

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106		CLAIM STATUS Authorized	
BASDEN RV CENTER INC		CLAIM 1446634	
DBA AMERICAN RV CENTER		CLAIM ORIGIN WEB	
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN 4X4TSMT18NY011172	
USA		CHASSIS VIN	
		MILEAGE 0	
Labor rate: \$160.00		SITE/WAREHOUSE 072 / 072A	
OWNER INFORMATION		ITEM # SMT179DBK	
GREG GRAY		DEALER RO # 69988	
204 W MAIN ST		CLAIM START DATE 03/04/2023	
Francisco, IN 47649		CLAIM END DATE 01/01/1900	
USA			
Retail Date of Purchase 05/26/2022		WARRANTY EXPIRATION DATE 05/26/2023	

Claim Line Details

Labor			
Line# 1	Operation Code 40-196-24-11-001297 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-03-04 09:39:44 :: THE REFRIGERATOR STOPPED COOLING INTERMITTANTLY, BUT NOW IT DOES NOT COOL AT ALL. THE LIGHTS DO COME ON, BUT IT DOES NOT COOL. NOTE: WHEN CUSTOMER HOOKED TRAILER TO BRING IT IN FOR THIS APPOINTMENT, THE REFRIGERATOR AND FREEZER WERE BOTH COOLING AND BOTH WERE STILL COOLLING WHEN UNIIT ARRIVED HERE. HAD FRIDGE OUT FROM JOB 2. REMOVED PART OF THE DINNETE SET TO HAVE ROOM TO CHECK FRIDGE. FOUND A LOOSE POSITIVE WIRE. CHECKED ALL WIRES ON THE BACK OF FRIDGE. CHECKED THE CONVERTER FOR PROPER VOLTAGE. THEN CHECKED THE BATTERY FOR PROPER VOLTAGE. BATTERY LIFE OK	Operational Description Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical	
	Model # Serial #	Dlr Sub Hrs Appr Hrs	Sub Labor Amt \$240.00 Appr Labor Amt \$240.00
	Notes 1.50 authorized as requested;		
Labor			
Line# 2	Operation Code 70-151-01-00-001801 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-03-04 09:41:42 :: THE HINGE FOR THE FREEZER IS BROKEN. had to pull fridge from cabinet to inspect the hinge. set a blanket on the floor to set fridge on. found the fridge did not have long enough screws in it to hold the hinged and fridge mount. got longer screws for the hinge side. screwed in the longer screws now they hold stronger with no play. will leave fridge out on floor for job1 inspection for not cooling proper.	Operational Description Freezer Door - Appliances/Refrigerator (House Type)/Replace/No Tread Code	
	Model # Serial #	Dlr Sub Hrs Appr Hrs	Sub Labor Amt \$112.00 Appr Labor Amt \$80.00
	Notes Excessive time requested; .50 authorized;		

Submitted			Approved	
Labor Amt	\$352.00		Labor Amt	\$320.00
Parts & Freight	\$0.00		Parts & Freight	\$0.00
Total	\$352.00		Total	\$320.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	