

BASDEN RV CENTER, INC D.B.A. AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 70024  
MANUFACTURER'S CLAIM #:

Manufacturer: 52215 - ALLIANCE RV, LLC  
Customer: 53439 - RANDY L. KENT  
Address: 2720 W BASELINE RD EVANSVILLE, IN

47720

Phone: 812-319-8413

Stock Number: 11179 - 2022 AVENUE 32RLS 7M5FA362XNC300518

VIN: 7M5FA362XNC300518 HIN: SER#: 7M5FA362XNC300518

Mileage: 0 Work Order Comp: 22 MAY 23

Auth. No: Dealer #:

Warr. Date: 06 MAR 23 Work Order Date: 06 MAR 23 Inv #: 391450

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WO #	Job #	Description	JOB INFORMATION
70024	4	DECALS ON FRONT CAP PEELING DECALS ON FRONT CAP PEELING.	3/09/2023: Turned in parts request for new decals for front cap.
70024	5	COUNTER TOP CRACKED. COUNTER TOP CRACKED.	3/09/2023: Turned in parts request for a new counter top. (41 1/2" long X 16 7/8" deep X 1" thick ). REMOVED DRAWERS IN KITCHEN CABINET. REMOVE COUNTER TOP. REMOVE 3/4'' BRACES AND STAPLE BACK ON NEW COUNTER TOP. INSTALL NEW COUNTER TOP. SILICONED. REMOVE WATER LINES AND DRAIN FROM BATHROOM COUNTER TOP. REMOVE TOP. REMOVE 3/4'' BRACES AND INSTALL ON NEW COUNTER TOP. REMOVE FAUCET AND PUT ON NEW COUNTER TOP.. INSTALL NEW TOP AND PUT ON FAUCET AND HOOK UP WATER LINES. SILICONED.
70024	6	TVS ARE NOT PICKING UP CHANNELS TVS NOT PICKING UP CHANNELS.	Ran a channel search on living room TV. No channels picked up. Removed booster from compartment location. Checked all connection locations. Checked all coax connectors. Found one connector needed to be replaced. Ran channel search again. Still no channels. Removed radio and checked connections at splitter. All coax connectors ok. Removed TV antenna on roof. Checked coax connectors at antenna and back of booster. The center wire on both coax connectors was not stripped to expose with, therfor they were nor making connect at antenna or booster.

Claim : 70024

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WO #      Job #   Description      JOB INFORMATION
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Cleaned center wires and reconnected. Performed a channel search again. This time TV found 13 channels. Remounted Radio below TV and compartment wall that booster is mounted on. Cleaned roof area where TV antenna in mounted. Remounted TV antenna and resealed around it with Dicor.

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Part No    Job#   Description      PARTS      Qty      Price      Total
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16136      4     DECAL - FRONT LEGEND A - AVENUE      1.00     11.99     11.99
16137      4     DECAL - FRONT LEGEND - C AVENUE      1.00     45.99     45.99
15855      5     COUNTERTOP - SOLID SURFACE -HUTCH    1.00    180.99    180.99
13-1320    6     PW HAPS FREE SELF-LEVELING DICOR     1.00      7.99      7.99
13-1320    6     PW HAPS FREE SELF-LEVELING DICOR     2.00      7.99     15.98

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Lab Code   Job#   Description      LABOUR      Hrs      Rate      Total
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Z990      4     MISC LABOUR CODE (EXTERNAL)          0.98    160.00    156.80
Z990      4     MISC LABOUR CODE (EXTERNAL)          0.02    160.00      3.20
Z990      4     MISC LABOUR CODE (EXTERNAL)          0.00    160.00      0.00
Z990      4     MISC LABOUR CODE (EXTERNAL)          1.00    160.00    160.00
Z990      4     MISC LABOUR CODE (EXTERNAL)          0.00    160.00      0.00
Z990      4     MISC LABOUR CODE (EXTERNAL)          1.00    160.00    160.00
Z990      5     MISC LABOUR CODE (EXTERNAL)          0.00    160.00      0.00
Z990      5     MISC LABOUR CODE (EXTERNAL)          0.50    160.00     80.00
Z990      5     MISC LABOUR CODE (EXTERNAL)          1.00    160.00    160.00
Z990      6     MISC LABOUR CODE (EXTERNAL)          0.00    160.00      0.00
Z990      6     MISC LABOUR CODE (EXTERNAL)          0.00    160.00      0.00
Z990      6     MISC LABOUR CODE (EXTERNAL)          4.00    160.00    640.00

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Excode     Job#   Description      EXTRAS      Qty      Price      Total
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FRT        4     UPS-JOBS 4,5                                1.00     22.99     22.99

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Parts Total: 262.94  
Labour Total: 1,360.00  
Sublet Total: 0.00  
Extras Total: 22.99

>>>> Claim Total: 1,645.93

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_