



600 E. Baseline Rd.
Evansville, IN 47725

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812.867.5200
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W/O: 69988
Promised Date:
24 MAR 23

CUSTOMER WORK ORDER

WO #: 69988 (Appointment Date: 02 MAR 2023 - Time: 03:00pm)

Customer: 53431 - GRAY, GREG -
(209) 321-1953

Tag:

Author: BJW

Location: 0306 BH TO CLOSE

Stock #:

Stock Desc: 2022 TT FOREST RIVER

SALEM

Chassis #:

Serial #: 4X4TSMT18NY011172

Mileage:

Licence:

Invoice #: 388238

Date In: 02 MAR 23

Promised: 31 MAR 23

Date Sched:

Completed: 06 MAR 23

Warr. Date:

Job #1 - Warranty

COMPLAINT: THE REFRIGERATOR STOPPED COOLING INTERMITTANTLY, BUT NOW IT DOES NOT COOL AT ALL. THE LIGHTS DO COME ON, BUT IT DOES NOT COOL. NOTE: WHEN CUSTOMER HOOKED TRAILER TO BRING IT IN FOR THIS APPOINTMENT, THE REFRIGERATOR AND FREEZER WERE BOTH COOLING AND BOTH WERE STILL COOLING WHEN UNIT ARRIVED HERE.

CORRECTION: HAD FRIDGE OUT FROM JOB 2. REMOVED PART OF THE DINNETE SET TO HAVE ROOM TO CHECK FRIDGE. FOUND A LOOSE POSITIVE WIRE. CHECKED ALL WIRES ON THE BACK OF FRIDGE. CHECKED THE CONVERTER FOR PROPER VOLTAGE. THEN CHECKED THE BATTERY FOR PROPER VOLTAGE. BATTERY LIFE OK

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	107.20
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	132.80

Subtotal for Job #1: 240.00

Job #2 - Warranty

COMPLAINT: THE HINGE FOR THE FREEZER IS BROKEN.

CORRECTION: had to pull fridge from cabinet to inspect the hinge. set a blanket on the floor to set fridge on. found the fridge did not have long enough screws in it to hold the hinged and fridge mount. got longer screws for the hinge side. screwed in the longer screws now they hold stronger with no play. will leave fridge out on floor for job1 inspection for not cooling proper.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	80.00

Subtotal for Job #2: 80.00

Job #3 - External

COMPLAINT: THE UNDERPINNING IS COMING DOWN FROM UNDER THE TRAILER. THIS IS MOST NOTICABLE WHEN LOOKING UNDER TRAILER ON DOOR SIDE JUST IN FRONT OF THE ENTRY STEPS. CUSTOMER HAS TRIED TO GORILLA TAPE THE UNDERPINNING BACK UP, BUT THE TAPE IS NOT HOLDING.

CORRECTION: LOOKED UNDER CAMPER AND NOTICED THE UNDERBELLY SKIN HAD A CHUNK MISSING FROM IT AS IT IS PLASTIC. PEELED OFF THE THE BLACK TAPE. STUFFED IN A 22X29 CHUNK OF PLASTIC INSIDE THE UNDERBELLY TO HOLD THE FACTORY UNDERBELLY. PUT SCREWS IN THE UNDER BELLY AND USED UNDERBELLY TAPE TO TRIM THE PLASTIC.

Labor

Code	Description	Mechanic	Total
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Customer #:
53431

Z990 MISC LABOUR CODE (EXTERNAL)
Z990 MISC LABOUR CODE (EXTERNAL)

SAR
SAR

N/C
N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Parts Total: 0.00
Labour Total: 320.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 320.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 06 Mar 2023

W/O: 69988
Promised Date:
31 MAR 23



Customer #:
53431

