



Warranty Authorization Form

Date: 5/22/2023

General Information

Badsen RV Center, Inc. DBA/ American RV
600 E Baseline Rd,
Evansville, IN 47725
Ph. (812) 867-5200

Pre-Auth #: 34387

Unit: 7M5FA362XNC300518

Series: Avenue

Model: 2022AVE32RLS

Notes: 3/14 HS: Please put into pending once tech line is addressed. 3/15:
Dayra - sent to the vendor, awaiting response

Status: Approved

Dealer Information

American RV
(812) 867-5200

Badsen RV Center, Inc. DBA/ American RV
600 E Baseline Rd,
Evansville, IN 47725

Requestor: Ben Hoffman

Return Fax #:

Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 12026 DECAL - FRONT OR REAR -
REPLACE

Fault Code: VENDOR

Serial #: Model #:

Notes: 3/14 HS: These are all required. 1- Photos of the "defects" 2- Photos up close of defect(s) 3- Photo of front 4- Photo of sides 5- Photo of rear photos are added / 3/15: Dayra - sent to the vendor, awaiting response 3/15: Dayra - vendor approved / email attached

Problem: DECALS ON FRONT CAP PEELING

Time Requested: 3

Cause: DECALS ON FRONT CAP PEELING.

Time Allowed: 3

Remedy: 3/09/2023: Turned in parts request for new decals for front cap.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 2

Flat Rate Code: 14035B COUNTERTOP - KITCHEN - REPLACE
(Photos required)

Fault Code: CRACKED

Serial #:

Model #:

Notes:

Problem: COUNTER TOP CRACKED.

Time Requested: 2

Cause: COUNTER TOP CRACKED.

Time Allowed: 1.5

Remedy: 3/09/2023: Turned in parts request for a new counter top. (41 1/2" long X 16 7/8" deep X 1" thick).

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications

Operation Line 3

Flat Rate Code: 18019 COAX - REPAIR

Fault Code: MISWIRED

Serial #:

Model #:

Notes:

Problem: TVS ARE NOT PICKING UP CHANNELS

Time Requested: 4

Cause: TVS NOT PICKING UP CHANNELS.

Time Allowed: 4

Remedy: Ran a channel search on living room TV. No channels picked up. Removed booster from compartment location. Checked all connection locations. Checked all coax connectors. Found one connector needed to be replaced. Ran channel search again. Still no channels. Removed radio and checked connections at splitter. All coax connectors ok. Removed TV antenna on roof. Checked coax connectors at antenna and back of booster. The center wire on both coax connectors was not stripped to expose with, therfor they were nor making connect at antenna or booster. Cleaned center wires and reconnected. Performed a channel search again. This time TV found 13 channels. Remounted Radio below TV and compartment wall that booster is mounted on. Cleaned roof area where TV antenna in mounted. Remounted TV antenna and resealed around it with Dicor.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved