

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106		CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1459883
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CARB8PX028638
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	205 / 205
Labor rate: \$160.00		ITEM #	ACAT263FKDSLE
OWNER INFORMATION		DEALER RO #	70004
		CLAIM START DATE	03/15/2023
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1

Operation Code 60-138-01-00-001537
Operational Description Black Tank No Fuss Flush Valve - Plumbing/Drainage System/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-15 15:56:29 :: BLACK TANK LEAKING WHEN DOING THE PDI FILLED ALL TANKS TO CHECK THE GAUGES FOR PROPER WATER LEVEL. CHECKED CAMPER ALL OVER FOR LEAKS AND NOTICED THE BLACK TANK IS LEAKING. THE UNDER BELLY HAS A LOT OF UNDERBELLY TAPE PATCHES.TOOK PICTURES OF THE LEAK. CUT THE UNDERBELLY AROUND THE BLACK TANK DRAIN. THE DRAIN WAS NOT GLUED PROPER AT THE ELBOW CAUSING A LEAK. REMOVED THE BAD DRAIN PIPE FROM TANK. GOT AN NEW ELBOW,FANGE AND PIPE TO MAKE A NEW DRAIN. CLEANED AND GLUED NEW PIECES TOGETHER THEN ATTACHED TO THE BLACK TANK. PUT NEW UNDERBELLY TAPE ON UNDERBELLY AFTER FILLING TANK FULL WITH WATER TO MAKE SURE IT DIDNT LEAK. NOTICED WHEN BRINGING IN CAMPER TO SERVICE BAY THE CAP FOR THE BLACK TANK DRAIN WAS MISSING OFF THE PIPE. THE LANYARD CORD HAD BROKEN OFF THE CAP.REPLACED CAP WITH NEW CAP.

Model #	Dlr Sub Hrs	0.60	Sub Labor Amt	\$96.00
Serial #	Appr Hrs	0.60	Appr Labor Amt	\$96.00

Notes

Labor

Line# 2

Operation Code 01-40-108-001334
Operational Description 110 Volt Interior Wiring - Replace/Electrical/110 Volt Interior

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-15 15:59:54 :: TV OUTLET READING REVERSED ON TESTER TV OUTLET IN LIVING ROOM WAS HOOKED UP WRONG TOOK PICTURE OF TV OUTLET THAT WAS HOOKED UP BACKWARDS. DISCONNECTED THE SHORE POWER. REMOVED THE OUTLET FROM WALL. THEN REMOVED THE COVER OFF THE BACK. TOOK PICTURE OF WIRES. REMOVED WIRES FROM OUT LET AND PUT IN PROPER ORDER. THEN TOOK MORE PICTURES. PUT OUTLET BACK IN WALL THEN HOOKED SHORE POWER BACK UP TO TEST CONNECTION.CHECKED OUTLET AGAIN FOR PROPER CONNECTION WITH TESTER.

Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$64.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$32.00

Notes

Excessive time requested per repair description

Submitted

Labor Amt	\$160.00
Parts & Freight	\$0.00
Total	\$160.00

Approved

Labor Amt	\$128.00
Parts & Freight	\$0.00
Total	\$128.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	