



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 70024
Promised Date:
13 MAR 23

CUSTOMER WORK ORDER

WO #: 70024

Customer: 53439 - KENT, RANDY L. -

812-319-8413

Tag: NOT HERE

Author: BH

Location: 0525 CHECK WORK

Stock #: 11179

Stock Desc: 2022 5W ALLIANCE RV
AVENUE 32RLS

Chassis #: 7M5FA362XNC300518

Serial #: 7M5FA362XNC300518

Mileage: 0

Licence:

Invoice #:

Date In: 06 MAR 23

Promised: 13 MAR 23

Date Sched:

Completed: 22 MAY 23

Warr. Date: 06 MAR 23

Job #FPDINFW - Internal

COMPLAINT: Transferred to BAS*70104 on 16 MAR 23

Estimate amount was 0.00

FINAL PDI ON NEW FIFTH WHEELS

CAUSE: FPDINFW - FINAL PDI ON NEW FIFTH WHEEL.

CORRECTION: Moved unit into shop from sales lot. Installed (2) batteries. Made up cables to connect together. Checked all exterior lights and brakes. Checked lug nuts. Set tire pressure at 95 psi. Recorded all tire serial numbers. Removed spare tire from mount and turned over so air pressure can be checked without lowering. Leveled unit and reset auto level. Checked roof and both awnings. Checked all interior lights. Checked both A/Cs. Checked Radio and Fireplace. Added water to fresh water tank and flushed antifreeze from water lines and faucets. Connected to city water and checked all water lines and faucets for leaks. Opened by-pass on water heater and filled. Purged air from system. Performed LP drop test and set LP pressure at 11 in.wc. Checked operation of Furnace, Water heater on LP and Electric, Range and Refrigerator. By-passed water heater. Blew out all water lines and faucets. Added antifreeze to all water lines and faucets, including outside shower. Poured antifreeze in all drain traps. Drained all holding tanks, including water heater. Replaced sewer hose storage carrier door.

Labor

Code	Description	Mechanic	Total
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	DKM	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	DKM	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	DKM	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	DKM	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	DKM	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT	0.00	N/C	N/C

Subtotal for Job #FPDINFW: 0.00

Job #20KPULLRITE - Internal

COMPLAINT: Transferred to BAS*70104 on 16 MAR 23

Estimate amount was 0.00

INSTALL 20K PULLRITE FIFTH WHEEL

CORRECTION: INSTALLED CUSTOM RAIL KIT AND 20K 5TH WHEEL HITCH.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C



Customer #: 53439
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Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #20KPULLRITE: 0.00

Job #1 - Internal

COMPLAINT: Transferred to BAS*70104 on 16 MAR 23

Estimate amount was 0.00

INSTALL CUSTOMER SUPPLIED TV AND BRACKET

CAUSE: INSTALL CUSTOMER SUPPLIED TV AND BRACKET.

CORRECTION: Had to custom modify customer's mounting bracket to fit over window area. Reversed tilt brackets and shortened on one end to fit in area. Mountet bracket on back of TV. Located wall mount bracket on wall to allow TV to be removed for travel. Customer's bracket was not made for travel only for wall mount in a home. Made up coax cable to connect TV and antenna. Will check operation after unit is moved outside. Checked operation of customer's TV. Picked up channels after repairing TV Antenna. SEE DAVES NOTES

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: Transferred to BAS*70104 on 16 MAR 23

Estimate amount was 0.00

REATTACH VINYL ON SLIDE ENDS (SEE JAMES)

CAUSE: REATTACH VINYL ON SLIDE ENDS (SEE JAMES C.)

CORRECTION: The vinyl in question is not supposed to be secured to slide ends. This is true for both slides in living area. It is ment to float. No way of securing to ends without removing slideouts.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: Transferred to BAS*70104 on 16 MAR 23

Estimate amount was 0.00

FIX CEILING TRIM PLACEMENT IF WARRANTY COVERS (SEE JAMES)

CAUSE: FIX CEILING TRIM PLACEMENT IF WARRANTY COVERS IT.

CORRECTION: Filled in (3) cracks at ceiling on trim joints with matching putty.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Subtotal for Job #3: 0.00

Job #WALK - Internal

Transferred to BAS*70104 on 16 MAR 23

Estimate amount was 180.00

WALK THRU





Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Subtotal for Job #WALK:			0.00

Job #4 - Warranty
 COMPLAINT: DECALS ON FRONT CAP PEELING

CAUSE: DECALS ON FRONT CAP PEELING.

CORRECTION: 3/09/2023: Turned in parts request for new decals for front cap.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	156.80
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	3.20
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	160.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	160.00

Parts Part #	Description	Qty	Price	Total
16136	DECAL - FRONT LEGEND A - AVENUE	1.00	11.99	11.99
16137	DECAL - FRONT LEGEND - C AVENUE	1.00	45.99	45.99

Other Services Code	Description	Qty	Price	Total
FRT	UPS-JOBS 4,5	1.00	22.99	22.99
Subtotal for Job #4:				560.97

Job #5 - Warranty
 COMPLAINT: COUNTER TOP CRACKED.

CAUSE: COUNTER TOP CRACKED.

CORRECTION: 3/09/2023: Turned in parts request for a new counter top. (41 1/2" long X 16 7/8" deep X 1" thick).

REMOVED DRAWERS IN KITCHEN CABINET. REMOVE COUNTER TOP. REMOVE 3/4" BRACES AND STAPLE BACK ON NEW COUNTER TOP. INSTALL NEW COUNTER TOP. SILICONED. REMOVE WATER LINES AND DRAIN FROM BATHROOM COUNTER TOP. REMOVE TOP. REMOVE 3/4" BRACES AND INSTALL ON NEW COUNTER TOP. REMOVE FAUCET AND PUT ON NEW COUNTER TOP.. INSTALL NEW TOP AND PUT ON FAUCET AND HOOK UP WATER LINES. SILICONED.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	80.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	160.00

Parts Part #	Description	Qty	Price	Total
15855	COUNTERTOP - SOLID SURFACE -HUTCH 41.5 X 17 FROZEN ICE	1.00	180.99	180.99

Subtotal for Job #5: 420.99

Job #6 - Warranty
 COMPLAINT: TVS ARE NOT PICKING UP CHANNELS

CAUSE: TVS NOT PICKING UP CHANNELS.

CORRECTION: Ran a channel search on living room TV. No channels picked up. Removed booster from



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compartment location. Checked all connection locations. Checked all coax connectors. Found one connector needed to be replaced. Ran channel search again. Still no channels. Removed radio and checked connections at splitter. All coax connectors ok. Removed TV antenna on roof. Checked coax connectors at antenna and back of booster. The center wire on both coax connectors was not stripped to expose with, therfor they were nor making connect at antenna or booster. Cleaned center wires and reconnected. Performed a channel search again. This time TV found 13 channels. Remounted Radio below TV and compartment wall that booster is mounted on. Cleaned roof area where TV antenna in mounted. Remounted TV antenna and resealed around it with Dicor.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	640.00

Parts

Part #	Description	Qty	Price	Total
13-1320	PW HAPS FREE SELF-LEVELING DICOR	1.00	7.99	7.99
13-1320	PW HAPS FREE SELF-LEVELING DICOR	2.00	7.99	15.98

Subtotal for Job #6: 663.97

Job #7WAY - Internal

Transferred to BAS*70104 on 16 MAR 23
 Estimate amount was 0.00
 7WAY INSTALLED IN BED OF TRUCK

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #7WAY: 0.00

Parts Total: 262.94
 Labour Total: 1,360.00
 Sublet Total: 0.00
 Extras Total: 22.99
WORK ORDER TOTAL: 1,645.93

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 22 May 2023

