FOREST RIVER
FLAGSTAFF SE

Chassis #:

Serial #: 4X4CFSZ29PD189112

Mileage:

Licence:

Invoice #:

Date In: 07 MAR 23

Promised: 31 MAR 23

Date Sched:

Completed: 27 MAR 23

Warr. Date:

Job #1 - Warranty

COMPLAINT: CUSTOMER HEARD A POP IN THE OFF DOOR FRONT CORNER OF THE FRONT POP OUT. AFTER THE POP NOISE, CUSTOMER NOTICED THAT THE FRAME WORK FOR THE FRONT POP OUT IS DAMAGED AT THE FLOOR. CUSTOMER ADVISED THAT UNIT IS STILL UNDER WARRANTY WITH FOREST RIVER. SEE BJ FOR DETAILS

CAUSE: PULLED UNIT INTO SHOP. RAISED THE TOP OF THE UNIT. PULLED SLIDE ROOM OUT. PULLED BED ON FRONT OF UNIT OUT. FRONT SECTION OF WALL HAS PULLED AWAY SIDEWALLS.

CORRECTION: TOOK PICS OF DAMAGE.

REMOVE BOTH FRONT CORNERS. REMOVE UPPER TRIM ABOVE DIAMOND PLATE. REMOVE RUNNING LIGHTS AND OUTSIDE LIGHT. PULL BACK DIAMOND PLATE. STILL CAN'T SEE WHERE WALL IS FASTENED. REMOVE SHORE CORD PLUG IN. REMOVE CABLE PLUG IN. REMOVE LATCH FOR FASTENING TOP DOWN. REMOVE SIDE PANEL. FOUND TWO BROKEN SCREWS. TOOK PICS AS I WENT. SHOT SCREWS FROM THE BOTTOM OF THE FRAME TO THE LOOSE WALL. SPRAYED THEM BLACK. CUT STAPLES OFF PLATE. STAPLED DIAMOND PLATE BACK. WIRED UP RUNNING LIGHTS AND OUTSIDE LIGHT. PUT SIDE PANEL BACK. PUT TRIM BACK ON DIAMOND PLATE. AND PUT BOTH CORNERS BACK.. PUT EVRYTHING BACK ON SIDE PANEL. SILICONED WHERE NEEDED.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	160.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	480.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	240.00

Parts

Part #	Description	Qty	Price	Total
500627	CLEAR SIKASIL PLUS	1.00	16.84	16.84

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 896.84

Customer #:
53445



W/O: 70044
Promised Date:
31 MAR 23



Parts Total:	16.84
Labour Total:	880.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	896.84

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 27 Mar 2023

Customer #:
53445

