

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 69988
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 53431 - GREG GRAY
Address: 204 W MAIN ST
FRANCISCO, IN
47649
Phone: (209) 321-1953
Stock Number: 2022 SALEM
VIN:
Mileage:
Auth. No:
Warr. Date:

HIN: SER#: 4X4TSMT18NY011172
Work Order Comp: 06 MAR 23
Dealer #:
Work Order Date: 02 MAR 23 Inv #: 388239

WO # Job # Description JOB INFORMATION

69988 1 THE REFRIGERATOR STOPPED COOLING INTERMITTANTLY, BUT NOW IT DOES
NOT COOL AT ALL. THE LIGHTS DO COME ON, BUT IT DOES NOT COOL.
NOTE: WHEN CUSTOMER HOOKED TRAILER TO BRING IT IN FOR THIS
APPOINTMENT, THE REFRIGERATOR AND FREEZER WERE BOTH COOLING AND
BOTH WERE STILL COOLLING WHEN UNIT ARRIVED HERE.
HAD FRIDGE OUT FROM JOB 2. REMOVED PART OF THE DINNETE SET TO
HAVE ROOM TO CHECK FRIDGE. FOUND A LOOSE POSITIVE WIRE. CHECKED
ALL WIRES ON THE BACK OF FRIDGE. CHECKED THE CONVERTER FOR PROPER
VOLTAGE. THEN CHECKED THE BATTERY FOR PROPER VOLTAGE. BATTERY
LIFE OK

69988 2 THE HINGE FOR THE FREEZER IS BROKEN.
had to pull fridge from cabinet to inspect the hinge. set a
blanket on the floor to set fridge on. found the fridge did not
have long enough screws in it to hold the hinged and fridge
mount. got longer screws for the hinge side. screwed in the
longer screws now they hold stronger with no play. will leave
fridge out on floor for job1 inspection for not cooling proper.

Lab Code Job# Description LABOUR Hrs Rate Total

Z990 1 MISC LABOUR CODE (EXTERNAL) 0.67 160.00 107.20
Z990 1 MISC LABOUR CODE (EXTERNAL) 0.83 160.00 132.80
Z990 2 MISC LABOUR CODE (EXTERNAL) 0.50 160.00 80.00

Parts Total: 0.00
Labour Total: 320.00
Sublet Total: 0.00
Extras Total: 0.00

>>>> Claim Total: 320.00

Customer Signature: _____

Date: _____

Claim : 69988

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Lab Code  Job#  Description      LABOUR                      Hrs      Rate      Total
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