

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
 BASDEN RV CENTER INC
 DBA AMERICAN RV CENTER
 600 E BASELINE ROAD
 EVANSVILLE, IN 47725
 USA

Labor rate:

\$160.00

OWNER INFORMATION

DOUGLAS DIEDRICH

4515 MARBLE DR
 Newburgh, IN 47630
 USA

Retail Date of Purchase

09/22/2022

WARRANTY EXPIRATION DATE

Authorized

1459831

WEB

CLAIM STATUS

CLAIM

CLAIM ORIGIN

ORIGINAL CLAIM ID

VIN

4X4TRPV28NR207772

CHASSIS VIN

MILEAGE

0

SITE/WAREHOUSE

077 / 077

ITEM #

NBT20.4

DEALER RO #

69991

CLAIM START DATE

03/15/2023

CLAIM END DATE

01/01/1900

Claim Line Details

Labor
 Line# 1

Operation Code

10-11-01-00-000205

Operational Description

Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/
 No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-15 15:41:44 :: CUSTOMER NOTICED A LITTLE BIT OF WATER NEAR THE POCKET DOOR GOING INTO THE RESTROOM. THIS IS ALSO NEAR THE SLIDROOM. CUSTOMER HAS CONTINUED TO NOTICE WATER IN THIS AREA EACH TIME THAT IT RAINS. THERE IS CURRENTLY A PAPER TOWEL IN THE FLOOR IN THE EXACT SPOT WHERE THE WATER COMES THROUGH. THIS IS TO THE LEFT OF THE SLIDEROOM. pulled unit into shop. looked over roof. looked around slide room and surrounding areas for any water lines. talked to BJ about complaint. customer states water is getting into the unit while slide room is closed. pulled unit outside and hooked up sprinkler over slide room. Water is coming in on the bottom of the schwintech hardware on the front and the rear of the slide. Went outside and inspected all seals. Bulb seals are compressed on the sides and the top. Wiper seal is damaged on the rear of the slide room. Also noticed that the schwintech hardware isnt sealed in a few spots. Didn't see any major areas that are causing the leak. Remove the damaged seals from the slide room. Took old wiper seal and traced out the cutouts for the Hardware. Installed wiper seal. Installed bulb seals on both sides and top. Sealed bulb seals with silicone as needed. Secured bulb seals with screws. Letting silicone dry. Will water test afterwards to make sure slide room isn't leaking anymore.

Model #

Dlr Sub Hrs

4.00

Sub Labor Amt

\$640.00

Serial #

Appr Hrs

1.50

Appr Labor Amt

\$240.00

Notes

authorized 1.5 to replace seals

bulb seals are flat rate 0.25 each to r/r
 0.75 for bulb seals
 0.5 for wiper seal
 0.25 to silicone as needed

Submitted

Labor Amt

\$640.00

Parts & Freight

\$0.00

Total

\$640.00

Approved

Labor Amt

\$240.00

Parts & Freight

\$0.00

Total

\$240.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.