

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 69991
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 53184 - DOUG DIEDRICH
Address: 4515 MARBLE DR
NEWBURGH, IN
47630
Phone: 812-305-6870
Stock Number: 2022 NO BOUNDRIES 20.4
VIN: HIN: SER#: 4X4TRPV28NR207772
Mileage: Work Order Comp: 16 MAR 23
Auth. No: Dealer #:
Warr. Date: Work Order Date: 02 MAR 23 Inv #: 388534

WO # Job # Description JOB INFORMATION

69991 1 CUSTOMER NOTICED A LITTLE BIT OF WATER NEAR THE POCKET DOOR GOING
INTO THE RESTROOM. THIS IS ALSO NEAR THE SLIDROOM. CUSTOMER HAS
CONTINUED TO NOTICE WATER IN THIS AREA EACH TIME THAT IT RAINS.
THERE IS CURRENTLY A PAPER TOWEL IN THE FLOOR IN THE EXACT SPOT
WHERE THE WATER COMES THROUGH. THIS IS TO THE LEFT OF THE
SLIDEROOM.
pulled unit into shop. looked over roof. looked around slide room
and surrounding areas for any water lines. talked to BJ about
complaint. customer states water is getting into the unit while
slide room is closed. pulled unit outside and hooked up sprinkler
over slide room.
Water is coming in on the bottom of the schwintech hardware on
the front and the rear of the slide. Went outside and inspected
all seals. Bulb seals are compressed on the sides and the top.
Wiper seal is damaged on the rear of the slide room. Also noticed
that the schwintech hardware isnt sealed in a few spots. Didn't
see any major areas that are causing the leak. Remove the damaged
seals from the slide room. Took old wiper seal and traced out the
cutouts for the Hardware. Installed wiper seal. Installed bulb
seals on both sides and top. Sealed bulb seals with silicone as
needed. Secured bulb seals with screws. Letting silicone dry.
Will water test afterwards to make sure slide room isn't leaking
anymore.

Part No Job# Description PARTS Qty Price Total

APP017-412406 1 CLEAR SIKASIL PLUS 1.00 16.84 16.84

Claim : 69991

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Part No      Job#  Description      PARTS      Qty      Price      Total
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APP018-350-EK    1  SLIDE ON "D" SEAL X FT.      20.00      2.22      44.40

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Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
*****
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.00      160.00      0.00
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.00      160.00      0.00
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.00      160.00      0.00
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.00      160.00      0.00
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.50      160.00      80.00
Z990      1  MISC LABOUR CODE (EXTERNAL)      1.00      160.00      160.00
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.00      160.00      0.00

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Parts Total:      61.24
Labour Total:     240.00
Sublet Total:      0.00
Extras Total:      0.00

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>>>> Claim Total:      301.24

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Customer Signature: _____

Date: _____