

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1472950
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKG20PX161435
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	017 / 017A
Labor rate:	\$160.00	ITEM #	ACKT306MM
OWNER INFORMATION		DEALER RO #	70003
		CLAIM START DATE	03/27/2023
		CLAIM END DATE	01/01/1900

Retail Date of Purchase	WARRANTY EXPIRATION DATE
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Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 10-7-02-00-000141 Entry Step - Frame & Chassis/Manual Entry Step/Adjust/No Tread Code

Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2023-03-27 15:01:54 :: STEPS HITTING FRAME REAR ENTRY STEPS WERE HITTING DOOR FRAME CAUSING STEPS NOT TO GO DOWN. NEEDS ADJUSTED REAR ENTRY STEPS WERE HITTING DOOR FRAME CAUSING STEPS NOT TO GO DOWN. NEEDS ADJUSTED. ADJUSTED STEPS TO ALLOW THEM TO COME DOWN

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$32.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$16.00

Notes

Labor

Line# 2 **Operation Code** **Operational Description**
 20-43-01-00-000835 BBQ Grill - Exterior/Exterior Miscellaneous/Replace/No Tread Code

Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2023-03-27 15:03:12 :: OUTSIDE KITCHEN NOT ATTACHED ALL THE WAY OUTSIDE KITCHEN WAS NOT ATTACHED RIGHT HAD TO ADD SCREWS AND SECURE OUTSIDE KITCHEN WAS NOT ATTACHED RIGHT HAD TO ADD SCREWS AND SECURE Additional Note : bhoffman@americanrvcenter.com, 2023-03-27 15:12:21 :: NOT REPLACING THE GRILL ONLY FIXING THE PLATFORM

Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$16.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$16.00

Notes

code requires pictures of the issue
 PHOTOS ADDED
 repair

Labor

Line# 3 **Operation Code** **Operational Description**
 40-196-24-11-001297 Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical

Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2023-03-27 15:13:19 :: REAR A/C FLUSHING E3 CODE REAR AC UNIT WAS FLASHING E3 CODE . REMOVED THERMOSAT AND FOUND NOTHING WRONG . WENT TO AC PLENUM REMOVED COVER AND FOUND WIRES NOT ATTACHED FROM THE FACTORY. STRIPPED BACK WIRES AND CRIMPPED NEW CONNECTOR THEN TESTED AC UNIT. REAR AC UNIT WAS FLASHING E3 CODE . REMOVED THERMOSAT AND FOUND NOTHING WRONG . WENT TO AC PLENUM REMOVED COVER AND FOUND WIRES NOT ATTACHED FROM THE FACTORY. STRIPPED BACK WIRES AND CRIMPPED NEW CONNECTOR THEN TESTED AC UNIT.

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$48.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$48.00

Notes
repaired

Labor
Line# 4

Operation Code
60-141-19-00-001596

Operational Description
Tub Surround - Plumbing/Shower, Tub Surround/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-27 15:14:39 :: SHOWER SURROUND NEEDS SEALED SHOWER SURROUND WAS NOT SEALED UP NEEDED SEALED UP SEALED UP SHOWER SURROUND

Model #
Serial #

Dlr Sub Hrs 0.30
Appr Hrs 0.30

Sub Labor Amt \$48.00
Appr Labor Amt \$48.00

Notes

Labor
Line# 5

Operation Code
30-100-02-00-001044

Operational Description
Drawer Guides or Tracks, pair - Interior/Cabinetry/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-27 15:15:20 :: DRAWER IN KITCHEN RUBBING DRAWER IN KITCHEN RUBBING AGAINST LOSE SCREW CAUSING DRAWER NOT TO OPEN ALL THE WAY. REEMOVED DRAWER AND TIGHTENED SCREW UP AND REINSTALLED DRAWER AND THEN TESTED DRAWER DRAWER IN KITCHEN RUBBING AGAINST LOSE SCREW CAUSING DRAWER NOT TO OPEN ALL THE WAY. REEMOVED DRAWER AND TIGHTENED SCREW UP AND REINSTALLED DRAWER AND THEN TESTED DRAWER

Model #
Serial #

Dlr Sub Hrs 0.20
Appr Hrs 0.20

Sub Labor Amt \$32.00
Appr Labor Amt \$32.00

Notes

Labor
Line# 6

Operation Code
30-99-01-00-001012

Operational Description
Mini-Blind - Interior/Soft Goods/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-27 15:18:06 :: KITCHEN SLIDEROOM BLIND BROKEN FOUND BLIND BROKEN REPLACE THE BLIND

Model #
Serial #

Dlr Sub Hrs 0.30
Appr Hrs 0.20

Sub Labor Amt \$48.00
Appr Labor Amt \$32.00

Notes

Submitted

Labor Amt \$224.00
Parts & Freight \$0.00
Total \$224.00

Approved

Labor Amt \$192.00
Parts & Freight \$0.00
Total \$192.00

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.